G H U R A



Building a Skilled Workforce for a Better Guam



# GHURA PERSONNEL RULES AND REGULATIONS

for

Positions Unique to Housing & Community Development Operations and Certified, Technical & Professional Positions

Adopted on May 12, 2011 – BOC Resolution No. FY2011-020

Amended on July 28, 2011 - BOC Resolution No. FY2012-010

Re-Adopted on December 13, 2012 – BOC Resolution No. FY2013-009

# GUAM HOUSING AND URBAN RENEWAL AUTHORITY BOARD OF COMMISSIONERS

## RESOLUTION NO. FY2011-020

Moved	By-	Deanne	SM	Torre
MINAGR	97.	reallie	20170	10110

Seconded By: Luis L.G. Paulino

RESOLUTION ADOPTING THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY (GHURA) PERSONNEL RULES AND REGULATIONS FOR POSITIONS UNIQUE TO HOUSING & COMMUNITY DEVELOPMENT OPERATIONS AND CERTIFIED, TECHNICAL & PROFESSIONAL POSITIONS

WHEREAS.

the Board of Commissioners of the Guam Housing and Urban Renewal Authority is empowered by 12 Guam Code Annotated as amended to adopt rules and regulations for providing internal organizational and management of the Authority; and

WHEREAS.

the Board of Commissioners wishes to set forth a fundamental system of personnel administration governed by Personnel Rules and Regulations that is consistent with merit principles, and principles of Equal Employment Opportunity and other laws pertaining to employment in the Authority; and

WHEREAS,

the existing Personnel Policies and Procedures are antiquated, being over 22 years old, and inadequate; and

WHEREAS,

there are numerous laws and policies affecting personnel administration that have emerged over the years; and

WHEREAS.

the updated Personnel Rules and Regulations will incorporate federal personnel management mandates applicable to the Territory of Guam (i.e. Americans with Disabilities Act, Family and Medical Leave Act, Uniformed Services employment and Reemployment Rights Act); now, therefore be it

RESOLVED,

that the Board of Commissioners adopts the Guam Housing and Urban Renewal Authority (GHURA) Personnel Rules and Regulations for positions unique to Housing & Community Development Operations and Certified, Technical & Professional Positions and the corresponding pay schedule effective May 23, 2011; and be it further

RESOLVED,

that this resolution shall not be interpreted in any way as an abrogation or waiver of the Board of Commissioners' responsibility and authority regarding employment as stated in 12 GCA as amended. All other policies hereto adopted relating to this subject are hereby superseded by these rules and regulations.

IN REGULAR BOARD MEETING, HAGATNA, GUAM - MAY 12, 2011 PASSED BY THE FOLLOWING VOTES:

AYES:

David Sablan, Ricardo Calvo, Deanne Torre, Cecile Suda, Luis Paulino, Roland Selvidge

NAYS:

None

**ABSENT:** 

**Rosie Ann Blas** 

ABSTAINED:

None

I hereby certify that the foregoing is a full, true, and correct copy of a Resolution duly adopted by the Guam Housing and Urban Renewal Authority Board of Commissioners on May 12, 2011.

(SEAL)

MARCEL G. CAMACHO

**Board Secretary/Executive Director** 

# **GUAM HOUSING AND URBAN RENEWAL AUTHORITY** ATURIDAT GINIMA YAN RINUEBAN SUIDAT GUAHAN

# **BOARD OF COMMISSIONERS RESOLUTION NO. FY 2012-010**

Moved By: Ricardo A. Calvo

Seconded By: Luis L.G. Paulino

RESOLUTION AMENDING THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY (GHURA) PERSONNEL RULES AND REGULATIONS FOR POSITIONS UNIQUE TO HOUSING & COMMUNITY **DEVELOPMENT OPERATIONS AND CERTIFIED, TECHNICAL & PROFESSIONAL POSITIONS** 

- WHEREAS. the Board of Commissioners of the Guam Housing and Urban Renewal Authority is empowered by 12 Guam Code Annotated, Chapter 5 to adopt rules and regulations for providing internal organizational and management of the Authority; and
- WHEREAS. On May 12, 2011, the Board of Commissioners set forth and adopted a fundamental system of personnel administration governed by Personnel Rules and Regulations that is consistent with merit principles and principles of Equal Employment Opportunity and other laws pertaining to employment in the Authority; and
- WHEREAS. Commissioner Blas was absent during the May 12, 2011 BOC meeting, but exercised the right to provide recommendations; and
- WHEREAS, the BOC during its July 28, 2011 regular meeting approved such amendments to GHURA's Personnel Rules and Regulations subject to legal review; and
- WHEREAS, the legal opinion was received on October 21, 2011; and
- WHEREAS, during the November 23, 2011 BOC meeting, the Board of Commissioners reaffirmed the decision to proceed with the amendments and filing as is and now be it
- RESOLVED, that the Board of Commissioners, adopts the amendments to the Guam Housing and Urban Renewal Authority (GHURA) Personnel Rules and Regulations for positions unique to Housing & Community Development Operations and Certified, Technical & Professional Positions and be it further
- RESOLVED, that this resolution shall not be interpreted in any way as an abrogation or waiver of the Board of Commissioners' responsibility and authority regarding employment as stated in 12 GCA as amended. All other policies here to adopted relating to this subject are hereby superseded by these rules and regulations.

IN REGULAR BOARD MEETING, SINAJANA, GUAM - NOVEMBER 23, 2011

PASSED BY THE FOLLOWING VOTES:\*\* (Refer to BOC Minutes dated Nov. 23, 2011)

AYES:

David Sabian, Ricardo Calvo, Cecile Suda, Luis Paulino, Roland Selvidge

NAYS:

None.

ABSENT:

Rosie Ann Blas and Deanne Torre

ABSTAINED: None.

I hereby certify that the foregoing is a full, true, and correct copy of a Resolution duly adopted by the Guam Housing and Urban Renewal Authority Board of Commissioners on November 23, 2011.

RAY S. TOPASNA

Board Secretary / Executive Director (Acting)

(SEAL)

#### GUAM HOUSING AND URBAN RENEWAL AUTHORITY ATURIDAT GINIMA' YAN RINUEBAN SUIDAT GUAHAN

# **BOARD OF COMMISSIONERS RESOLUTION NO. FY 2013-009**

Moved By: Cecile B. Suda\_

Seconded By: Deanne S.N. Torre

RESOLUTION RE-ADOPTING THE AMENDMENTS TO THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY (GHURA) PERSONNEL RULES AND REGULATIONS FOR POSITIONS UNIQUE TO HOUSING & COMMUNITY DEVELOPMENT OPERATIONS AND CERTIFIED, TECHNICAL & PROFESSIONAL POSITIONS

- WHEREAS, the Board of Commissioners of the Guam Housing and Urban Renewal Authority is empowered by 12 Guam Code Annotated, Chapter 5 to adopt rules and regulations for providing internal organizational and management of the Authority; and
- WHEREAS, On May 12, 2011, the Board of Commissioners set forth and adopted a fundamental system of personnel administration governed by Personnel Rules and Regulations that is consistent with merit principles and principles of Equal Employment Opportunity and other laws pertaining to employment in the Authority; and
- WHEREAS, The BOC had certain provisions that needed clarification and thus approved such amendments during its July 28, 2011 regular meeting; and
- WHEREAS, Subsequent to its adoption, it was recommended, that because the amendments were of substantive nature, adoption through the rule making provisions of the Administrative Adjudication process was needed; and
- WHEREAS, During the August 16, 2012 BOC meeting, the Executive Director requested approval from the Board to follow the Administrative Adjudication Law to formally adopt the BOC amendments; and
- WHEREAS, The notice and applicable requirements under the rule making provisions of the Administrative Adjudication Law has thus far been completed, and now be it:
- RESOLVED, that the Board of Commissioners, re-adopts the amendments to the Guam Housing and Urban Renewal Authority (GHURA) Personnel Rules and Regulations for positions unique to Housing & Community Development Operations and Certified, Technical & Professional Positions, and be it further:
- **RESOLVED,** that this Resolution shall not be interpreted in any way as an abrogation or waiver of the Board of Commissioners' responsibility and authority regarding employment as stated in 12 GCA as amended. All other policies here to adopted relating to this subject are hereby superseded by these rules and regulations.

IN REGULAR BOARD MEETING, SINAJANA, GUAM - DECEMBER 13, 2012

**PASSED BY THE FOLLOWING VOTES:** 

AYES:

David Sablan. Rosle Ann Blas. Cecile Suda, Deanne Torre, Luis Paulino, Roland Selvidge

NAYS:

NONE

ABSENT:

NONE

**ABSTAINED: NONE** 

I hereby certify that the foregoing is a full, true, and correct copy of a Resolution duly adopted by the Guam Housing and Urban Renewal Authority Board of Commissioners on December 13, 2012.

(SEAL)

MICHAEL J. DUENAS

Board Secretary / Executive Director (Acting)

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## **FORWARD**

An organization is only as good as its human resources, and without the proper tools to guide the employees the organization will fail.

It is incumbent on us, as the Executive Management and Board of Commissioners of GHURA to ensure that the tools we have to guide our employees are current and effective in meeting our mission. This is no easy task with the dynamics of the business world.

But as we embark on a New Direction with this administration, we are proud to present in such a short period of time these amendments to the Authority's Personnel Policy and Procedures (PPPs). We recognize that the first PPPs were promulgated in 1964, and later amended in 1991, but present the following overdue revisions that embody over two decades of changes in human resources management since that last amendment.

The adoption of this document is significant, since it will govern the employee rights, conduct, obligations, and management responsibilities. We encourage each and every employee to understand their role in the organization, use these tools effectively, be guided accordingly, and excel toward meeting our mission and mandates for the benefit of the community we serve.

**EXECUTIVE MANAGEMENT:** 

MARCEL G. CAMACHO

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**Executive Director** 

BQARD OF COMMISSIONERS:

**DAVID J. SABLAN** 

**Chairman of the Board** 

RAY S. TOPASNA Deputy Director

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# **CHAPTER 1**

# PURPOSE AND SCOPE OF PERSONNEL RULES AND REGULATIONS

#### STATEMENT OF POLICY

It is the policy of the Guam Housing and Urban Renewal Authority (hereinafter "the Authority") under the purview of the Board of Commissioners (hereinafter "the BOC") to set forth the fundamental character of the system of personnel administration governed by these Personnel Rules and Regulations consistent with the merit principles and the principles of Equal Employment Opportunity; provisions of Title 12 §5103, Title 4 of the Guam Code Annotated, Section 3 Plan of the U.S. Department of Housing and Urban Development (HUD) Act of 1968; and other laws pertaining to employment in the Government of Guam.

1.000 PURPOSE The purpose of these Rules is the formulation of sound personnel policies designed to promote efficiency and economy, reward meritorious service, provide for the settlement of grievances, develop and maintain morale, and establish non-discriminatory standards for the classification and compensation of Housing and Community Development positions utilized.

#### 1.100 COVERAGE

- A. These Rules shall apply to all permanent employees occupying classified positions unique to Housing and Community Development operations and Certified, Technical, and Professional positions at the Authority. This includes permanent classified limited-term employees, pursuant to Guam Public Law 28-187.
- B. Unclassified (i.e., exempt appointment, temporary appointment, limited-term appointment, etc.) employees occupying positions unique to Housing and Community Development operations and Certified, Technical, and Professional positions are not covered by these rules unless otherwise identified.
- C. These rules and regulations may be supplemented by administrative policies and procedures established by the Authority's BOC or by Executive Order.

#### 1.200 GUIDING PERSONNEL PRINCIPLES

The following merit system principles guide the Authority in the implementation of personnel administration:

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- A. Recruiting, selecting and advancing employees on the basis of their abilities, knowledge and skills;
- B. Providing a uniform compensation policy for positions unique to Housing & Community Development operations and certified, technical and professional positions;
- C. Training employees to assure high quality performance;
- D. Retaining employees based on performance;
- E. Classifying positions systematically through job evaluation; and
- F. Providing fair, expedient and responsive processes for grievance, adverse action, and conflict resolution.

# 1.300 EQUAL EMPLOYMENT OPPORTUNITY (EEO)

- A. It is the policy of the Authority that there shall be no discrimination against any person on the basis of race, color, sex, including sexual harassment and orientation, religion, national origin, age, marital status, physical or mental disability or political, affiliation and retaliation, except for bona fide occupational qualifications or other legal requirements.
- B. The Executive Director will design and develop Equal Employment Opportunity (EEO) programs pursuant to the guidelines of the Department of Administration. Department of Administration is hereinafter referred to as "DOA" in these rules and regulations.
- C. The EEO program calls for positive results-oriented action toward equal opportunity. Affirmative efforts will be made by the Executive Director to assure equal opportunity in employment and to assure non-discrimination in government programs and activities.
- D. In order for this EEO program to become a management objective, all levels of management, which includes first-line supervisors, will continue to be trained in legal requirements of equal employment opportunity.

# 1.400 PENALTIES

Any penalty imposed on any employee for violation of these rules shall be in accordance with applicable rules, regulations and statutes.

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### **1.500 GENDER**

Words used in the masculine gender include the feminine.

# 1.600 STATUTORY CONFLICT

In the event any rule or regulation is in conflict with statute, the statute shall prevail to the extent of inconsistency.

# 1.700 SEVERABILITY

If any part of the Personnel Rules and Regulations are held inorganic, then the remaining Personnel Rules and Regulations shall continue in force and effect.

# 1.800 FUNDS CERTIFICATION

The provisions in these Personnel Rules and Regulations are subject to certification by the Executive Director, or designated fiscal officer, as to the availability of funds.

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# **CHAPTER 2**

#### **ADMINISTRATION**

#### STATEMENT OF POLICY

This policy sets forth the responsibilities of the Executive Director in the implementation of Title 4 of the Guam Code Annotated (hereinafter referred to as "GCA"), these Personnel Rules and Regulations, Title 12 of the GCA Chapter 5, Section 3 Plan of the U.S. Department of Housing and Urban Development Act of 1968, and other laws.

# 2.000 RESPONSIBILITY OF THE EXECUTIVE DIRECTOR

- A. The provisions of Titles 4 and 12 of the GCA, these rules and regulations, and other applicable statutes, shall control the personnel administration in the Authority.
- B. The Executive Director shall:
  - 1. Be responsible for the enforcement of these Personnel Rules and Regulations and all other applicable statutes.
  - 2. Advise the Board of Commissioners on policies and procedures concerning personnel management matters.
  - 3. Maintain an adequate monitoring system to ensure statutes, executive orders, rules, regulations and standards relating to personnel management are properly carried out. Whenever the review with established policies, rules, regulations and standards reveal that there have been infractions, the Executive Director shall take such affirmative resolution as may be appropriate to obtain compliance therewith.
  - 4. Exercise and provide leadership in personnel matters.
  - 5. Develop and promulgate policies, rules, regulations and standards to promote the efficiency of the Authority services.
  - 6. Maintain complete employment records of all employees.
  - 7. Maintain the position classification and compensation plan.

- 8. Carry out such other personnel administration activities as are necessary to assure the promotion of merit based personnel systems.
- 9. Provide for initial and periodic orientation to all employees concerning the provisions of these rules and regulations, and the training of all supervisors and managers in their specific responsibilities for advising employees on requirements and provisions of these rules and regulations.
- 10. Assure that each supervisor and manager is provided a copy of these rules and regulations, and any subsequent changes.
- 11. Assure that each employee is provided a copy of the Personnel Rules and Regulations and subsequent amendments to the rules and regulations.
- 12. Inform employees on health and life insurance benefits.
- 13. Develop a handbook for employees and ensure that each employee is provided either a copy of the employee handbook, or access to the personnel rules and regulations and statutes.

# **CHAPTER 3**

#### CODE OF CONDUCT

#### STATEMENT OF POLICY

All employees are expected to maintain the highest standards of conduct to ensure that the Authority's services are properly administered.

### 3.000 ETHICAL CONDUCT AND RESPONSIBILITIES OF EMPLOYEES

- A. Public service is a public trust. Employees are expected to be loyal to the U.S. Constitution, the Organic Act of Guam, and to perform their duties and responsibilities ethically and in accordance with laws.
- B. Employees shall not hold financial interests that conflict with the conscientious performance of duty.
- C. Employees shall not engage in financial transactions using confidential or non-public government information or allow the improper use of such information to further any private interest.
- D. An employee shall not, except as permitted by statute or regulation, solicit or accept any gift or other item of monetary value from any person or entity seeking official action from, doing business with, or conducting activities regulated by the Authority, to include persons whose interests may be substantially affected by the performance or non-performance of the employee's duties, or that of the Authority.
- E. Employees shall put forth honest effort in the performance of their duties.
- F. Employees shall not knowingly make unauthorized commitments or promises of any kind purporting to bind the Authority.
- G. Employees shall not use public office for private gain.
- H. Employees shall protect and conserve public property and shall not use it for other than authorized activities.

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- I. Employees shall not engage in unauthorized outside employment or activities, including seeking or negotiating for employment that conflicts with official government duties and responsibilities.
- J. Employees shall, in good faith, disclose waste and abuse and corruption to appropriate authority and in doing so shall be protected from reprisal.
- K. Employees shall respect the rights and privacy of other employees and shall not use their position, authority or other means, to injure another person or employee for personal reasons or malicious purposes.
- L. Employees shall refrain from unlawful use of drugs and alcohol. Drugs shall mean those identified in the Drug-Free Workplace Policy & Procedures (DFWPP).
- M. Employees shall be courteous and helpful to clients and members of the public.
- N. Employees shall be courteous to other employees and respect supervisory authority.

# 3.100 OATH OF OFFICE

All persons employed by the GHURA or accepting employment with the Authority shall subscribe and certify to the prescribed loyalty oath. This oath may be administered by the Executive Director or the officers, or the employees designated by him at the time of employment processing. Failure to take such oath, or certifying falsely to such oath, shall be cause for disciplinary action, dismissal or rescindment of employment offer.

#### 3.200 NEPOTISM

- A. Spouses and persons within the first degree of relation, such as, brother/sister or parent/child, may not be employed with the Authority in a direct supervisor-subordinate relationship in the classified or unclassified service.
- B. The spouse of the Executive Director may not be employed with the Authority.
- C. Whenever there are already two (2) or more members of an immediate family in the employment of the Authority, no other members of such family shall be eligible for appointment. As used in this Section, "immediate family" means a collective body of persons living together in the same home.

# 3.300 CONVICTED FELONS

A. In accordance with §4203.3 of Title 4 of the GCA, no person shall be employed with the Authority who has been convicted of a sex offense under the provisions of

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Chapter 25 of Title 9 of the GCA or an offense as defined in Article 2 of Chapter 28, Title 9 of the GCA, or an offense in any jurisdiction, which includes, at a minimum all of the elements of said offenses, or who is listed on the Sex Offender Registry, after February 7, 2006.

- B. In accordance with the Family Violence Act, after August 14, 1998, no person thereafter who is convicted of a felony concerning family violence (not a misdemeanor) is eligible to hold the following positions:
  - 1. Executive Director;
  - 2. Deputy Director; or
  - 3. Managerial or supervisory position.

#### 3.400 CRIMINAL CHARGES OR CONVICTION

- A. <u>Employee's Duty to Report</u>: An employee in the classified service who is charged by indictment, information or magistrate's complaint with any crime in any court or who is convicted of a crime in any court except Traffic Court shall provide the Executive Director with written notice of the charges or the conviction within 72 hours thereof.
- B. <u>Failure to Report:</u> An employee's failure to provide notice as required is grounds for a separate Adverse Action. The 60 day limitation imposed by Title 4 of the GCA, §4406 commences when the employee gives notice of the charges or conviction of a crime to the Executive Director as required in Rule 3.400A.

#### 3.500 CONFIDENTIAL INFORMATION

No employee shall disclose information which is considered a private document by existing law, and which the employee acquires in the course of official duties, or use the information for personal gain or for the benefit of someone else.

#### 3.600 FAIR TREATMENT

No employee shall use or attempt to use an official position to secure or grant unwarranted privileges, exemptions, advantages, contracts or treatment, for himself, a spouse, children or others, including but not limited to the following:

A. Seeking other employment or contract for services by the use or attempted use of the individual's office or position;

- B. Accepting, receiving, or soliciting compensation for the performance of official duties or responsibilities, except as provided by law;
- C. Using government time, equipment, or other facilities for private business purposes;
- D. Soliciting, selling, or otherwise engaging in a financial transaction with a subordinate or a person or business that the employee inspects or supervises in an official capacity.

# **CHAPTER 4**

# EMPLOYMENT OF POSITIONS UNIQUE TO HOUSING & COMMUNITY DEVELOPMENT OPERATIONS AND CERTIFIED, TECHNICAL AND PROFESSIONAL POSITIONS

#### STATEMENT OF POLICY

This policy implements a system of recruitment and selection of employees of the Authority occupying positions unique to Housing & Community Development Operations and Certified, Technical and Professional Positions in accordance with the merit system principles and equal employment opportunity guidelines. It also defines what classes of positions are unique to Housing & Community Development Operations and Certified, Technical and Professional Positions.

### 4.000 DEFINITION

Positions unique to Housing & Community Development operations, and Certified, Technical and Professional Positions" are defined as and may include, but are not limited to:

- A. Positions whose qualification requirements mandates certifications and/or licensing requirements;
- B. Positions with multi-skill qualification requirements, e.g., maintenance workers, etc.:
- C. Positions with specific housing knowledge and skills, e.g., housing specialists, etc.; and
- D. Other similar technical and professional positions which are unique and critical to the Authority's needs and no other government entity.

# 4.100 IDENTIFICATION OF POSITIONS UNIQUE TO HOUSING & COMMUNITY DEVELOPMENT OPERATIONS, AND CERTIFIED, TECHNICAL AND PROFESSIONAL POSITIONS

A listing of those positions in the Classification and Compensation Plan identified and listed, by title, position description and pay range as positions unique to Housing &

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Community Development Operations and Certified, Technical and Professional positions and approved by the Board shall be attached to the Personnel Rules and Regulations as **APPENDIX A** (subject to change by the Board).

The Executive Director may publish the Board approved list on the Authority's website and a copy of the list shall be maintained by the Authority's Human Resources Division and be available for public inspection.

# 4.200 AMENDMENT OF POSITIONS UNIQUE TO HOUSING & COMMUNITY DEVELOPMENT OPERATIONS, AND CERTIFIED, TECHNICAL AND PROFESSIONAL POSITIONS

Outside the annual budget process, the Executive Director may make a written request to the Board for it to amend, including but not limited to deleting, adding, or modifying positions on the approved list of the Authority's positions unique to Housing & Community Development Operations, and Certified, Technical and Professional Positions.

# A. The request shall include:

- 1. The justification for amendment.
- 2. The essential details of the amendment.
- 3. An analysis of the similarities or differences between the existing position and the amendment.
- 4. The job title, pay range, and position description affected by the amendment.
- B. The Executive Director shall post the request for amendment on the Authority's website for ten (10) days (Saturdays, Sundays, and Government of Guam holidays excepted). After the posting, the Executive Director shall forward the request, along with evidence that prompt notice of the posting was provided to each newspaper of general circulation and broadcasting station which airs a regular local news program within Guam, to the Board. The Board shall approve, disapprove, or amend the request at any regularly scheduled meeting or at a special meeting called for this purpose.

# 4.300 APPOINTMENT THROUGH THE MERIT SYSTEM

# 4.301 Recruitment and Examinations

Recruitment of persons for employment in the classified service shall be accomplished consistent with the merit principles of recruiting, selecting

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applicants, and advancing employees on the basis of their relative knowledge, ability and skill.

# 4.302 Filling of Vacancies

- A. No person shall be appointed to, or employed in, or paid for service in any permanent classified position until that position has been established, funded, and allocated to its proper class by the Executive Director. Nor, shall any person be allowed to begin work before such person submits an employment application, is placed on the eligibility list as "eligible" for the position applied for, and is certified, selected and processed by following competitive examination procedures. This applies to all original and promotional appointments. Exception to the certification requirements may be made for those actions listed in Rule 4.800 of the Personnel Rules and Regulations.
- B. Competitive examinations procedures shall also apply to the following:
  - 1. demotion to a position with known promotional potential within a class series;
  - 2. transfer to a position with known promotional potential within a class series;
  - 3. reinstatement or re-employment to a position with known promotional potential within a class series; or
  - 4. appointment to a position with known promotional potential within a class series.
- C. <u>Drug Testing:</u> Applicants selected for and offered employment with the Authority shall undergo and pass a mandatory drug test before being employed. Failure to submit to, or pass such drug test shall be grounds for rescinding the offer of employment.

Applicants, who are employees of the Authority selected for a position, shall undergo and pass a mandatory drug test. Failure to submit to, or pass such drug test shall be grounds for withdrawal of selection, and such applicant must undergo a drug rehabilitation program in accordance with GHURA's Drug Free Workplace Policy and Procedures (DFWPP).

D. Minimum Educational Requirements: All new employment in the service of the Authority shall have, as a reasonable measure of job performance, minimum requirement of high school diploma or a successful completion of a General Educational Development (GED) Test, or any equivalent of a general education high school program, apprenticeship program or successful completion of certification program, from a recognized, accredited or certified vocational technical institution, in specialized field required for the job. This Section shall not be applicable to the Summer Youth Employment and any person with a disability which prevent him from complying with this Section consistent with the Americans with Disabilities Act or its successor's laws.

# 4.303 Maintenance List of Authorized Positions

- A. The Executive Director shall maintain a list of authorized positions for each organized unit within the Authority, showing by class of positions those that have been established and the current status of the positions. No change in the numbers of authorized positions shall be made except upon approval of the Board of Commissioners.
- B. The procedure for authorizing additional positions shall be as prescribed by the Board of Commissioners and established by BOC resolution. Filling of vacancies shall not be more than the number of authorized positions within its Full-Time Equivalency (FTE) ceiling, except as authorized by law as follows:
  - 1. Part-time employees may be counted as a fraction, which is determined by dividing 40 hours into the average number of hours of such employees' regularly scheduled workweek.
  - 2. The number of employees may be increased beyond the number authorized for a period of no longer than ninety (90) days in the event Guam is declared to be a condition of disaster or emergency by the Governor, or by the President of the United States.

# 4.304 <u>Certification from Eligibility Lists</u>

All original (initial) and promotional appointments to positions shall be made through certifications from eligibility lists resulting from competitive examinations and for selections covered under the Merit Career Plan.

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# 4.305 Order of Use and Limitation on the Establishment of Lists

The order listed below shall be followed in the use of the eligibility lists, and the Executive Director shall be restricted to selection from the top five/ten (5/10) found on these lists in the order of precedence herewith established:

# A. Authority-wide

- 1. Priority Placement/Lay-off Reinstatement List
- 2. Promotional List

# B. Open Competitive

- 1. Re-employment List
- 2. Promotional List
- 3. Transfer List
- 4. Demotion List
- 5. Open Permanent classified employees outside of GHURA will compete under the Open Competitive list

#### 4.400 RECRUITMENT

# 4.401 Announcement of Recruitment and Examination

- A. If there is a need to establish a list of eligibles, the Executive Director shall publish and disseminate announcements of recruitment and examination on an Authority-wide or Open Competitive basis, and shall cause such announcements to be posted throughout the Authority, Government of Guam instrumentalities, departments and agencies and community. Other methods of announcing examinations may be used at the discretion of the Executive Director, so as to better disseminate information to the employees and the public.
  - 1. Authority-wide competitive examinations shall be held to allow all interested and qualified employees within the Authority the opportunity to compete for vacant positions.
  - 2. Open competitive examinations may be held when there are insufficient number of qualified applicants within the Authority for

adequate competition and flexibility of selection. The Authority shall determine the need for open competitive announcements.

- B. Competitive examinations may be re-announced when the Executive Director determines that there is an insufficient list of eligibles for the positions or within one month of the anticipated expiration date of the eligibility list of the positions.
- C. A job announcement may be cancelled upon approval of the Executive Director. If this occurs, all applicants shall be notified of the cancellation.
- D. The Executive Director may request for certification of eligibles regardless of the number of eligibles in the eligibility listing.

# 4.402 Selective Factors

- A. Upon the request of the Division Head and approval of the Executive Director, selective factors may be used on job announcements when specific identifiable knowledge, abilities or skills are essential to the successful performance of the duties and responsibilities of the position. The factors shall pertain to knowledge, abilities and skills pertinent to certain program operations when these qualifications and skills cannot be readily acquired after appointment. As a standard for determining eligibility based on a selective factor, applicants must have at least six (6) months of work experience in the particular selective knowledge, ability and skill or the equivalent in education.
- B. All selective factor statements must be job related and must be included in the proper job announcement.
- C. The Executive Director shall establish appropriate procedures for selective factor requests and approvals.

# 4.403 Bona Fide Occupational Qualification Requirements

Job announcements may include bona fide occupational qualification (BFOQ) requirements when justified. For example, certification based on sex is a BFOQ when the duties and responsibilities involve certain institutional or custodial services which can be properly performed only by a member of the same sex as the recipient of the services.

# 4.404 Maintenance of Distribution Lists

The Executive Director shall establish and maintain distribution lists of public and private agencies or groups, by occupation or other appropriate categories, to which appropriate examination announcements or other information regarding prospective examinations shall be sent for further dissemination to prospective applicants.

# 4.405 Content of Recruitment and Examination Announcements

- A. Each recruitment and examination announcement for an original appointment or promotion shall contain the title of the class, applicable pay grade, selective certification when applicable, area of consideration, character of duties and responsibilities and examples thereof, minimum qualifications for entry into the position, the required supporting documents, such as, but not limited to education, police and/or court clearances, closing date and place for filing applications, and other information deemed necessary by the Executive Director.
- B. Appointments other than from an eligibility list, for example by transfer, demotion, or reinstatement shall be bound by the minimum qualification requirements.

# 4.406 Minimum Period of Recruitment

- A. Job announcements shall be posted for at least ten (10) working days.
- B. The Executive Director may post job announcements on a continuous basis for positions deemed to be difficult to recruit. Notice of the final closing of such announcement shall be sent to the original distribution list at least one week prior to the final closing date for receipt of applications.
- C. The Executive Director may extend the announcement period for receipt of applications. Announcement of such extension shall be disseminated to the original distribution list for posting.

### 4.407 The Application Form

A. The Executive Director shall prescribe a form to be used by applicants, which shall require information covering experience, education, training, and other pertinent data, indicated as being necessary in the examination announcement. Applications shall be signed and the truth of all statements

- therein certified to by such signature. The form may be submitted through an electronic format and should include an electronic signature.
- B. The Executive Director may not make any pre-employment inquiry about an employee's genetic information, a disability or about the nature or severity of a disability on application forms, job interviews, or in background or reference checks.
- C. Medical information received on an employee as a result of an employment requirement shall be filed separate and apart from the employee's active personnel records.

# 4.408 Acceptance of Employment Applications

- A. Applications for competitive examinations shall be accepted only during the filing period specified in the examination announcement. All applications submitted shall be date stamped, or an acknowledgment receipt prepared, to indicate the date received by the Human Resources Division.
- B. Applications submitted by mail must be postmarked by midnight of the announced last day for filing applications in order to be accepted.
- C. Late applications for competitive examinations may be accepted if the examination has not been administered and an eligibility list established. This is provided that the late filer is a Government of Guam employee who can establish to the satisfaction of the Executive Director that he was not aware of the job announcement and unable to file a job application due to factors beyond his control (i.e., official off-island training, on extended annual or sick leave, etc.), or justify compelling circumstances.

# 4.409 Evaluation of Applications

A. An eligibility list shall be established no later than two (2) months after the closing date of the position announcement. Failure to establish an eligibility list within two (2) months of the closing date will require that the position be re-announced with a new closing date and that all applications previously received shall be re-stamped and re-accepted to coincide with the new announcement period.

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- B. The closing date of the announcement shall be the ending date to credit the job applicant's education, experience and training for the position applied for.
- C. For continuous job announcements, the ending date to credit the job applicant's education, experience and training shall be the date of application.

# 4.410 Rejection of Applicants

The Executive Director shall not be required to accept applications or, after acceptance and evaluation, establish an applicant as eligible on an eligibility list or allow an applicant admission to an examination when any of the following conditions exists:

- A. Conviction of a crime within seven (7) years from date of application, which bears a nexus to the position, applied for, unless otherwise required by statute.
- B. Evidence that the applicant has been identified by the U.S. Department of Homeland Security to not possess the appropriate legal status to work in the Territory or pose to be a security threat.
- C. Conviction of a sex offense or listed on the Sex Offender Registry.
- D. Refusal or failure to furnish documents required verifying any statements made in the application.
- E. Intentional false statements or deception or fraud in the application process.
- F. Failure to attest to the accuracy of information presented on the application form.
- G. Failure to submit an application within the announcement period, with exception of Rules 4.408.B and 4.408.C.
- H. Evidence that the applicant has been removed from the position with the Authority, other Government departments or agencies, or otherwise for reasons which would render him unsatisfactory for the position in the Authority's services for the class for which he is applying.

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I. Failure to submit to a drug test for a position with the Authority or successfully complete the drug rehabilitation program.

When such finding is made, the Executive Director may reject the application and notify the applicant of such action.

## 4.411 Notification of Rejection of Applicants

- A. A rejected applicant shall be notified promptly of such action and reasons for rejection within ten (10) workdays of the rejection.
- B. Whenever an application has been rejected prior to a schedule examination (assembled), notice thereof, with the reason or reasons for such rejection, shall be given ample time to permit the applicant to respond in writing, or to amend an incomplete or defective application at least three (3) days before the date of the examination. If sufficient time is not available for this purpose, the applicant may be admitted to the examination with the condition that the applicant shall not be certified as eligible until all the established requirements for eligibility are met.

#### 4.500 EXAMINATIONS

### 4.501 Scope and Character of Examinations

- A. Competitive examinations shall be held for original appointments and promotions and shall be job related in nature and designed to reveal the capacity and fitness of the applicant to satisfactorily perform the characteristic duties of the class or position for which the examination is held.
- B. Any accepted personnel examining technique may be used, including a verification and evaluation of education, training and experience; tests of skill, knowledge, ability, intelligence or aptitude; medical examinations, appraisals of personal suitability; and any other matters that the Executive Director deems appropriate.
- C. All examinations shall be either or both:
  - 1. Assembled, wherein the applicants assemble in a designated place at a specific time to take written, oral or performance tests pertinent to the position(s) sought; or

2. Unassembled, wherein interested persons responding to an examination announcement, submit to designated places and by designated times, their records of education, training, experience and such other information as requested in the announcement be evaluated and rated by a qualified analyst or by a board of rating examiners.

#### 4.502 Parts of Examination

- A. The parts of total examination may consist, in various combinations of such selection devices as work sample and performance tests, written tests, individual or group oral examinations, assessment center exams, medical examinations, rating of training and experience and background and reference inquiries. Examination parts will be appropriately weighed.
- B. An applicant for any examination must pass all parts of that examination in order to qualify for appointment to a position.

## 4.503 Education and Experience

If education and experience form a part of the total examination, the Executive Director shall determine a procedure for the evaluation of the education and experience qualifications of the various applicants. The formula used in appraisal shall give regard to recent and quality, as well as, quantity of experience and to the pertinence of the education. This procedure shall allow for the substitution of the education for experience, and experience for education within the limits stated in the class standards.

#### 4.504 Development and Validation of Tests

Tests for each examination shall be developed and validated in compliance with EEO objectives and merit system principles, and in accordance with professionally approved validation strategies, such as, content, criterion-related or construct validation where it is technically feasible.

## 4.505 Admission to Compete in Assembled Examinations

Persons submitting applications during the period specified in the examination announcement shall be admitted to compete in the examination provided it is clearly shown that requirement for admission is met. Where doubt exists as to whether or not the applicant meets the minimum requirements for admission to the examination, the Executive Director may authorize conditional admission.

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Such action shall not be construed as entitling the applicant to certification or appointment until the Executive Director has confirmed such conditional admission. Persons admitted to take an examination must provide a valid document verifying their identity.

#### 4.506 Conduct of Examinations

- A. Examinations shall be held at the time and place which is most practical and meets the need of the service, and shall be administered by an authorized representative designated by the Executive Director.
- B. If an assembled examination is to be administered, qualified applicants shall be notified of the date, time and place of the examination. The Executive Director shall not be responsible if a notice is lost or delayed in the mail, or sent to an applicant's former address through failure of the applicant to inform the Authority of a change of address.
- C. No applicant shall be entitled to take an examination at a date, time or place other than that stated in his notification, except as the Executive Director may authorize.
- D. All applicants for examinations involving physical ability or performance tests may be required to sign a waiver of liability.
- E. All reasonable precautions shall be taken to protect the confidentiality of information about applicants.
- F. Applicants with disabilities shall be given reasonable accommodation in the administration of tests.

## 4.507 <u>Assembled Examinations for Closed and Continuous Announcements</u>

- A. For announcements having a specific closing date, and closed announcements, an examination shall not be administered until after the closing date and until such time all applications have been evaluated. Applicants applying under a closed announcement may take the required examination only once and only one eligibility list established.
- B. For continuous announcements, the following provisions shall prevail:
  - 1. No examination shall be administered until ten (10) workdays after the date of the announcement.

- 2. Candidates who fail an examination may retake the same examination after thirty (30) days have elapsed. Exception to this rule may apply when the Executive Director has certified that there are less than five (5) eligibles for each vacancy in a given class of position.
- 3. An applicant who has passed all parts of an examination for a particular position and who requests to retake the examination for the purpose of upgrading his final earned rating, may retake the examination provided that thirty (30) days have elapsed since his last examination, and provided the announcement has not been closed. The higher score shall be used to determine the final earned rating.
- 4. When a closing date is announced, a final eligibility list shall be established and no examinations shall be administered thereafter.

#### 4.508 Ratings of Examinations

- A. Appropriate psychometrics and measurement techniques and procedures shall be used in evaluating the results of examinations, and in determining the minimum rating by which eligibility may be achieved, and the relative rank of candidates.
- B. The Executive Director shall set the minimum ratings for each part of an examination. All candidates shall be required to obtain the set minimum passing score for each part of the examination in order to proceed to each successive test. In order to receive a final passing rating, the final earned rating of each applicant shall be determined by combining the earned rating of each part of the examination in accordance with the weights established for each part.

#### 4.509 Notification of Examination Results

Each applicant who participates in an examination shall be given written notice, in person or by mail, of his examination results. The record of ratings, as well as, examination papers, shall be held as official records for the life of the resulting eligibility lists.

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#### 4.510 Inspection of Written Examination Papers

The Executive Director shall, upon request of a candidate, authorize such candidate to inspect his own written examination papers, within thirty (30) days of the date of examination and in the presence of a representative of the Human Resources Division, except that when a candidate is scheduled to retake the same examination, inspection shall not be allowed more than five (5) work days prior to the examination date. The privilege of inspection shall not be deemed to include authorization to copy examination papers; or to inspect or to copy examination instructions, questions, or answers.

#### 4.511 Administrative Review of Examination Ratings

An applicant may request administrative review of his rating assigned in an examination by submitting to the Executive Director, in writing, information to substantiate his request within ten (10) workdays following the date of his examination notice was postmarked. Certification of eligibles is authorized only after the administrative review period has elapsed. Unless the Executive Director determines that a delay in services will hamper the operations of a division, certification of eligibles is authorized only after the administrative review period has elapsed.

### 4.512 Changes in Rating

- A. Changes in rating may be made as a result of a discovery of errors in the rating or scoring process, or as a result of an administrative review wherein the facts warrant a change.
- B. Rating errors may be corrected throughout the life of the eligibility list.
- C. Any such changes shall be reported to the applicants affected.
- D. Changes in rating will not affect a certification issued, or invalidate an appointment made from the eligibility list.

#### 4.513 Duration of Examination Ratings

A. Examination ratings are good only for the life of the eligibility list and shall not be carried over to a new eligibility list for the same position after a period of one (1) year.

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B. Exceptions to this rule shall also apply when minimum qualifications are amended or when written, oral or performance examinations are likewise amended. In this event, the existing eligibility list will be invalidated and candidates must take and pass any and all new examinations, both assembled and unassembled, in order to remain eligible for certification.

#### 4.514 Security of Tests

Examination questions shall, at all times, be maintained under conditions affording maximum security. All precautions to safeguard the confidential nature of examination materials shall be taken. No information concerning the nature of the tests shall be divulged to any person prior to the examination. Proved disclosure of unauthorized release of examination material by any employee shall be the basis for disciplinary action.

#### 4.515 Protection of Confidentiality of Materials

- A. Because of the continuing use of the examination materials prepared by the Human Resources Division, and where exposure would jeopardize the confidentiality of the examination questions, the review of such test materials shall not be permitted.
- B. All examination materials relating to a particular applicant, or applicants including, but not limited to reports of character and material regarding personal suitability of the applicant, shall be considered confidential material. Such examination material shall be maintained for a period of one (1) year from date the eligibility list was established.

#### 4.516 Special Provisions

Special arrangement for examinations on a non-competitive basis, such as, upon reallocation of position and temporary appointments, may be made by the Executive Director subject to the limitations which follows:

### A. Non-Competitive Examinations

The Executive Director may authorize non-competitive examinations under the following conditions:

1. No more than one person applies who meets the minimum qualification requirements.

- 2. Examination given is to test the fitness of an employee who has a permanent appointment and who seeks transfer to a position in a class in the same pay grade, but which requires a skill not required in the present classification. However, the provisions of the Merit Career Plan shall apply to a transfer to a position with Known Promotional Potential (KPP).
- 3. The examination is to test an employee who has a permanent appointment in a position, which has been reallocated to a class requiring a new skill.
- 4. When a permanent position is to be filled by a temporary appointment.
- 5. To facilitate the employment of qualified persons with disabilities consistent with provisions of law and these rules.
- 6. Examination given is to test the fitness of a permanent employee who has been previously selected under an announcement for a position with Known Promotional Potential (KPP) and who is promoted to a higher grade position.

## B. Appointment of Qualified Individuals with Disabilities

- 1. The Authority shall employ at least two percent (2%) of the work force with severe disabilities and certified by the Division of Vocational Rehabilitation of Department of Integrated Services for Individuals with Disabilities (DISID). The Authority may meet such requirement through direct employment or by contract with non-profit organizations employing individuals with disabilities. Such employment shall be on a temporary appointment not to exceed a total of six (6) months regardless of whether the position being filled is budgeted as temporary or permanent.
- 2. All such individuals with disabilities shall possess the qualifications for the position to which appointed. Eligibility lists shall be developed for the various positions for which individuals with disabilities are certified.
- 3. Nothing contained in this Section shall be construed to deter or prevent the Executive Director from employing:

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- a. Individuals with disabilities when available and eligible for permanent employment.
- b. Individuals with disabilities employed pursuant to the provisions of Rule 4.516.B.2, if such persons qualify for permanent employment before the termination of their temporary appointment.
- c. If such individual is appointed pursuant to this rule to a permanent position during or immediately after the six (6) month period, such six (6) months or portion thereof shall be credited toward such employee's probationary period.
- d. Appointment of individuals with disabilities to permanent positions must be consistent with the merit system requirements. In this exception, if the immediate supervisor determines satisfactory performance either prior to, or after the expiration of the six (6) months appointment, the position occupied by the person with a disability shall be converted to permanent employment.
- If the performance evaluation recommends that the e. individual may require an extension of employment, the immediate supervisor and Division of Vocational Rehabilitation shall develop a revised Individual Work Rehabilitation Plan to assure successful placement not to exceed an additional six (6) months, which may include Authority's consideration of the acquisition. modification of assistive technology devices or services, or placement to other positions in another Government of Guam department or agency. Division of Vocational Rehabilitation shall provide a work coach to assist the Authority when necessary.

#### 4.600 PREFERENCE

#### 4.601 Preference Credit for Individuals with Disabilities

Residents of Guam who have physical or mental disabilities, but are physically or mentally able to perform efficiently and safely the duties of the position applied for, as certified by the Director of Public Health and Social Services, shall receive a preferential credit of five (5) points which shall be added to their passing

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examination score for initial appointment only to a position. The preference credit does not apply to subsequent applications for employment in the Government after separation.

# 4.602 <u>Preference Credit for Veterans of the United States Armed Forces or Former</u> Members of the Guam Police Combat Patrol

Veterans of the Armed Forces of the United States, or former members of the Guam Police Combat Patrol, as certified by the Chief of Police, shall receive a preferential credit of five (5) points which shall be added to their passing examination score upon initial employment only. Such veterans, or former members who are disabled as a result of their services in the Armed Forces or Combat Patrol, shall receive a preferential credit of ten (10) points which shall be added to their passing examination scores upon initial employment only. The preference credit does not apply to subsequent applications for employment in the Government after separation.

## 4.603 Proof of Eligibility for Veteran's Preference Credit

Persons claiming veteran's status must submit their DD Form 214, Armed Forces of the United States Report of Transfer or Discharge. A person must have completed at least 180 consecutive days of service in the Armed Forces of the United States and must have received other than a dishonorable discharge from such service to be eligible for veteran's preference.

## 4.604 Offer of Employment for Preference Credit Recipient

When two applicants are equally qualified for the position to be filled and one is a recipient, pursuant to Rules 4.601 or 4.602, while the other is not, the former shall be given the first offer of position.

# 4.605 Preferential Hiring of a Recipient of an Award or Scholarship

Residents of Guam, who have completed their post-secondary education assisted by the award of educational scholarships or loans from the Government of Guam, may be given preference to jobs with the Authority for which they have applied and are qualified. Such preference shall be applicable only in selection for initial employment. The preference does not apply to subsequent applications for employment after separation or after an initial job offer is declined.

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#### 4.606 Preferential Hiring for Section 3 Residents

Residents of GHURA who are recipients of the Section 3 covered assistance and who are low income and very low income shall be given preference credit (5 points to passing score) to jobs within the Authority for which they have applied and are qualified. Such preference shall be applicable only in selection for initial employment (does not apply to subsequent applications for employment in the Authority after separation or after an initial job offer is declined).

#### 4.700 CERTIFICATION

## 4.701 Eligibility Lists

Employees shall be selected from among the eligibles on appropriate eligibility lists, established and maintained by the Executive Director, except those employees who are demoted, transferred, reinstated or re-employed. Within the limitations found elsewhere in these rules, qualified applicants shall be placed on eligibility lists as a result of examinations. When more than one (1) competitive examination, or area of consideration is announced simultaneously for a particular class, an appropriate eligibility list shall be established for each competitive or area of consideration for that class.

## 4.702 Establishment of Eligibility Lists

Names of candidates shall be placed on the eligibility lists in rank order of qualifying scores after appropriate examination in the subcategory in either the Authority-Wide or Open Competitive lists (see Rule 4.305). This list shall be designated as an "Eligibility List" for that class of position and area of consideration. After the Executive Director has approved the eligibility list, it shall then be considered "established."

#### 4.703 Ranking of Eligibles

After each examination, the Executive Director shall prepare a list of persons with passing scores. The names of such persons shall be placed on eligibility lists in order of their final earned rating, starting with the highest in the subcategory in either the Authority-Wide or Open Competitive lists (see Rule 4.305). Prior eligibility lists resulting from a continuous examination announcement shall be merged by ranking the names of all successful applicants in order of their final earned rating.

#### 4.704 Determination of Rank in Event of Tie

Final earned ratings shall be calculated in three decimal places and ranked from highest to lowest. When, upon certification of eligibles in accordance with Rule

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4.710 a tie score occurs, such tied scores shall not be broken and all such eligibles shall be certified as being the fifth (5<sup>th</sup>) eligible.

### 4.705 <u>Duration of the Eligibility List</u>

An eligible on an Authority-wide or Open competitive eligibility list, shall have eligibility for employment consideration for one (1) year from the establishment date of the eligibility list. Once a list is established, its life should be viable for one (1) year. Whenever a position is re-announced at the discretion of the Executive Director, and a new eligible is established, the names of eligibles on a former list, which has yet to expire, shall be combined with those on a new list according to the final score.

## 4.706 <u>Authority-wide Competitive Eligibility Lists</u>

Authority-wide competitive lists shall be established consistent with Rules 4.702 and 4.703 and selections shall be made in accordance with the Merit Career Plan.

## 4.707 Open Competitive Eligibility Lists

Open competitive eligibility lists shall be established consistent with Rules 4.702 and 4.703.

## 4.708 <u>Certification of Eligibles</u>

Certification of eligibles shall consist of five (5) or such fewer eligibles as may be available for the class. Eligibles shall be certified in the order that they appear on the eligible list provided that:

- A. eligibles with re-employment rights shall be accorded priority certification.
- B. when the fifth (5<sup>th</sup>) eligible to be certified is one (1) of two (2) or more eligibles who have identical examination scores, such two (2) or more eligibles shall be certified notwithstanding the fact that more than five (5) persons are thereby certified to fill a vacancy.
- C. in the event one (1) or more eligibles decline or fail to respond to an employment interview, the Division Head shall be entitled to such additional eligibles as would provide him with a full certification. (Refer to Rule 4.711, Supplemental Certification.)

- D. if the Division Head rejects one (1) or more of the eligibles certified, he shall submit in writing to the Executive Director the reasons for rejection. If the rejections are approved by the Executive Director, the Division Head shall be entitled to such additional eligibles as would provide him with a full certification. (Refer to Rule 4.711, Supplemental Certification.)
- E. a certification of eligibles shall be effective for no more than thirty (30) days after the date of certification, unless extended by the Executive Director.

## 4.709 <u>Certification of Eligibles from a Multiple List</u>

After eligibility lists are established for a particular job announcement with multiple competitive examinations or areas of consideration, the Executive Director may request to certify in one (1) of two (2) ways:

- A. Merge the lists and certify according to Rules 4.709 and 4.711; or
- B. Certify, in accordance with Rules 4.709 and 4.711 from each list in the following order: Authority-wide and Open. Each list must be exhausted in accordance with these rules before certification from the next list will be authorized.

Merging Open competitive lists with Authority-wide competitive lists is prohibited.

# 4.710 Certification of Eligibles for More than One (1) Vacancy

- A. For more than one (1) vacancy, the Executive Director shall certify an additional eligible for each additional vacancy.
- B. When the last eligible to be referred is one (1) of two (2) or more eligibles who have identical examination scores such two (2) or more eligibles shall also be certified.
- C. For example, when certification is made for two (2) vacancies, certification of eligibles will appear as follows:

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First Ranked Eligible
Second Ranked Eligible
Third Ranked Eligible
Fourth Ranked Eligible
Fifth Ranked Eligible
Sixth Ranked Eligible

The Executive Director shall make his selection according to the following:

- 1. The Executive Director may select two (2) persons from the six (6) certified to fill two (2) vacancies.
- 2. Should the Executive Director decide to fill only one (1) of two (2) vacancies to be filled, he shall be restricted to select from the first five (5) eligibles on the certification and may not select the sixth (6<sup>th</sup>) ranked eligible.
- 3. Should an additional vacancy exist and certification was not made for such vacancy, the Executive Director may not select from among the six (6) eligibles to fill the third (3<sup>rd</sup>) vacancy. He must request an additional eligible and then make the selection for the third (3<sup>rd</sup>) vacancy from among the seven (7) certified eligibles.
- 4. If the Executive Director does not wish to select any of the eligibles certified, he must document the reasons for non-selection of each eligible, before a new certification is authorized.

## 4.711 Supplemental Certification

The Executive Director may submit a supplemental certification of eligibles to provide the Division Head with a full certification.

- A. The supplemental certification may be used only upon failure to appear for an interview, refusal of appointment by eligibles, or the rejection of eligibles by the Division Head for cause.
- B. The additional eligibles to be certified shall be of such number that will provide the Division Head with a full certification.
- C. The Division Head shall contact eligibles in descending order to ascertain their interest in the vacant position. If the last eligible contacted is one (1)

of two (2) or more eligibles with identical examination scores, such two (2) or more eligibles shall also be contacted.

#### 4.712 Selective Certification

- A. Upon approval of the Executive Director, selective certification may be made when specific identifiable qualifications and skills are essential to successful performance of the duties and responsibilities of the position. The factors shall pertain to knowledge, skills and abilities pertinent to certain program operations when these qualifications and skills cannot be readily acquired after appointment. As a standard for determining qualifications on a selective factor basis, applicants must have at least six (6) months of work experience in the particular selective knowledge, skill or ability or the equivalent in education.
- B. Selective certification may also be made which specifies a BFOQ when justified. For example, certification based on sex is a BFOQ when duties and responsibilities involve certain institutional or custodial services, which can be properly performed only by a member of the same sex as the recipient of the services.
- C. All selective certifications must be indicated on the proper job announcement and be job-related.

## 4.713 Interview of Eligibles and Notification of Selection/Non-Selection

- A. The Executive Director shall establish procedures for interviewing certified eligibles for selection.
- B. Within thirty (30) calendar days from the date a selection is made, the Executive Director shall notify, in writing, all eligibles certified as to whether they were selected or not.

# 4.714 <u>Suspension and Removal of Eligible from Competitive List of Eligibles;</u> Restoration to List

- A. The Executive Director may suspend or remove an eligible from an Eligibility List for any of the following reasons:
  - 1. Refusal to two (2) offers of permanent employment in the class of position for which eligibility has been established.

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- 2. Failure to reply within fifteen (15) calendar days to a written inquiry relative to availability for employment.
- 3. Appointment to a permanent position for the class.
- 4. Failure to report for selection interview after two (2) days after notice, or failure to report for duty within the prescribed time.
- 5. In the case of Authority-wide lists, termination of service with the Government.
- 6. When further investigation of eligible's suitability needs to be conducted.
- 7. Withdrawal by the eligible.
- 8. Findings of deception and fraud in the employment process.
- 9. Conviction of a crime, which bears a nexus to the position, applied for.
- 10. Non-selection after two (2) interviews on the same job announcement.
- 11. Conviction of a sex offense under the provisions of Chapter 25 of Title 9 of the GCA, or an offense as defined in Article 2 of Chapter 28 of Title 9 of the GCA, or an offense in any jurisdiction which includes, at a minimum, all of the elements of said offenses, or who is listed on the Sex Offender Registry.
- 12. Advocates, aids or belongs to any party, organization or association which advocates the overthrow of the Government of Guam or United States.
- 13. Evidence that the applicant has been identified by the U.S. Department of Homeland Security to not possess the appropriate legal status to work in the Territory or pose to be a security threat.
- 14. Refuses or ignores the requirement to take a drug test without cause or the verified drug test result is found to be positive and the applicant is not participating in a rehabilitation treatment program.

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In the event the eligible has already received an appointment, the Executive Director shall take appropriate action to ensure the termination of the employee.

- B. The following eligibles, upon their request, may have their names restored to the list of eligibles if the list is still active:
  - 1. A probational employee who is separated without cause.
  - 2. An eligible who had been removed from the list under A.7 above, and who then makes himself available for employment.
  - 3. An eligible who received an appointment as a result of this list, then resigned in good standing and wishes to be placed on the list for future consideration. This provision applies only to Open competitive eligibility lists.

## 4.715 Notification of Disqualification of Eligibles

An eligible who is disqualified pursuant to Rule 4.714 shall be notified in writing of such action and the reasons of disqualification within ten (10) workdays of the action.

## 4.716 Cancellation of Competitive Eligibility Lists

The Executive Director may cancel an eligibility list for any of the following reasons:

- A. Changes in the minimum qualifications or classification standards of a class of position.
- B. Abolishment of the class for which the list of eligibles was established.
- C. All eligibles on the list are unavailable for employment.
- D. Changes to the availability of funds.

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### 4.800 NON-COMPETITIVE ACTIONS

#### 4.801 Transfers

#### A. Transfer Defined

A transfer is defined as a change from one position to another position of the same class, or a change to a related position in another class, which carries the same pay grade and substantially the same qualification requirements.

#### B. <u>Involuntary Transfer</u>

No employee may be involuntarily transferred to a position, which is unrelated with respect to duties and responsibilities to the position occupied by the employee before the transfer.

#### C. Transfer Prohibited

- 1. No employee shall be transferred:
  - a. if the employee has filed a legitimate grievance with the Commission for discrimination based on political affiliation, gender or sexual harassment; or
  - b. if employees, acting in good faith, report or expose bad business practices, illegal activities, or inappropriate conduct by public officials.
- 2. Such transfer can be made only if it has been agreed to by the employee.

## D. <u>Intra-departmental and Inter-departmental</u>

Upon the approval of the Executive Director, employees may transfer within the Authority or when the following conditions are met:

1. the employee meets the minimum qualification requirements for the position which he seeks movement, including any assembled examination requirements.

- movement is within the same class of position or from one class of position to another class of position having comparable duties and responsibilities and qualification requirements.
- 3. any such transfer shall require the clearance of the Executive Director and the consent of the employee. The employee shall give the releasing department reasonable notice of the transfer. Prior approval of the transfer is not required by the releasing department. The releasing department cannot require the employee to resign.
- 4. any employee affected by this Section shall not have affected adversely his government service, retirement credits, sick or annual leave and other fringe benefits normally granted to an employee of the Government.

#### 4.802 Re-employment

A permanent classified employee who separated through resignation or retirement while in good standing may be eligible for re-employment, without competition to the same or comparable position within the Authority within four (4) years from the date of separation. For re-employment, the Executive Director must determine that the person has met the current minimum qualification requirements for the class to which re-employment are requested. A re-employed employee may be hired at not less than the salary earned at the former position. Re-employment appointments are subject to the certification procedures as described in these rules. Former employees covered by this rule shall not be affected by the Merit Career Plan requirements.

## 4.803 Reinstatement Immediately After Active Military Service

- A. To be entitled to reinstatement rights at the Authority, a veteran must meet the following requirements:
  - 1. Leave a classified position at the Authority for the purpose of entering the Armed Forces, voluntarily or involuntarily.
  - 2. Provided written or verbal notice to the Authority prior to leaving for military training or service, except when precluded by military necessity. Written notification for military leave without pay is to be submitted to the Executive Director for approval accompanied

with a copy of the military orders or other appropriate documents authorizing such duty.

- 3. Must not have exceeded the five (5) cumulative limit on periods of service. There are certain limited circumstances in which the five (5) year limit may be extended, including, but not limited to, when the military service beyond five (5) years is required to complete an initial period of obligated service or the employee was unable to obtain orders releasing him from service before the end of the five (5) year period and the inability to obtain such orders was not at the fault of the employee.
- 4. Released from active military service under conditions other than dishonorable.
- 5. Be qualified to perform the duties of his position. If the employee is disabled during military service and cannot perform the duties of his former position, the employee may be entitled to the nearest comparable job he is qualified to perform.
- 6. Make timely application for reinstatement within ninety (90) days after discharge from military service.
- B. Upon meeting the foregoing requirements, the veteran employee shall submit a written request for reinstatement provided written documentation, such as, a copy of the military orders and/or a DD-214, to show that:
  - 1. the request is timely;
  - 2. the cumulative length of military service did not exceed the allowable limit; and
  - 3. the employee's entitlement to benefits under USERRA (Uniformed Services Employment and Reemployment Rights Act) has not been terminated, e.g., due to a dishonorable discharge.

Pursuant to USERRA, the veteran employee who submits a written request for reinstatement shall simultaneously provide the documents requested by the Authority as indicated in 4.803.B. above.

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The Authority shall not refuse to reinstate the veteran employee who does not provide this documentation, if documentation does not exist or is not available at the time of the request. However, if documentation becomes available at a later time which shows that the employee was not entitled to be reinstated, the Authority may dismiss him and terminate any rights or benefits otherwise required by USERRA.

- C. The veteran employee is entitled to reinstatement to his previous position or its equivalent, in the step within his former pay, to which such employee would have attained before military service. In the event, the veteran employee's former position is reallocated to a higher or lower pay grade, appropriate pay adjustments shall be made. An employee on military leave without pay forfeits his reinstatement rights if he re-enlists or voluntarily extends the original tour of active duty, except as authorized in Rule 4.803.A.3 above.
- D. The Authority is not required to reinstate the veteran employee if:
  - 1. Circumstances have changed to such an extent that reinstatement is impossible or unreasonable;
  - 2. In certain situations as outlined in USERRA, if employment would cause an undue hardship for the Authority; or
  - 3. The employee's job was for a brief, non-recurrent period and there was no reasonable expectation that the job would continue indefinitely or for a significant period of time.

#### 4.804 Voluntary Demotion

A voluntary demotion may be made when the following conditions are met:

- A. The employee meets the minimum qualification requirements of the position to which he seeks movement, including any assembled examination requirements.
- B. The employee to be demoted is a permanent employee and the movement is from a position in which he last held permanent appointment.
- C. Such demotion shall require the prior approval of the Executive Director with the consent of the employee.

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# 4.805 <u>Developmental Promotions under Known Promotional Potential (KPP)</u> <u>Conditions</u>

- A. Promotions without competition may be made where at an earlier date, an employee was selected under an announcement (competitive examination) for a position with Known Promotional Potential (KPP) and the employee is now to be promoted to the higher level position, provided the employee:
  - 1. has completed the probationary period in the position he currently holds;
  - 2. meets the minimum qualifications of the higher grade position including any assembled examination requirements; and
  - 3. meets management's developmental criteria guidelines for advancement to the higher grade position.

## B. The types of KPP are:

- 1. KPP within a class or related class series not to exceed the highest non-supervisory level position within the series.
- 2. KPP within a class series up to the supervisory position within the series (first line), provided the KPP position is no more than two levels below the supervisory position.
- 3. KPP within an organizational program for supervisory positions not to include the managerial position ultimately responsible for the operational or conceptual integration, or coordination of activities within the organizational program.

(NOTE: Organizational charts shall be utilized to determine the position for KPP.)

- C. To be eligible for promotion without competition when the position is upgraded under these conditions, an employee must continue to perform the same basic functions; and his former position must be absorbed in the new one.
- D. When an additional position is created, or when the new position is not a clear successor to the former position, non-competitive promotion is not

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authorized and the provisions of the Merit Career Plan must be complied with.

#### 4.806 Detail Assignments

- A. A detail is a temporary assignment to meet management needs of an employee to another position or to a group of specific duties and responsibilities for a specified period with the employee returning to his regular duties at the end of the detail. A position is not filled by a detail as the employee continues to be the incumbent of the position from which he is detailed, and his salary during the detail does not change. For details to unbudgeted positions, the Division Head must provide to the Executive Director a position description and justification for such detail prior to the detail appointment.
- B. Details shall be made only for meeting temporary needs of the Authority's programs, such as:
  - 1. Emergency details to meet emergencies occasioned by abnormal workload, change in organization, or unanticipated absences; or
  - 2. Pending description and formal classification of a new position; or
  - 3. To replace an incumbent who is undergoing training.
- C. All details commencing on the first calendar day must be documented and submitted to the Executive Director prior to the effective date of the detail for approval. No personnel action shall be transacted unless proper documentation is provided.
- D. An employee shall not be detailed while serving an original probationary period.
- E. No employee shall be temporarily assigned or detailed to a position nor, shall the employee assume the duties and responsibilities of a position other than the one to which he has been appointed for a period in excess of ninety (90) days within a calendar year, unless the Executive Director obtains an exemption upon written application to the Board of Commissioners. Such exemption shall not extend beyond the additional ninety (90) days within that calendar year.
- F. An employee in the unclassified position, or an individual employed under a contract will not be detailed to a position in the classified service.

- G. Nothing in this regulation is intended to infringe on management's prerogatives in day-to-day operational activities which may occasionally require that an employee be assigned, for brief periods immediately on the first calendar day.
- H. Employees serving on a detail in excess of thirty (30) days (per appointment) in a position having a higher pay grade than his regular position, shall receive a payment differential in accordance with Rule 6.008, provided the detail appointment is consistent with classification principles as determined by the Executive Director.
- I. Employees serving a detail on the first calendar day in a position having a lower pay grade shall not have their pay adjusted to the lower pay.
- J. An employee may not be detailed beyond 180 calendar days to any classified position, unless the employee has met all of the qualification requirements of the position.
- K. Payment of differential shall be deferred until the employee has served in excess of thirty (30) calendar days in a detail. Detail appointments shall restart at the beginning of each calendar year.

## 4.807 Acting Capacity as Executive Director

- A. The BOC, at its discretion, may appoint a classified or unclassified employee to serve temporarily in an acting capacity as Executive Director not to exceed one (1) year.
- B. An employee so appointed has the right to return to the position the employee held immediately before the appointment to serve in an acting capacity after the one (1) year period is exhausted. The time limitation of this Section may not be circumvented by an interruption in the appointment to an acting capacity or the position the employee held before the appointment for a period of less than thirty (30) days.
- C. Such employee shall receive a payment differential according to Rule 6.009 (Pursuant to BOC Resolution No. FY2012-10).

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### 4.900 TYPES OF APPOINTMENTS

## 4.901 Permanent Appointment

A permanent appointment is granted to an employee after successfully completing a probationary period in the permanent position. A person may be employed in the classified service contingent upon the availability of a grant, federal program or federal funds. An appointment in the classified service may be commensurate with the duration of a grant, federal grant, federal program or federal funds including renewals and extensions thereof (Classified Limited-Term).

### 4.902 <u>Probationary Appointment</u>

#### A. <u>Probationary Period</u>

The probationary period shall be utilized as fully as possible to determine the fitness of the employee for the position.

### B. Original Probationary Period

An original probationary period shall be required when an individual who has not obtained permanent status is appointed a permanent position. This also applies to former employees who have not been employed in the Government of Guam service after four (4) years of separation in good standing.

## C. <u>Duration of Probationary Period</u>

- 1. Original probationary periods will be for six (6) months, except that service as a result of the six (6) months employment program provided for placement of persons with severe disabilities may be credited consistent with statute.
- 2. In entry level trainee positions, the probationary period may be established at not more than twelve (12) months, upon the request of the Division Head and approval of the Executive Director.
- 3. Upon the request of the Division Head, the Executive Director may extend an original probationary period not to exceed a total of twelve (12) months. The Executive Director prior to the expiration of the probationary period shall give written notice of extension to the employee.

#### D. Discontinuance of a Probationary Appointment

If the employee fails to render satisfactory service during the original probationary period, the Executive Director may dismiss him provided he has served a probationary period of at least three (3) months. The Division Head shall submit a recommendation for dismissal, together with the employee's performance evaluation report, to the Executive Director for his approval. The dismissal notice shall indicate the effective date of the action.

Failure by the Executive Director to submit a probationary letter to the employee prior to the expiration of the established end date of the probationary period does not grant him permanent status.

Employees dismissed while completing an original probationary period may appeal the dismissal only if the employee alleges that the dismissal was discriminatory based on sex, race, color, creed, religion, age, marital status, political affiliation, disability, or national origin. Submission of such appeals shall be in accordance with the EEO Discrimination Complaint Procedures adopted by the Department of Administration (hereafter referred to as "DOA").

#### 4.903 Short-Term Appointment

#### A. <u>Temporary Appointments</u>

- 1. Temporary appointments may be made to fill temporary vacancies in permanent positions, where there are no eligibles or an insufficient number of eligibles for that particular position.
- 2. Where temporary appointments are proper, the appointments shall not be made until the Executive Director certifies the candidate has qualified for the position.
- 3. Temporary appointments are unclassified appointments and may be terminated at any time prior to the expiration of six (6) months. Renewal (with no break in service) may be granted depending on federal funding availability.
- 4. Employees appointed on a temporary basis shall be given the usual employee benefits.

## Personnel Rules and Regulations for Positions Unique to Housing & Community Development Operations and Certified, Technical & Professional Positions

5. Temporary employees do not serve a probationary period.

#### B. <u>120-Day Appointments</u>

Temporary appointments shall be consistent with the provisions of Title 4 of the GCA, §4102(a)(6) and §4103(e) as follows:

- 1. A person may not be temporarily employed in a non-professional capacity for more than 120 work days or 960 hours in any calendar year except pursuant to an exception provided for in Section 4103(d).
- 2. A person may not be temporarily employed in a professional capacity for more than 120 work days or 960 hours except, upon a contract in writing and a determination in writing by the Executive Director that such employment is critical to the public health, safety or welfare of the community. (A person is employed as a professional if the person's job description in the Dictionary of Occupational Titles published by the U.S. Department of Labor, has as its first digit zero (0) or one (1). Any person whose job description does not have as its first digit zero (0) or one (1) shall be deemed to be a non-professional employee.)
- 3. The following provisions shall apply to appointments made consistent with Sub-rules 1 and 2 above:
  - a. A classified employee who fills a temporary classified or unclassified position has classified employment status absent other controlling legislation.
  - b. A newly hired employee who fills a temporary classified or unclassified position has unclassified employment status.
  - c. Such temporary appointments shall be made without competition, except that any person appointed on a temporary basis must meet the minimum qualification requirements and satisfy all examination requirements for the position as determined by the Executive Director prior to appointment.

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d. A person appointed on a temporary basis shall not perform the duties and responsibilities of a position other than that to which he was appointed.

## C. <u>Limited-Term Appointments</u>

- 1. Limited-term appointments may be made to fill temporary vacancies in permanent positions, where there are no eligibles or an insufficient number of eligibles for that particular position.
- 2. Where limited-term appointments are proper, the appointments shall not be made until the Executive Director certifies the candidate has qualified for the position.
- 3. Limited-term appointments are for a specified period not to exceed one (1) year.
- 4. Limited-term appointments may be made without competition, except that any person appointed on a limited-term basis must meet all qualification requirements including any assembled examinations.
- 5. Limited-term appointments are unclassified appointments and may be terminated at any time prior to the expiration of one (1) year.
- 6. Employees appointed on a limited-term basis shall be given the usual employee benefits.
- 7. Limited-term employees do not serve a probationary period.

#### 4.904 Contracts for Personnel Services

- A. Contracts shall not be used as a substitute for merit system employment. The Authority will not contract for personnel services, which normally are performed by employees under the merit system, unless every effort has been exhausted to recruit on-island. Such effort must be documented to prove there was lack of qualified individual on-island.
- B. Contracts for personnel services may be used only when the use of a contract is in accordance with all legal provisions, including the merit system, laws, and rules.

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- C. As a matter of comity, all contracts after approval by the BOC will be submitted to the Attorney General, and Governor for their review. All contracts of whatever nature shall be executed upon the approval of the Governor.
- D. Factors to be considered which could provide an adequate justification for using contracts with individuals for services include:
  - 1. emergency short-term (less than two months) normally exempt from competitive appointment methods;
  - 2. part-time professional work;
  - 3. inability of the Authority's merit personnel system to provide qualified employees;
  - 4. contract for expert consultation services not available in the Authority, when full-time employment is not needed or practical, or when the need is intermittent or for a short period of time. Such an expert might provide views or recommendations, but would not perform or supervise the performance of any of the Authority's functions;
  - 5. part-time services of a medical, dental, or other professional specialists; and
  - 6. contract with an individual to produce a product such as an individual research paper.

## 4.905 <u>Vacation Employment for Students</u>

The Executive Director may employ during the vacation period between school years, at a rate not exceeding the minimum wage specified by any applicable Federal or Guam law, students of the various public or private schools in Guam who are at least 16 years of age, provided that such employment may not exceed eight hours in one (1) day and five (5) days in one (1) week and that such employment may not be of a hazardous nature or in any way injurious to, or endangering the student. Students employed under the authority under this Section shall not be eligible for retirement, sick, or annual leave benefits.

#### **CHAPTER 5**

## POSITION CLASSIFICATION SYSTEM AND COMPENSATION PLAN

#### STATEMENT OF POLICY

The purpose of this chapter is to develop and maintain a system for the objective, consistent and timely classification of positions unique to Housing & Community Development operations and certified, technical and professional positions and for the reasonable and consistent assignment of classes of such positions to pay grades.

Compensation of position classes shall be based on a strategic pay job evaluation system adopted by the Board of Commissioners.

#### 5.000 POSITION CLASSIFICATION SYSTEM

## 5.001 The Classification Plan

Title 12, Chapter 5 of the GCA authorized the BOC to adopt rules and regulations governing the selection, compensation, promotion, performance evaluation, disciplinary action and other terms and conditions of employment of personnel occupying positions unique to Housing & Community Development operations and certified, technical and professional positions.

# 5.002 <u>Preparation and Publication of Classification Standards</u>

Established classification standards placed positions in their proper classes and pay grades to:

- A. define the various classes of positions that exist in the classified service in terms of duties, responsibilities and qualification requirements. Standards may be created, amended or abolished;
- B. establish the official class titles; and
- C. set forth the pay grades.

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## 5.003 Delegation of Classification Authority and Responsibilities

The Executive Director is authorized to classify positions unique to Housing & Community Development operations and certified, technical and professional positions under its jurisdiction, subject to:

- A. existing policies and procedures;
- B. established class standards; and
- C. classification appeal by the employee.

The Executive Director may review published standards and submit amendments to the standards for approval to the BOC.

## 5.004 Classification Maintenance

- A. The Board of Commissioners may review positions unique to Housing & Community Development operations and certified, technical and professional positions to determine whether positions are allocated to classes and grades in conformance with, or consistent with the Authority's position classification and compensation plan.
- B. Positions shall be placed in its appropriate class and grade, provided that if a position is downgraded, the position title and pay grade shall not be applicable to an incumbent until the expiration of two (2) years from the date of downgrade. The Executive Director shall take action in accordance with such determination.
- C. Whenever the Board of Commissioners finds that the positions are not placed in classes and grades in conformance with the classification and compensation plan, it may prescribe, revoke or suspend in whole, or in part the classification authority of the Executive Director. Further, the BOC may require its prior approval be secured before an action placing a position in a class and pay grade becomes effective for payroll and other purposes. The BOC may at any time restore such authority to the extent that it is satisfied that subsequent actions placing positions in classes and pay grades will be taken in conformance with the Classification Plan.

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#### 5.005 Class Standards

The class standards shall be considered in allocating positions and shall be applied as follows:

- A. Class standards are descriptive and explanatory and are not restrictive. The use of a particular expression or illustration of duties, qualification requirements or other attributes shall not be regarded as excluding others not mentioned which are of similar nature.
- B. In determining the class to which any position shall be allocated, the standards for each class shall be considered as a whole. Consideration shall be given to the general duties, specific tasks, responsibilities, minimum qualification requirements, and relationships to other classes consistent with statutory provisions.
- C. A class standard shall be construed as general description of kinds of work characteristic of positions that are properly allocated to that class, and not as prescribing what the duties or responsibilities of any position shall be; nor as limiting or modifying the authority which the Executive Director has to take from, add to, eliminate entirely, or otherwise change the duties and responsibilities; to assign duties or delegate responsibilities to employees; or direct and control their work.
- D. The fact that all of the actual tasks performed by the incumbent of a position do not appear in the standards of a class to which the position has been allocated, shall not be taken to mean that the position is necessarily excluded from the class, nor shall any one example of a typical task taken without relation to the other parts of the specification be construed as determining that a position should be allocated to the class.
- E. The statement of minimum qualification is to be construed as an expression of the minimum knowledge, abilities and skills, and experience and training which would be required of any appointee to a position in the class as partial evidence of his ability to perform the work satisfactorily.
- F. Qualification requirements in the standard for any class, as interpreted herein, shall constitute the basis for other tests to be included in examinations for the class, and for the evaluation of qualifications of applicants.

#### 5.006 <u>Title of Positions</u>

The assigned class title shall be the official title for the purpose of personnel actions, and shall be used on payroll, budget, and official records and reports. This requirement, however, shall not prevent the use of organizational or other titles for internal administration, public convenience, law enforcement, or similar purposes.

## 5.007 Position Description

- A. The Authority must prepare a written description of duties and responsibilities of each budgeted position on a form prescribed by the BOC. A group of like positions may be covered by a single description. The employee, supervisor and/or position classifier may prepare the description. However, the major responsibility to insure accurate descriptions is on the supervisor.
- B. The supervisor must certify as to the accuracy of the duties assigned and such certification should be authenticated by the Division Head and the Executive Director. The position classifier must certify as to the proper classification of the position. Copies of the position description must be filed with the Authority's Human Resources Division and the respective division concerned.
- C. The position description must be amended whenever significant changes occur that would affect the recruitment and classification of a position, and must be promptly reported to the Executive Director so that a review of the position can be made to determine the proper classification of the position.

# 5.008 <u>Authority Responsibilities</u>

- A. The Authority shall insure that the duties and responsibilities assigned to each of its positions are accurately reflected in an official position description. Amended descriptions should be submitted on a timely basis if significant changes in the duties and responsibilities of a position are made.
- B. The Authority shall not use the classification process to evade the principles of the merit system and effect personnel changes for which other personnel processes exist.

Personnel Rules and Regulations for Positions Unique to Housing & Community Development Operations and Certified, Technical & Professional Positions

## 5.009 Periodic Review of Descriptions and Classifications

In addition to the day-to-day work of describing and classifying new or changed positions to reflect current duties assigned and reported by supervisors, or employees, the Executive Director must review, at intervals not exceeding two (2) years, all positions of the classified service within the Authority to insure that the official position descriptions accurately reflect the work being performed and that the positions are properly classified, and shall take appropriate action as necessary.

# 5.010 Determination of Proper Allocation for Newly Budgeted or Vacant Positions

When a new position is to be established/budgeted, as approved by the BOC, or a vacant position is to be filled, the Division Head shall submit a position description to the Executive Director in order that a determination of proper classification and pay allocation may be made. After the Executive Director approves the allocation, he shall notify the Division Head affected, in writing, of the approved allocation. No position may be filled until the Executive Director certifies that the position is properly classified.

## 5.011 Reclassification/Reallocation of Positions

A. The Executive Director may, upon his own initiative, or upon the written request of a permanent employee, or the Division Head, review the duties of any position to determine if it is properly classified; and shall take appropriate action as necessary, in accordance with the Authority regulations, policies and procedures.

In making a request for the review of a position, the employee or Division Head shall set forth the changes that have occurred in the particular position since the last review or other factors which in his opinion warrant reclassification provided, that such changes in duties and responsibilities have been acquired or performed for at least six (6) months and are not temporary in nature.

B. The Executive Director shall, after a thorough review of position, notify the Division Head and employee affected of the classification study result within twenty (20) work days from the completion of the audit.

#### 5.012 Effective Date of Reclassification of Positions

- A. When a position is reclassified to a class of the same or higher pay grade, the effective date of such reclassification shall not be prior to the date of the Executive Director's approval.
- B. When a position is reclassified to a class of a lower pay grade, the effective date of such reclassification shall not be applicable to an incumbent until the expiration of two (2) years from the date of downgrade.

## 5.013 Status of Incumbents when Positions are Reallocated

- A. When a position is reallocated as a result of gradual accretion of duties and responsibilities, the employee in the position shall be entitled to serve in that class provided he continues to perform the same basic functions and meets the minimum qualifications for the class to which the position is reallocated. Reallocation within a series of positions that is non-supervisory shall be without competition.
- B. When a position is reallocated as a result of planned management action, the requirements of the Merit Career Plan must be complied with. The employee holding a permanent position shall retain the position currently held should the requirements of the Merit Career Plan result in his non-selection.
- C. If ineligible for reallocation to the position as reallocated, the employee may be transferred, promoted, or demoted to an appropriate class by appropriate action in accordance with the provisions of these rules.
- D. The incumbent of the position designated for downgrade shall not have his current salary reduced. Salary adjustment in the reclassified position shall be suspended until the incumbent's salary increment in the new grade is granted. This salary adjustment is subsequent to Rule 5.012.B.

#### 5.014 Administrative Review

- A. An administrative review may be requested by an employee of the position or the Division Head in which the position is located under.
- B. All requests for administrative review must be in writing, shall contain the

specific reason(s) for disagreement with the classification action taken by the Executive Director, and shall state the action requested and the reasons the action is deemed more appropriate.

- C. An administrative review consists of a reevaluation of a classification action and is, therefore confined to the duties and responsibilities assigned to the position at the time the description were prepared, and which were the basis for the classification action. Subsequent changes in duties and responsibilities cannot be the basis for a request for administrative review, but must be reported on a new description and submitted for another classification action.
- D. The Division Head shall notify the affected employees of the original notice of classification action immediately upon receipt from the Executive Director. Requests for administrative review shall be filed with the Executive Director within twenty (20) calendar days of the date of notice of classification action was received by the employee.
- E. The Executive Director shall take such action as he deems appropriate, which may include rescinding the earlier action and taking a different classification action. The affected employee and department head shall be notified of the action taken.

# 5.015 Creation of New Positions and Classes of Positions

- A. Pursuant to §6303(d), Title 4 of the GCA, the Executive Director shall petition the BOC to create new positions or classes of positions when necessary for the efficient performance of the duties and functions of the Authority.
- B. The petition shall include:
  - 1. the justification for the new position;
  - 2. the essential details concerning the creation of the position;
  - an analysis of the similarities and differences between the position to be created and the positions listed pursuant to Title 4 of the GCA, §4101.1(d);
  - 4. the position description;
  - 5. the proposed pay range and demonstration of compliance with §6301 of Title 4 of the GCA; and
  - 6. a fiscal note as that term is described in Title 2 of the GCA, §9101 et seq.; and any other pertinent information.

- C. The petition shall be posted on the Authority's website for ten (10) days (Saturdays, Sundays and Government of Guam holidays excepted). After the posting, the Executive Director shall forward the petition, along with evidence of his compliance with Title 5 of the GCA, §6303.1(a) to the BOC who, if they approve the same, shall approve the petition by resolution and file the petition and resolution for record with the Director of Administration and the Legislative Secretary.
- D. No new position may be filled until after compliance of the provisions of this Section and thirty (30) days have elapsed from the date of filing with the Legislative Secretary.

# 5.016. <u>Transparency and Disclosure of Creation of New Positions or Classes of Positions</u>

- A. Prompt notice of the postings required by Title 4 of the GCA, §6205 and §6303 shall be provided to each newspaper of general circulation and broadcasting station which airs a regular local news program within Guam.
- B. The petitions required by Title 4 of the GCA, §6205 and §6303 are public documents for the purposes of Title 5, GCA, Chapter 10, Article 1 (The Sunshine Law).
- C. Any attempted creation of a position or above-step recruitment are not in compliance with provisions of Title 4 of the GCA, §6205, §6303 and §6303.1(a) is void.

#### 5.100 COMPENSATION PLAN

## 5.101 Authority

Pursuant to Title 12 of the GCA, Chapter 5, the Authority is authorized to adopt rules and regulations governing the compensation for positions unique to Housing & Community Development operations and certified, technical and professional positions. The compensation policy and following rules shall only apply to the positions unique to Housing & Community Development operations and certified, technical and professional positions. Compensation for all other positions shall remain consistent with compensation plans and pay schedules as determined by law.

## 5.102 <u>Compensation Policy</u>

- A. The Authority's compensation for positions unique to Housing & Community Development operations and certified, technical and professional positions shall be based on internal equity and external competitiveness.
- B. To the extent practical, compensation will be targeted at the U.S. national average levels compared to the appropriate labor markets and account shall be taken of the relevant economic factors.
- C. Internal equity should be reviewed annually and external competitiveness at least every three (3) years.
- D. Compensation structures and administrative policies should also be recognized and reward individual employees commensurate with performance.
- E. All aspects of compensation (base salaries, benefits, pay differentials, and other factors) will be considered as a total reward and incentive package for employees and shall be consistent and uniformly administered through the Authority.
- F. A program of on-going communications and training shall be a critical component of compensation administration.

# 5.103 Administration of a Unified Pay Schedule

The BOC shall approve a unified pay schedule for positions unique to Housing & Community Development operations and certified, technical and professional positions as recommended by the GHURA Position Classification, Compensation and Benefits Study (Pursuant to BOC Resolution No. FY2012-010).

# 5.104 Assignment of Classes to Pay Grades

Pay grades for all classes of positions unique to Housing & Community Development operations and certified, technical and professional positions are assigned as recommended by the GHURA Position Classification, Compensation and Benefits Study and approved by the BOC.

# Personnel Rules and Regulations for Positions Unique to Housing & Community Development Operations and Certified, Technical & Professional Positions

# 5.105 Evaluation of Classes for Assignment to Pay Grades

- A. The evaluation is a systematic process of assessing the relative size and importance of positions unique to Housing & Community Development operations and certified, technical and professional positions in the Authority.
- B. The evaluation provides a structured approach to assessing the relative work of each position and used measurement factors universally applicable across all sectors of industry, commerce and government.
- C. Classes shall be evaluated on the basis of a strategic pay job evaluation system adopted by the BOC.
- D. The assignment of classes of pay grades shall be in accordance with policies and standards established in conformance with statute and the following principles:
  - 1. Classes, which are related and are substantially equal, shall be assigned to the same pay grade.
  - 2. Significant differences between related classes shall be reflected in the relative difference in assignment to pay grades.

# 5.106 Approval of Amendments of Unified Pay Schedule and Implementation Plan:

The Executive Director shall petition the BOC for approval of amendments of the unified pay schedule as recommended by the GHURA Position Classification, Compensation and Benefits Study as follows:

- A. The petition shall include:
  - 1. the amendment to the unified pay schedule;
  - 2. the justification for the amendment of the unified pay schedule; and
  - 3. the implementation plan.
- B. The petition shall be posted on the Authority's website for ten (10) days (Saturdays, Sundays and Government of Guam holidays excepted).

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- C. The notice of posting shall be sent to each newspaper of general circulation and broadcasting station which airs a regular local news program on Guam. After posting, the Executive Director shall forward the petition, along with the evidence of his compliance with posting to the BOC.
- D. The BOC may approve, disapprove or amend the amendments to the unified pay schedule by resolution at any regularly scheduled meeting or a special meeting called for this purpose.

## **CHAPTER 6**

#### PAY ADMINISTRATION

#### STATEMENT OF POLICY

It is the policy of the Executive Director to provide a uniformed pay administration to facilitate pay actions, while ensuring the proper compensation of employees occupying positions unique to Housing & Community Development operations and certified, technical and professional positions, and to provide the opportunity for the Authority to carry out its mission.

#### 6.000 PAY ACTIONS RELATED TO APPOINTMENTS

#### 6.001 Compensation at Initial Appointments

All initial appointments shall be made using the position's designated implementation within the appropriate pay grade except as provided below:

- A. The Executive Director, with the approval of the BOC, may authorize initial employment in a position above the position's designated implementation if such action is warranted by recruitment difficulties or exceptional qualifications. The BOC expects that every request for above-step is based on good faith, and in the best interest of the Authority. This petition to the BOC shall be made before the applicant is hired.
- B. The pay grade schedule consisting of Steps 11 through 20 shall not be used for recruitment above-step.

The Executive Director may establish policies to administer this action.

- C. <u>Transparency and Disclosure Process</u>: The following transparency and disclosure process shall be used to authorize recruitment for initial employment above-step:
  - 1. The Executive Director shall post the petition and supporting documents for ten (10) days (Saturdays, Sundays, and Government of Guam holidays excepted).

- 2. Issue prompt notice to each newspaper of general circulation and broadcasting stations which airs a local news program within Guam of the Authority's request to recruit above the minimum step. Such notice shall include the availability of the request under the Sunshine Act.
- D. <u>BOC Action of Recruitment Above-Step</u>: After the expiration of the ten (10) days and at the next regularly scheduled or special meeting, the request, documents showing compliance of the transparency process and comments received by the public and/or employees may be presented to the BOC for review and possible approval. Approval of the request shall not occur if the transparency process was not complied with.

Approval by the BOC shall include a resolution authorizing recruitment above step which must be passed by a majority of the members present at the meeting.

The Executive Director shall notify the applicant of the approval or disapproval of the request.

# 6.002 Compensation Adjustment Following a Promotion

- A. A payment adjustment resulting in a promotion is effectuated by an increase of six (6) substeps within their current pay grade and then slotted closest to, but not less than the salary of the new higher pay grade. This identifies the new base salary of the employee.
- B. A pay adjustment where the salary received prior to promotion is below the low end of the new implementation range shall be slotted by an increase of six (6) substeps and then slotted closest to, but not less than the targeted higher pay grade. This identifies the new base salary of the employee. Applicable to market-percentile methodology.

# 6.003 Compensation Adjustment Following a Voluntary Demotion

A. A pay adjustment resulting in a decrease by a voluntary demotion is effectuated by identifying the amended pay grade, closest to, but not more than the employee's salary at the time of demotion less six (6) substeps. This identifies the new base salary of the employee.

# Personnel Rules and Regulations for Positions Unique to Housing & Community Development Operations and Certified, Technical and Professional Positions

B. A pay adjustment where the salary received prior to a voluntary demotion is below the lowest substep of the new implementation range shall be slotted at the lowest substep of the new implementation range. This identifies the new base salary of the employee. Applicable to market-percentile methodology.

### 6.004 Compensation Adjustment Following an Involuntary Demotion

- A. A pay adjustment resulting from an involuntary demotion is effectuated by identifying from the amended pay grade, the salary (substep) closest to, but not more than the salary (substep) currently being received prior to demotion less six (6) substeps. This identifies the new base salary of the employee.
- B. A pay adjustment where the salary received prior to the involuntary demotion is below the lowest substep of the new implementation range shall be slotted at the lowest substep of the new implementation range. This identifies the new base salary of the employee. Applicable to market-percentile methodology.
- C. The Executive Director, at his discretion, may further adjust the amended base salary following an involuntary demotion for cause or due to an adverse action (as opposed to an involuntary demotion due to a medical disability, which is not an adverse action) to an even lower substep to that outlined in Sections A and B above.

# 6.005 Compensation Following a Non-Service Connected Disability Demotion (Medical Condition)

A pay adjustment resulting from the employee who is unfit to perform the duties and responsibilities of his position due to a medical condition that is non-service connected, is effectuated by identifying from the amended pay grade the salary (substep) closest to, but not more than the salary (substep) currently being received prior to demotion less six (6) substeps. This identifies the new base salary of the employee.

# 6.006 Compensation Adjustment Following Re-employment

A person who is re-employed under the provisions of Rule 4.802, shall be paid at the rate (closest to, but not more than) to which he would have been entitled had he remained in service, but that no credit shall be given toward progressive salary step increases within the pay grade.

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## 6.007 Compensation Following a Transfer

An employee who is laterally transferred to a position in the same pay grade or reclassified to another class of position within the same pay grade, the current salary (substep) is maintained. In the event the transfer is not less than the lowest substep of the new implementation range (applicable to market-percentile methodology), a pay adjustment to the lowest substep of the new implementation range will identify the new base salary. Employees transferring into GHURA will be paid at the rate closest to but not more than.

## 6.008 Compensation Following a Detail Appointment

- A. A payment adjustment resulting due to a detail appointment is effectuated by an increase of six (6) substeps within their current pay grade and then slotted closest to but not less than the new (higher) pay grade. This identifies the new base salary of the employee.
- B. A pay adjustment where the salary received due to a detail appointment is below the low end of the new implementation range shall be slotted by an increase of six (6) substeps and then slotted closest to but not less than the targeted higher pay grade. This identifies the new base salary of the employee. Applicable to market-percentile methodology.
- C. Employees serving a detail appointment, consistent with Rule 4.806 in excess of 30 consecutive calendar days (i.e., 31 days or more) in a detailed position shall receive a pay adjustment in accordance with Sections A or B above. Payment of differential shall begin on the first calendar day the employee is serving in a detail.

# 6.009 Compensation Following Appointment in an Acting Capacity

An employee who is appointed by the BOC to serve temporarily in an acting capacity as the Executive Director shall be compensated during the period of such services by a payment differential to be added to his base rate of pay, measured by the difference in the amount between the step in the pay grade he holds and the salary paid the Executive Director position, provided that:

- 1. The period in an acting capacity shall not be less than thirty (30) calendar days and not to exceed one (1) year.
- 2. Payment differential shall be deferred until the employee has served thirty (30) calendar days in an acting capacity.

# 6.100 PAY ACTIONS RELATED TO REALLOCATION OF POSITIONS

# 6.101 Compensation Following Reallocation of Positions

- A. When a position is reallocated to a class of a higher pay grade, the pay adjustment effectuated is by an increase of six (6) substeps within their current pay grade and then slotted closest to, but not less than the new (higher) pay grade.
- B. When a position is reallocated to another class of the same pay grade, the current salary (substep) is retained. In the event the reallocated position is not less than the lowest substep of the new implementation range (applicable to market-percentile methodology), a pay adjustment to the lowest substep of the new implementation range will identify the new base salary.
- C. When a position is reallocated to a class of a lower pay grade, the implementation shall not be effected until the expiration of the two (2) year waiver, as provided for in Rule 5.012.B.

# 6.102 Salary Adjustment Upon Demotion Due to Position Reclassification Action

- A. The pay adjustment resulting in a decrease because of a position reclassification action is effectuated by identifying the amended pay grade, closest to, but not more than the employee's salary at the time of demotion less six (6) substeps. This identifies the new base salary of the employee.
- B. Implementation of the reclassification in terms of position title shall be made upon approval of the reclassification determination by the Executive Director.
- C. The incumbent of the position designated for downgrade shall not have his current salary reduced. Salary adjustment in the reclassified position shall be suspended until the incumbent's salary increment in the new grade is granted.
- D. The salary increment anniversary date before reclassification determination shall be used to determine the appropriate salary increment date in the new pay grade. Where there is no change in the waiting period, the salary increment date and the pay grade before the reclassification shall be maintained.

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# 6.200 PAY ACTIONS RELATED TO PAY GRADE REASSIGNMENT

# 6.201 Pay Grade Reassignment

An employee and/or supervisory official may initiate a written request for consideration of an amendment to the pay grade allocation for the class of position with justification to the Executive Director. If the findings of the Executive Director indicate the need to amend the pay grade allocation, he shall submit a written request with justification to the BOC in accordance with the BOC's policies and procedures. Changes adopted shall become effective as directed by the BOC.

# 6.202 Pay Adjustment Following Pay Grade Reassignment

- A. A pay adjustment resulting in a higher pay grade reassignment and there is no change in the position classification is effectuated by an increase of six (6) substeps within their current pay grade and then slotted closest to, but not less than the new (higher) pay grade. This identifies the new base salary of the employee.
- B. A pay adjustment resulting in a lower pay grade reassignment and there is no change in position classification is effectuated by identifying the amended pay grade, closest to, but not more than the employee's salary received less six (6) substeps. This identifies the new base salary of the employee.

# 6.300 PAY ACTIONS RELATED TO INCREMENTS

# 6.301 General Provisions Relating to Salary Increment Increases

- A. Salary increment increases shall be granted as authorized in the Personnel Rules and Regulations.
- B. <u>Increment Status upon Demotion Due to Position Reclassification:</u>

The salary increment anniversary date before the reclassification determination shall be used to determine the appropriate salary increment date in the new pay grade.

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# C. <u>Personnel Actions Not Affecting Increment Anniversary Dates:</u>

The following personnel actions shall not change increment anniversary dates:

- 1. the pay grade for a class or classes of positions have been reassigned;
- 2. pay adjustments from statutory amendments to the pay grade schedule;
- 3. detail appointment;
- 4. transfer from one position to another of the same or related class of position while retaining the same salary rate upon transfer;
- 5. involuntary demotion for other than adverse or disciplinary reasons;
- 6. reclassification to a class of the same pay grade or lower while the employee retains the same salary rate;
- 7. salary increment freeze; and
- 8. other situations as may be determined by the BOC.

# D. Voluntary Demotion to the Same or Related Class of Positions:

The employee's next salary increment shall include the period served prior to the voluntary demotion; and provided that work performed is satisfactory.

# E. <u>Creditable Service Upon Re-employment:</u>

Permanent classified employees who separated with the Authority in good standing may be credited for time served in the increment held prior to separation when exercising their re-employment credit privilege.

# 6.302 Salary Increment - Procedure

Employees (inclusive of classified and unclassified/exempt) entitled to an increment increase shall be based on an annual review of performance as outlined

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in Chapter 7. As part of the appraisal process, an employee's performance will be assessed against a performance range of zero (0) to six (6) substeps. As substeps (within the pay schedule) increase by one percent (1%) the performance (and resulting salary increment) range from zero (0), or a nil increase, through up to six percent (6%). The compensation plan is adopted by the Board of Commissioners. The detailed procedures have been delegated to the Executive Director and are subject to certification of funds and modification by the Board of Commissioners. The salary increment substep table can be found in a shared and accessible network drive for all employees.

The salary increment will be granted upon certification by the Executive Director that satisfactory service has been rendered for the performance rating period preceding such increase.

When a Division Head determines that a particular employee shall not be granted a salary increment, the Division Head shall notify the Executive Director of such denial prior to the employee's anniversary date. If the Executive Director does not receive a performance report or a notification of denial of an employee's salary increment, no action will be taken to adjust the employee's pay.

# 6.400 ONE-STEP MERIT PAY INCREASE – DR. PEDRO SANCHEZ SCHOLARSHIP GRADUATES

- A. Employees are eligible for a mandatory pay merit increase upon graduation from the Pedro "Doc" Sanchez Scholarship Program. The employees entered into the program, as evidenced with the awarding of an undergraduate or graduate degree in Public Administration or Business Administration by the University of Guam shall be entitled to receive one-step (i.e., six (6) substeps) merit pay raise from the Authority following certification by the University of Guam that the employee has completed all degree requirements.
- B. Employees who were enrolled in the Pedro "Doc" Sanchez Scholarship Program and graduated with a degree between the enactment of Public Law 23-111 (effective July 23, 1996) and the enactment of Public Law 29-137 (January 30, 2009) who would otherwise have received the one-step merit pay raise, shall be entitled to the same incentive benefit, provided that the employee is an active employee at the time of enactment of Public Law 29-137 and the merit pay increase shall not be retroactive. Awarding of the one-step merit pay raise shall be subject to the availability of funds.

## **CHAPTER 7**

## PERFORMANCE EVALUATION

#### STATEMENT OF POLICY

The purpose of this Chapter encourages efficiency and productivity among employees and the orderly and constructive relationships between management and employees in the interest of effective personnel management, and the efficient operation of the Authority.

## 7.000 EMPLOYEE PERFORMANCE EVALUATION

#### 7.001 Objectives

The objectives of this policy are to:

- A. Establish a process whereby the work performance of each employee can be informally evaluated on an ongoing basis;
- B. Establish standards for quality and quantity of work;
- C. Provide a formal review of each employee's work performance on a twelve (12) month basis (may be subject to change by the BOC);
- D. Improve individual performance;
- E. Identify specific requirements for training and development of employees;
- F. Strengthen supervisor/employee relationships;
- G. Grant or deny salary increments;
- H. Recognize employee accomplishments;
- I. Determine order of layoffs;
- J. Grant or deny permanent appointment to a probationary employee;
- K. Determine eligibility for promotions or transfers; or
- L. Determine whether disciplinary action is warranted.

# 7.002 Training

The Executive Director shall be responsible for providing periodic training for all levels of management concerning the performance evaluation system, including the development of performance standards, performance interview techniques and performance ratings.

# 7.003 Performance Evaluation Records

- A. The performance evaluation report shall be transmitted to the Executive Director, thirty (30) days prior to the anniversary date. Upon receipt of the performance evaluation report and recommendations, the Executive Director shall effect the appropriate personnel action in accordance with the recommendation of the supervisor and Division Head. No action shall be taken by the Executive Director until receipt of the performance evaluation report.
- B. Records of the performance evaluation report shall be filed in the employee's personnel file.

# 7.004 Executive Director's Responsibility for Performance Evaluation

The Executive Director shall be responsible for the effective implementation and administration of the performance evaluation system within the Authority. He shall approve all performance ratings made within the Authority, and shall ensure that supervisory personnel receive adequate training in the performance evaluation system. He shall ensure that performance evaluations and reports are completed and submitted on a timely basis.

# 7.005 Supervisor's Responsibility for Performance Evaluation

- A. The performance standards shall be developed and the performance evaluation shall be completed by the supervisor immediately responsible for the employee's work with input from the employee. The rater should be the individual who oversees, reviews, and checks the daily performance of the employee being rated, or is the supervisor who is most closely acquainted with the employee's work. The supervisor shall also be responsible for the timely preparation and submission of performance evaluations of all employees under his supervision. The employee's supervisor must have supervised the employee for at least ninety (90) days to render a fair evaluation. When a supervisor retires, resigns or transfers, he shall render an evaluation for the assigned employees before leaving the Authority.
- B. For employees on temporary assignments due to work injury, disability (light duty), details, etc. for ninety (90) days or more, the supervisor may establish additional performance standards to reflect current duties. A

composite rating for the temporary assignment and permanent position may be made.

## 7.006 Performance Evaluation Form

Performance evaluations shall be accomplished on a form approved by the Executive Director, consistent with the performance evaluation system in effect. The performance evaluation form shall be filed in the employee's personnel jacket.

# 7.007 Performance Evaluation Period

- A. Supervisors shall evaluate and submit the employee's work performance for every twelve (12) months of service to the Executive Director (may be subject to change by the BOC).
- B. Performance evaluation reports must be prepared and submitted for processing to the Executive Director no sooner than thirty (30) days prior to above period.
- C. Supervisors may be required to conduct mid-term performance evaluation for all of their subordinates.
- D. No later than the end of the probationary period for those employees serving original probationary appointments, including those probationary periods that have been extended. The final Probationary Performance Evaluation Report shall be submitted and received by the Executive Director no later than (10) work days prior to the probationary due date.

## 7.008 Salary Increment

The salary increment of all positions (inclusive of classified and unclassified/exempt) unique to Housing & Community Development operations and certified, technical and professional positions shall be based on an annual review of performance as outlined in this Chapter. As part of the evaluation process an individual's performance will be assessed against a performance range of zero (0) to six (6) substeps. As substeps (within the pay schedule) increase by one percent (1%) the performance (and resulting salary increment) range from zero (0), or a nil increase, through up to six percent (6%).

All salary increments will require the approval by the Executive Director.

# 7.009 Performance Evaluation for Original Probationary Employees

- A. An overall performance rating of at least a <u>Satisfactory</u> shall be necessary before an employee serving an original probationary period may receive a permanent appointment in the class of position he occupies.
- B. When an employee serving an original probationary period receives an overall performance rating of <u>Marginal</u>, the probationary period shall be extended for a minimum period of sixty (60) days during which the employee has the opportunity to improve work performance, provided the total probationary period does not exceed twelve (12) months. The Division Head must justify, in writing, to the Executive Director stating specific reasons for the request for extension based on the duties and responsibilities associated with the employee's current position description and job standard. No extension beyond twelve (12) months may be granted.
- C. When an employee, serving an original probationary period, receives an overall performance rating of <u>Unsatisfactory</u>, the employee serving the original probationary period shall be terminated from the Authority. A probationary employee who is dismissed has no recourse to file a grievance or appeal his release from employment unless the release from employment is a result of discriminatory action by management.

## 7.010 Approval of Performance Evaluation

A Division Head shall submit, on a twelve (12) month basis (may be subject to change by the BOC), a written recommendation to the Executive Director regarding the performance evaluation of every employee occupying a position unique to Housing & Community Development operations and certified, technical and professional position. The Executive Director shall make a final performance evaluation accepting or rejecting said recommendation and make the corresponding salary adjustments.

# 7.100 APPEAL PROCEDURES FOR RE-DETERMINATION OF PERFORMANCE EVALUATION

## 7.101 Purpose

This procedure outlines the responsibilities and procedures to be followed by management and employees in handling performance evaluation appeals.

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#### 7.102 Coverage

Employees are those who have satisfactorily completed their original probationary period and have attained permanent status with the Authority. Such employee who believes he was unjustly rated may request for redetermination of the performance rating. Original probationary period performance ratings are not appealable under this procedure.

#### 7.103 Representation

An employee has the right to present an appeal with or without representation. He also has the right to be accompanied, represented, and advised by a representative of his choice at any step of the appeal proceeding.

## 7.104 Freedom of Reprisal or Interference

An employee and his representative shall be free to appeal a performance rating without restraint, interference, coercion, discrimination, or reprisal.

### 7.105 Management's Responsibility for Timely Action

Management shall expedite the processing of an appeal and shall abide by the allotted time. Failure to render a decision within the allotted time at any step constitutes denial, and the employee may then proceed to the next step of the appeal procedure.

#### 7.106 Informal Appeal Procedure – Next Higher Administrative Level

- A. After the rating conference has been held and the employee has been informed of his overall annual rating, the employee who believes that he was unjustly rated shall bring the matter to the attention of his Division Head, either orally or in writing, not later than five (5) workdays after the conference date.
- B. A review of the rating shall be afforded the employee by the rater and/or higher-level supervisor. Settlement of aggrieved matters is encouraged at the lowest possible administrative level and in the shortest possible time. The employee shall be notified of the decision not later than five (5) workdays after presentation of his informal appeal to Division Head.
- C. If the employee's concerns are not resolved, or a decision is not issued within five (5) workdays, the employee may file a formal appeal to the Executive Director.

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# 7.107 Formal Appeal Procedure - Executive Director/Performance Rating Board of Review

- A. Whenever resolution of a performance rating cannot be reached at the informal level, an employee may appeal to the Performance Rating Board of Review via the Executive Director. The appeal shall be in writing to the Executive Director and filed within five (5) workdays after the employee receives the Division Head's decision.
- B. The Performance Rating Board shall be appointed by the Executive Director and consist of three (3) members, who are classified employees and occupy positions unique to Housing & Community Development operations and certified, professional and technical positions, of which one (1) shall be at the same position level as the appellant, one (1) shall be at the managerial/supervisory level, and one (1) member who is neither from the employee's peer group nor at the managerial/supervisory level. Performance Rating Board members shall not be from the same division where appellant is assigned. The Executive Director shall appoint the Performance Rating Board within five (5) workdays of receipt of the written appeal.
- C. The Performance Rating Board shall conduct its first hearing within five (5) workdays of its appointment. The Board shall complete the investigation and conduct the final hearing not later than ten (10) workdays from the date the Board convened. The Performance Rating Board shall give notice of hearings and shall provide all pertinent documents related to the appeal to the employee, his representative, the rater, and all other parties concerned.

The conduct of the hearings shall be consistent with the opportunity to present all information necessary to decide the merits of the appeal. Both oral and written information, which the Performance Rating Board considers pertinent, shall be submitted and other information the Board requests concerning the appeal.

D. The hearing officer shall preside and rule on all questions and conduct of the hearing during the proceedings. Performance Rating Board members shall consider the case and vote objectively. They shall give consideration to the merits of the case and secure all necessary information. They shall encourage a harmonious relationship between the employees and supervisors during proceedings before the Board. All members of the Performance Rating Board shall be present at all times during hearings and shall participate in the decision. Hearings shall be recorded and summarized in writing.

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E. When all pertinent information in an appeal has been presented to the Performance Rating Board, the Board shall render a decision by majority vote. The Performance Rating Board may either amend the performance rating, or sustain the rating without change. When an amendment is made by the Performance Rating Board, to the performance rating, that amended rating shall not be lower than the original rating.

The Performance Rating Board shall make its final decision within five (5) workdays of the final hearing. The Performance Rating Board's decision shall be in writing with the hearing officer's signature. The decision shall contain a brief summary of the facts on which the Board based its decision. The written decision shall be immediately sent to the appellant, and signed copies forwarded to the Division Head and Executive Director.

F. When the Division Head receives a Performance Rating Board decision amending the employee's rating, the Division Head shall immediately substitute the original rating for the amended rating. The Division Head must reconsider administrative actions based on the original rating and redetermine and adjust those administrative actions to conform to the amended rating.

## **CHAPTER 8**

## HOURS OF WORK, OVERTIME AND PREMIUM PAY

#### STATEMENT OF POLICY

The purpose of this Chapter is to establish the standard for hours of work, wages, overtime compensation, compensatory time-off in lieu of overtime pay, observance of holidays and a system under which the pay of certain employees shall be adjusted for certain hours, days or conditions of work. These provisions shall be in compliance with the Fair Labor Standards Act (FLSA).

#### 8.000 GENERAL PROVISIONS

#### 8.001 Work Week

- A. The basic work week is forty (40) hours. Alternatively, a workweek is a regular recurring period of 168 consecutive hours—seven (7) consecutive 24-hour periods. The workweek need not coincide with the calendar week. It may begin any day of the week and any hour of the day, but it must in each case, be established in advance. The workweek may be changed, but only if the change is intended to be permanent and is not made to evade overtime requirements or policies.
- B. An employee's work week may be in accordance with core office hours, with designated shifts, or with such flexible or variable hours program as are implemented by the Authority provided that the Authority shall not operate less than a forty (40) hour work week, except as provided by law.

## 8.002 Break Periods

A full-time employee may be allowed a fifteen (15) minute break period in the first half and second half of the work day, provided further that:

- A. No single work break shall exceed fifteen (15) minutes absence from the employee's workstation.
- B. An employee may not accumulate unused work breaks.

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C. Work break time shall not be authorized for covering an employee's late arrival on duty or early departure from duty.

#### 8.003 Meal Periods

- A. Full-time employees shall be allowed a minimum of thirty (30) minutes and up to a one-hour meal period during each workday of more than five (5) hours.
  - 1. Meal period means a minimum of thirty (30) uninterrupted minutes and up to sixty (60) uninterrupted minutes.
  - 2. Meal period is defined as an employee's personal time, and no official work is to be performed during said time (i.e., answering telephone, working on files, etc.)
  - 3. Meal period must be taken away from an employee's work station.
- B. When a work day of not more than six (6) hours will complete the day's work, the meal period may be waived by mutual consent of the employee and the Authority.
- C. Meal period shall not be considered "on duty" or counted as time worked, unless the nature of work prevents an employee from being relieved of duty, as determined by the supervisor or Division Head.

#### 8.004 Work Week Schedule

- A. The schedule of workweek for shift workers shall be prepared and prominently posted at least two (2) weeks in advance so that the employees affected will be informed. Such schedules shall not be less than two (2) weeks and shall not be changed, except for good cause and provided affected employees are given at least twenty-four (24) hours prior notice. Whenever possible, work schedules should permit an employee to enjoy a holiday on the day it is observed.
- B. The Executive Director may permit flexible (alternate) work schedules as may be appropriate. Employees must submit requests on a form as prescribed by the Executive Director.

## 8.005 Safe Hours of Work

- A. To ensure that the employee's work is performed in a safe manner, the following maximum hours of work will be observed:
  - 1. An employee shall not be allowed to work more than fourteen (14) hours consecutively, or in one 24-hour day.
  - 2. An employee shall not be authorized to work more than eighty-four (84) hours total within a single seven-day period.
  - 3. An employee shall not be required to work more than (twenty-eight) 28 hours within a time span of two (2) days.
- B. Exceptions to the above may be made only:
  - 1. in cases where excessive hours of work are necessary because of weather conditions, necessary seasonal activities or emergencies; or
  - 2. should such an occasion for Section A arise, written documentation must be submitted by the Division Head to the Executive Director within forty-eight (48) hours of such occurrence.

#### 8.100 MINIMUM WAGE

Employees shall be paid not less than the established minimum wage for Guam.

#### 8.200 HOURS WORKED

- A. As a general rule, hours worked will include:
  - 1. All time during which an employee is required to be on the Authority's premises or at a prescribed work place.
  - 2. All time during which an employee is suffered or permitted to work, and required to be on Authority premises. The determination of an employee's working hours will include, in the ordinary case, all hours from the beginning of the work day to the end of the work day, with the exception of periods when the employee is relieved of all duties for the purpose of eating meals.
  - 3. All 'off-the-clock' work is <u>prohibited</u>. 'Off-the-clock' work is defined as work-related activities performed and not compensated. Examples of this includes, when an employee:

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- a) performs work-related activities <u>during</u> his/her lunch break;
- b) performs work-related activities <u>before</u> his/her scheduled work hours; or
- c) performs work-related activities <u>after</u> his/her scheduled work hours.

#### 8.300 HOURLY RATE OF PAY

The hourly rate of pay is the rate reflected on the pay grade schedule approved by the Board of Commissioners.

#### 8.400 OVERTIME

#### 8.401 Coverage

- A. Upon the occurrence of overtime work, covered classified employees shall be entitled to receive overtime compensation calculated at the rate of one-and one-half (1½) times the regular rate of pay for each hour or portion of the hour of overtime worked.
- B. In determining the number of hours worked by an employee within a given workweek or work period, time spent off on annual, administrative, sick, compensatory time-off, other leave (with or without pay), or holidays will not be counted as time worked. Such time off with pay shall be included in the straight time pay, but it is not included in computing whether a covered employee has worked in excess of forty (40) straight time hours in a workweek.
- C. Any fraction of an hour of overtime worked shall be converted to the nearest fifteen (15) minutes.
- D. Covered employees, include those classes of positions that are not in the executive, administrative, and professional categories, in accordance with the FLSA.

#### 8.402 Occurrence of Overtime Work

A. Overtime work may be authorized by the Executive Director in cases of emergency, or when the best interests of the Authority indicate that overtime work is required.

- B. The Executive Director shall hold hours worked by the employees to the Authority's established forty (40) hour work week standard, except in those cases where excessive hours of work are necessary because of weather conditions, necessary seasonal activities, or emergencies.
- C. It shall be the responsibility of each Division Head to determine that the provisions of overtime pay are administered in the best interest of the Authority's services. Recognizing that the Executive Director is responsible for the manner in which overtime work is authorized, it is especially important to control unauthorized overtime.
- D. Each Division Head is responsible for internal controls, which will provide a means of reviewing and evaluating the use of overtime. The practice of overtime work will be subject to review by the Executive Director.
- E. Overtime work will occur when an employee renders service under any of the following conditions:
  - 1. The employee renders service in excess of forty (40) straight-time hours per workweek.
  - 2. The employee renders service on the employee's scheduled day off and there has been no change, by mutual consent or by due prior notice, in the work schedule.

#### 8.403 Emergency Situations Defined

The Executive Director shall arrange the employment and work programs of the Authority in such a way that overtime is not required except in emergency situations.

Overtime work may be required for any covered employee in emergency situations as described below:

- A. Where an established post of duty must be covered twenty-four (24) hours per day, and an employee is not available to cover that post on a given shift.
- B. When danger to life, health, or well-being of the public, employees, patients, inmates or other persons could occur if an employee is not required to be on duty or where danger to property is eminent.

- C. Other critical situations where the Executive Director determines that the responsibilities prescribed for the Authority cannot be accomplished unless overtime work is authorized.
- D. Employees who work during emergency periods as declared by the Governor of Guam.

## 8.404 Compensation for Overtime Work

- A. Payment for overtime work shall be made no later than the next pay period after the overtime work is performed.
- B. Overtime compensation shall be at the rate of one and one-half (1 ½) times the regular rate of pay for each hour or portion of the hour of overtime worked.
- C. An employee who is subject to the maximum two hundred forty (240) (four hundred eighty (480) for law enforcement) hours of compensatory time under the FLSA, as amended, shall be paid cash wages of time and one-half (1½) the regular rate of pay for overtime hours in excess of this maximum. Overtime must be authorized in advance and applicable only for the pay period.
- D. The requirement that overtime must be paid after forty (40) hours a week may not be waived by an agreement between management and the employee except provided in Rule 8.405.
- E. Consistent with §4105(d)(3), Title 4 of the GCA, no person shall be required to work overtime unless the employee has received certification by the Executive Director that funds for overtime pay are available.
- F. Employees, who work during emergency periods as declared by the Governor of Guam, shall be compensated in the following manner.
  - 1. Employees occupying permanent positions in the classified service or the unclassified service, except for the Executive Director and his first assistants, by whatever title called, whose regularly scheduled hours of work fall within such an emergency period, but whose presence is not required at work, shall be granted administrative leave. Employees not occupying permanent positions are not eligible for administrative leave.

- 2. Employees not occupying permanent positions in the classified service, who were required to report to, and did work during such an emergency period, shall be entitled to overtime pay for all such hours worked.
- 3. Employees occupying permanent positions in the classified service or unclassified service, except for Executive Director and his first assistants, by whatever title called, whose regularly scheduled hours of work fall within such an emergency period, and who are required to report for, and be on duty during such emergency period, shall be entitled to overtime pay for all such hours worked, in addition to full compensation for any administrative leave taken.
- 4. Employees occupying permanent positions in the classified service or the unclassified service, except the Executive Director and his first assistants, by whatever title called, whose regularly scheduled hours of work do not fall within such an emergency period, but who are required to report for, and be on duty, shall be entitled to overtime pay for all such hours worked, including overtime, in addition to administrative leave.
- 5. In the event that a typhoon emergency period includes a legal holiday, then such employees required to report for and be on duty, shall be entitled to overtime pay for all hours worked, including overtime, in addition to full compensation for holiday leave.
- 6. Employees already on annual leave, sick leave or administrative leave status at the time of the beginning of the emergency period will not be eligible for compensation consistent with this Section unless the emergency period continues beyond the annual leave, sick leave or administrative leave already authorized.

# 8.405 Compensatory Time Off in Lieu of Overtime Pay

- A. In the absence of any funds for overtime compensation, compensatory time off shall be granted in lieu of overtime pay by mutual agreement between the employee and management, before the work is performed. A record of this agreement must be kept with the Payroll Section.
- B. The number of hours of overtime work shall be converted to compensatory time credit at the rate of one and one-half (1½) hours for each hour of overtime work, or portion of the hour consistent with Rule 8.401.

- C. Covered employees of the Authority may accrue not more than two hundred forty (240) hours of compensatory time.
- D. Any additional overtime work performed by employees, who have already accumulated the maximum two hundred forty (240) hours of compensatory time off, or one hundred sixty (160) hours of actual overtime work, compensatory time off credits shall be compensated not later than the pay period immediately following the period during which the overtime was worked.
- E. An employee who has requested the use of compensatory time-off shall be permitted to use such time, within a reasonable period after making the request, if the use of the compensatory time does not unduly disrupt the operations of the Authority.
- F. An employee on compensatory time off shall be deemed to be on official leave with pay status.
- G. The Executive Director may require an employee to use any accumulated compensatory time off credits as to the schedule and use of these credits.

# 8.406 Conversion of Compensatory Time Off to Cash

- A. The Executive Director may direct, at the option of the employee, payments for accrued compensatory time earned, at any time, in any combination, and which shall be paid at the regular rate earned by the employee at the time the employee receives such payment.
- B. At the time of separation, the employee shall be paid for all unused compensatory time credit earned at a rate of compensation not less than:
  - 1. the average regular rate received by such employee during the last three (3) years of the employee's employment; or
  - 2. the final three (3) regular rate received by such employee, whichever is higher.

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#### 8.500 NON-OVERTIME WORK WEEKS

When an employee is on non-duty pay status for less than forty (40) hours during a work week, such work week shall be considered a non-overtime work week and all hours shall be paid at the regular rate in accordance with established personnel policies except as provided by law.

#### 8.600 UNAUTHORIZED WORK

Hours worked by an employee without the Executive Director's permission or contrary to his instructions, or not authorized by such applicable budget funds shall be considered as hours worked. Unrecorded hours worked during a workweek or work period by an employee at the job site, or duly authorized designated place, must be counted as hours worked if the Executive Director has reason to know of such practice. The Executive Director must enforce his no work rule and may not unjustly benefit from work performed without his knowledge. Supervisors and Division Heads should enforce the prohibition of off-the-clock work.

#### 8.700 HOLIDAY PAY

- A. When an employee is absent from duty at the close of the work day immediately preceding a holiday, and at the beginning of the working day immediately following a holiday, and such absences are determined to have been on leave without pay status, the employee shall not be eligible for compensation for the holiday under these rules, but shall be considered as on leave without pay status.
- B. Employees who are required, because of an emergency or other reasons, to work on holidays (or their equivalent day) shall be paid at the rate equivalent to double their hourly rate of pay exclusive of any additional pay, except as otherwise provided by statute.
- C. For purposes of these rules, holidays are declared to be those identified in rules.

#### 8.750 NIGHT DIFFERENTIAL PAY

Work performed between the hours of 6:00 p.m. to 6:00 a.m. shall be compensated as follows:

A. Any employee (except the Executive Director and his first assistants, by whatever title called) who works between the hours of 6:00 p.m. to 6:00 a.m. shall be entitled to night differential pay, calculated at the rate or their regular wage plus

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ten-percent (10%) for all periods worked between the hours of 6:00 p.m. and 6:00 a.m.

## 8.800 HAZARDOUS/ENVIRONMENTAL PAY DIFFERENTIALS

# 8.801 <u>Hazardous/Environmental Pay Policy:</u>

- A. The Executive Director may grant pay differentials in accordance with Department of Administration's Hazardous/Environmental Pay Policy and Procedure to employees who are temporarily exposed to hazardous duty, or duty involving physical hardship (environmental) when the following conditions are met:
  - 1. the exposure of hazardous duty or duty involving physical hardship (environmental) is temporary;
  - 2. the hazardous duty or duty involving physical hardship (environmental) has not been considered in the assignment of the position class or pay grade;
  - 3. the hazardous duty is performed by the employee for each assigned hazardous duty; and
  - 4. subject to Guam Occupational Safety & Health review and certification of the hazardous/environmental duty.
- B. It shall be the responsibility of the Executive Director to eliminate or reduce to the lowest possible level, all hazards and physical hardships, and implement safe working conditions.
- C. Hazardous/environmental pay shall not be used as an incentive to encourage employees to work in an unsafe place, or under safe conditions.
- D. In no event shall the Executive Director grant or authorize multiple differential rates of pay to an employee for the same period. In the event the employee performs more than one hazardous or physical hardship (environmental) duty, the highest authorized differential rate shall be used to calculate the differential pay.
- E. Hazardous/environmental differentials are in addition to the employee's base pay and shall not be used to compute overtime pay, holiday pay,

- night differential and other pay differential, including paid leave and severance pay.
- F. Approved hazardous/environmental differentials shall be paid within four (4) pay periods from which the performance of hazardous or physical hardship (environmental) duty began.
- G. The assignment of hazardous/environmental duty shall not exclude person(s) with disabilities.
- H. Employees who are not certain (aware) of existing hazardous/environmental conditions may request certification via the Executive Director from the Office of Guam Occupational Safety and Heath (GOSH) of Department of Labor. Certifications approved by GOSH shall qualify employees for differential pay.
- I. Hazardous duty certifications from the Office of GOSH are valid for a period of five (5) years from date of approval. Requests for an extension are subject to GOSH review, certification and approval.

# 8.802 <u>Hazardous/Environmental Pay Request Procedures:</u>

- A. The initial determination of the existence of a temporary, unusually hazardous working condition shall be made by the immediate supervisor of the affected employee. Upon making this determination, the supervisor shall alert the Division Head, Human Resources Administrator and Executive Director and shall request an inspection from the GOSH Administrator of the identified unusually hazardous working conditions prior to the planned work activity. When pre-work inspections are conducted by GOSH, the following procedures will be followed when a determination of the existence of a temporary, unusually hazardous condition is identified:
  - 1. The supervisor completes the Hazardous Environmental Pay Request Form. The form and any supporting documents are forwarded to the Division Head, Human Resources Administrator and Executive Director for review.
  - 2. The Executive Director may concur or not concur with the request. The request is then forwarded to GOSH for inspection, investigation and certification.

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The Executive Director shall notify the immediate supervisor, Division Head and Human Resources Administrator of his non-concurrence of the hazardous pay request within ten (10) working days after receipt of the request.

- 3. The GOSH Administrator shall determine if the hazardous/environmental or hardship condition exists.
- 4. Upon certification from GOSH, the Executive Director will forward the approved request to the Payroll Section of the Fiscal Division for processing and payment to employee. If not certified, one copy is returned back to the supervisor with a copy to the Human Resources Administrator.

#### 8.803 GOSH Certification

- A. Request for hazardous pay certifications shall be submitted to GOSH at least thirty (30) days prior to the scheduled operations, where exposure to hazardous working conditions or hardships is projected.
- B. Requests for certification resulting from unanticipated exposure to hazardous working conditions or physical hardship (environmental), must be submitted to GOSH within ten (10) working days from the start of the hazardous/environmental or hardship condition.

#### 8.804 Funds Certification

The differential pay granted under this Chapter is subject to certification by the Executive Director, or designated fiscal officer, as to the availability of funds.

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# 8.805 <u>Table of Hazardous/Environmental Duties</u>

The following table shall be used by the Executive Director when authorizing pay differentials for employees. The percentage shall be calculated by multiplying the employee's hourly rate times the number of hour(s) the hazardous/environmental duty was performed.

CATEGORY OF HAZARDOUS/ENVIRONMENTAL DUTY	DIFFERENTIAL RATE (%)
COLD WORK: Working in cold storage or other climate controlled areas where the employee is subjected to temperatures at or below freezing (32 degrees Fahrenheit) where such exposure is not practically eliminated by mechanical equipment or protective devices being used.	4%
HOT WORK:  A. Physical Hardship: Working in spaces wherein the employee is subjected to temperatures in excess of 110 degrees Fahrenheit.	4%
B. Hazardous Condition: Exposure to burning gasoline/fuel as a result of vehicular accidents/impacts where such exposure is not practically eliminated by mechanical equipment or protective devices being used.	25%
HIGH VOLTAGE ELECTRIC ENERGY: Working on energized electrical lines rated at 4,160 volts or more which are suspended from utility poles or towers, when adverse weather conditions, such as, steady rain, high winds, lightning or similar environmental factors make the work unusually hazardous.	50%
WORK IN OPEN TRENCHES: Work in an open trench five (5) feet deep or more until proper shoring has been installed.	25%
<b>EXPLOSIVES INCENDIARIES:</b> Working with or close proximity to any situation where explosives are being handled.	25%
HIGH WORK: Working, training, or rappelling from any structure of at least 50 feet above the base level, ground, deck, floor, roof, etc. under open conditions, if structure is unstable or if scaffolding guards or other suitable protective facilities are not used, or if performed under adverse conditions, such as, darkness, lightning, steady rain, or high wind velocity.	25%

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CATEGORY OF HAZARDOUS/ENVIRONMENTAL DUTY	DIFFERENTIAL RATE (%)
MICRO-ORGANISMS: LOW DEGREE HAZARD: Working with or in close proximity to micro-organisms in situations for which the nature of the work does not require the individual to be in direct contact with primary containers or organisms pathogenic for man, such as, culture flasks, culture test tubes, hypodermic syringes, and similar instruments, and biopsy and autopsy material and wherein the use of safety measures have been practically eliminated the potential for personal injury.	4%
COMMUNICABLE/INFECTIOUS DISEASES: Assigned to work with or in close proximity to micro-organisms in situations for which the nature of work requires the employee to be in direct contact with communicable/infectious diseases, such as, tuberculosis, human immune deficiency virus, Hepatitis B, measles, mumps, and other reportable communicable/infectious diseases.	8%
UNDERGROUND WORK: Work underground performed in the construction of tunnels and shafts, and in the inspection of such underground constructions, until the necessary lining of the shaft or tunnel has eliminated the hazard.	25%
WORK IN UNSAFE STRUCTURES: Work within or immediately adjacent to a building or structure which has been severely damaged by earthquake, fire, typhoon, flood or similar cause when the structure has been declared unsafe by competent technical authority and when such work is considered necessary for the safety of personnel or recovery of valuable materials or equipment, and the work is authorized by competent authority.	25%
ASBESTOS: Working in an area where airborne concentrations of asbestos fibers may expose the employee to potential illness or injury and protective devices or safety measures have not practically eliminated the potential for such personal illness or injury.	8%
FIBROUS GLASS WORK: Working with or in close proximity to fibrous glass materials which results in exposures on the skin, eyes or respiratory system to irritating fibrous glass particles or slivers where exposure is not practically eliminated by the mechanical equipment on preventive devices being used.	6%

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	DIFFERENTIAL
CATEGORY OF HAZARDOUS/ENVIRONMENTAL DUTY	RATE (%)
<b>DEEP SEA DIVING AND DANGEROUS SEAS:</b> Deep sea diving below 20 feet requiring the use of scuba (underwater breathing apparatus) or working in dangerous water or similar factors which make the work unusually hazardous when such work is considered necessary for the rescue of human lives or the recovery of human bodies; to obtain water samples from the sewage treatment plant outfalls, and to conduct inspection, research and other activities underwater.	25%
LAW ENFORCEMENT: When assigned duties that expose the employee to unusually hazardous factors. The differential shall only be applicable during times of exposure.	10%
MENTALLY ILL, EMOTIONALLY DISTURBED AND PSYCHOTIC SUBSTANCE ABUSE DISORDER PATIENTS: When confronting or working in close proximity to mentally ill or emotionally disturbed or psychotic substance use disorder patients who are unpredictable, combative or volatile.	10%
GUARDING PRISONERS: A uniformed officer or any employee of the Government who performs the duty of guarding prisoners in transit or is otherwise exposed to a life-threatening environment with respect to incarceration of prisoners shall be entitled to hazardous pay for all periods he or she is on such duty. The differential shall be applicable only during time of exposure.	10%
POISONS (TOXIC CHEMICALS): HIGH DEGREE HAZARD: Working with or close proximity to poisons (toxic chemicals), other than tear gas or similar irritants, which involves potential serious personal injury, such as, permanent or temporary, partial or complete loss of faculties and/or loss of life including exposure of an unusual degree to toxic chemicals, dust, fumes or equal toxicity generated in work situations by processes required to perform work assignments wherein protective devices and/or safety measures have been developed but have not practically eliminated the potential for such personal injury.  EXAMPLES: Handling and storing toxic chemical agents including monitoring of areas to detect presence of vapor or liquid chemical agents; examining of material for signs of leakage or deteriorated material; decontaminating equipment and work sites; work relating to disposal of	8%
deteriorated materials; (exposure to conjunctivitis, pulmonary edema, blood infection, impairment of the nervous systems, possible death.)	

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CATEGORY OF HAZARDOUS/ENVIRONMENTAL DUTY	DIFFERENTIAL RATE (%)
POISONS (TOXIC CHEMICALS): LOW DEGREE HAZARD: Working with or in close proximity to poisons (toxic chemicals other than tear gas or similar imitating substances) in citating for the control of the cont	
tear gas or similar irritating substances) in situations for which the nature of the work does not require the individual to be in as direct contact with, or exposure to, the more toxic agents as in the case with the work described under high hazard for this class of hazardous agents and wherein protective devices and/or safety measures have not practically eliminated the potential for personal injury.	4%
EXAMPLES: Handling for shipping, marketing, labeling, hauling and storing loaded containers or toxic chemical agents that have been monitored.	
<b>DIRTY WORK:</b> Performing work which subjects the employee to soil of body or clothing:	
<ol> <li>beyond that normally to be expected in performing the duties of the classification; and</li> <li>where the condition is not adequately alleviated by the mechanical equipment or protective devices being used, or which are readily available, or when such devices are not feasible for use due to health consideration (excessive temperature, asthmatic conditions, etc.); or</li> <li>when the use of mechanical equipment, or protective devices, or protective clothing results in an unusual degree of discomfort.</li> </ol>	4%
NATURAL DISASTERS: Working in a hazardous environment, such as, high velocity wind, darkness and unsafe structure; and exposing employees to hazard duties, such as, evacuation, search and rescue and damage assessment efforts.	25%

## 8.900 DUAL EMPLOYMENT

No employee of the Authority may be employed on a full-time, part-time, or contractual basis or hold an appointment to more than one (1) position in the classified or unclassified service in any department or agency or by more than one department, agency, or branch of the Government of Guam at any time, except for:

- A. Persons serving as part-time teachers, part-time school health counselors and University of Guam instructors for the Guam Community College, and instructors for the University of Guam and instructors who may be employed during the summer or at any other time not in conflict with their primary employment with the Authority.
- B. Persons employed by the Youth Congress.
- C. Persons employed on a part-time basis by boards or commissions.
- D. Persons employed as nurses, physicians, and as ancillary/allied health professionals in the Government of Guam.
- E. Attorneys engaging in the active practice of law, or part-time judges or part-time court referees.
- F. Persons employed on a part-time or contractual basis who are individuals and family counselors or chemical dependency specialists.
- G. Any employee of the Government whose primary employment is not in any of the agencies or professions listed above, but has training and experience to qualify to be employed in the professions listed above may be employed in secondary jobs in such professions within the Government; provided that such secondary job is not in conflict with that person's primary job and there are no qualified applicants not within the employ of the Government.

#### 8.950 OUTSIDE EMPLOYMENT

Employees may be permitted to work at outside private employment not in conflict with their service to the Authority, nor such as would bring the Authority or its employees into disrepute. Any employee may undertake outside employment only if such is not in conflict with his work assignments and duly scheduled hours of work with the Authority and only with the consent in writing of the Executive Director. Consent may not be unreasonably withheld. The Executive Director may review the adequacy of such request

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and the approval shall be renewed on an annual basis on a prescribed form. In the case of an employee placed on furlough, the Furlough Policy shall govern.

## 8.960 RECORD KEEPING

Records of hours worked and wages paid are required to be kept for each employee subject to this policy. The Executive Director is responsible for making available the following information for review by the Federal Wage and Hour Division. Records must be preserved for at least three (3) years.

- A. Name
- B. Home Address
- C. Date of birth
- D. Sex and position classification in which employed
- E. Time and day of work, the workweek or work period begins
- F. Total wages paid each pay period
- G. Date of payment and pay period covered
- H. Basis on which wages are paid
- I. Regular hourly rate of pay for any week in which overtime is worked
- J. Amount and nature of each payment excluded from regular rate
- K. Hours worked each work day and total hours worked each workweek
- L. Total daily or weekly straight time earned or wages
- M. Other records or information as the Executive Director may require.

### **CHAPTER 9**

### LEAVE OF ABSENCE

## STATEMENT OF POLICY

The purpose of this Chapter establishes a uniform and equitable system where employees may be reasonably excused from work for rest, recreation, health, education, welfare and other purposes without any appreciable decrease in the productivity of and services provided by the Authority.

The Procedures for Leave Sharing may be used to augment the provisions of this Chapter.

## 9.000 GENERAL PROVISIONS FOR LEAVE OF ABSENCE

### 9.001 Leave of Absence Defined

A leave of absence is an approved absence from duty, by the Executive Director or his designated representative, for a prescribed period of time, with or without pay.

## 9.002 Revocation of Leave

Approved leave may be revoked by the Executive Director when the good of the service requires it, or when evidence shows that the employee on leave is engaged in activities for which the leave would not have been granted.

## 9.003 Denial of Leave of Absence

- A. No leave of absence, with or without pay, shall be authorized where it appears or was discovered that it was requested for the purpose of:
  - 1. Allowing the employee to work at his outside employment.
  - 2. Engaging in prohibited or unlawful activities.
- B. Leave may also be denied when the loss of the employee's services on days for which leave is requested would result in discontinuance of critical services to the public.

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### 9.004 Form of Leave Application

Application for leave of absence shall be made in the form prescribed by the Executive Director.

### 9.005 Failure to Return

Failure to report for assignment at the expiration of leave of absence without acceptable excuse shall be subject to Employee Disciplinary Action pursuant to Chapter 11.

### 9.100 ANNUAL LEAVE

### 9.101 Policy

It shall be the policy of the Authority to afford an opportunity for employees to take leave, and particularly to avoid, whenever possible, loss of leave by forfeiture. However, leave may be denied by the Executive Director when the services of the employee are required after good faith consideration of the employee's request and operational requirements.

## 9.102 Request for Annual Leave

Requests for annual leave shall be submitted to the appropriate supervisor by the employee, at least forty-eight (48) hours in advance, for leaves in excess of forty (40) consecutive hours; and twenty-four (24) hours in advance for leaves less than forty (40) hours, in order to avoid unnecessary disruption of work. Reasonable consideration shall be afforded for emergency situations.

## 9.103 Minimum Charge for Annual Leave

An employee, who uses annual leave in the amount of time which is less than a full hour, shall be charged leave daily according to the following table:

Minutes Used	Time Charged (Minutes)
0 - 14	00
15 - 30	30
31 - 60	60

### 9.104 Accrual of Annual Leave

- A. Employees occupying permanent positions shall accrue annual leave in accordance with the following schedule:
  - 1. One-half day (four hours) for each full bi-weekly pay period in the case of employees with less than five (5) years of service.
  - 2. Three-fourths day (six hours) for each full bi-weekly pay period in case of employees with five (5) years of service but less than fifteen (15) years of service.
  - 3. One day (eight hours) for each full bi-weekly pay period in the case of employees with fifteen (15) years or more service.
- B. Annual leave earned during any pay period shall be credited to the employee's account on the last day of that pay period or, in case of separation, the last day the employee is on the payroll.
- C. An employee shall continue to earn annual leave credits during leave of absence with pay for each bi-weekly pay period; otherwise there shall be no accrual for such period.

### 9.105 Determination of Years of Service for Annual Leave Accrual Purposes

Computation of years of service as a basis for the rate of accrual of annual leave shall be in accordance with the following:

- A. In determining the years of service prior to the 1961 leave year, employees shall be credited with:
  - 1. All periods of employment to include service with the Naval Government of Guam, or with other Federal instrumentalities or agencies within Guam prior to August 1, 1950.
  - 2. Period of service with the Armed Forces of the United States subsequent to August 1, 1950.
- B. In determining years of service commencing with the 1961 leave year, employees shall be credited with:
  - 1. All service for which annual leave shall accrue.

- 2. Full-time employment in the Judicial or Legislative branches.
- 3. Service with the Naval Government of Guam or with other Federal instrumentalities or agencies within Guam prior to August 1, 1950, and to include honorable service with the Armed Forces of the United States, provided no more than three (3) years of service shall be credited to any individual for purposes of this Section. Years of service shall include one (1) year for each year served as a school year employee.

### 9.106 Maximum Accumulation and Carry Over of Annual Leave

- A. Employees entitled to annual leave may accumulate up to 320 hours.
- B. Any annual leave earned by eligible employees in excess of shall be credited to employee's accumulated sick leave; provided that no more than 100 hours shall be credited to said sick leave at the end of each fiscal year.
- C. However, employees who have accumulated annual leave in excess of 320 hour as of February 28, 2003 may carry over their excess and shall use the excess amount of leave prior to retirement or termination from service. At the time of retirement or termination of service, that portion permitted to be credited to sick leave shall be so credited and the remainder of the excess leave, if any, shall be lost. Nothing herein shall allow lump sum compensation or retirement credit for annual leave in excess of 320 hours.
- D. The determination of accumulation of annual leave, and crediting of excess hours sick leave, shall be done at the end of each fiscal year. Leave year commences October 1 and ends September 30.

### 9.107 Avoiding Forfeiture of Annual Leave

- A. Employees shall submit advance requests for planned annual leave which will be earned in the current leave year to preclude forfeiture of annual leave.
- B. Supervisors share the responsibility with employees for avoiding forfeiture of annual leave. Supervisors shall develop by the end of the first quarter of each leave year, a schedule of annual leave for employees under their supervision. Employees shall be expected to submit reasonable estimates for use of their leave for the current leave year.

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# 9.108 <u>Liberal Consideration of Annual Leave Requests upon Birth or Adoption of a Child</u>

Employees may, upon the birth or adoption of a child, submit a request on the appropriate leave form for annual leave for the purposes of assisting or caring for the child. Such requests should be liberally considered by supervisors and for other leaves set forth in the Family and Medical Leave Act (FMLA).

# 9.109 Annual Leave Requests to Participate in an Athletic Contingent Recognized by the Guam National Olympic Committee

An employee, who is a participating athletic, coach or Executive Director in an athletic contingent recognized by the Guam National Olympic Committee representing Guam by invitation in any regional, national or international tournament, game or other sporting event sanctioned by the Committee, shall be granted leave by the Executive Director for the time it takes to complete both competition and any necessary travel, not to exceed fifteen (15) working days, provided that his accumulated annual leave or compensatory time is charged with the hours he is absent from duty. The employee must request such leave in writing thirty (30) calendar days prior to his first day of leave. If the employee has exhausted his annual leave, or chooses not to use such, he shall be granted leave without pay. The employee may be granted said leave for competition not more than three (3) times in a calendar year.

## 9.110 Advance Annual Leave Credit Not Permitted

Annual leave shall not be granted in advance of being earned. If an employee has insufficient leave credit to cover a period of absence, the employee shall be placed on leave without pay status or request for leave sharing provided that all requirements are met under the Leave Sharing Policy.

## 9.111 Advance Lump Sum Payment for Annual Leave

In accordance with §4111, Chapter 4 of Title 4 of the GCA, an employee may, prior to taking authorized annual vacation leave, receive a lump sum payment in advance for the period of leave authorized. If any such employee returns to work status prior to the expiration of the leave period for which he received a payment in advance, he shall reimburse the Authority for any portion of such period which shall not have expired no later than the pay period following the return to work status and shall be credited with the unused annual leave for future use.

## 9.112 Lump Sum Payment for Annual Leave upon Separation or Transfer

- A. When an employee is separated from the Authority's service, he shall be given a lump sum payment for any accrued and unused annual leave up to a maximum of 320 hours as of the date of separation. In computing lump sum payment, leave on leave shall not be allowed.
- B. Any employee who transfers from a branch of the Government of Guam to another, or from one department, agency, instrumentality, or corporation of the Government of Guam to another department, agency, instrumentality or corporation at his option, may accept cash value of his earned leave, up to a maximum of 320 hours, at the time of transfer, or transfer his accumulated annual leave to his new government position, notwithstanding the fact that such transfer may appear on the employee's personnel records as a resignation and reappointment.
- C. Employees who have accumulated annual leave in excess of 320 hours as of February 28, 2003 may carry over their excess annual leave and shall use the excess amount of leave prior to retirement or termination from service. At the time of retirement or termination of service, that portion shall be credited and the remainder of excess leave, if any, shall be lost.

#### 9.200 SICK LEAVE

### 9.201 Purpose and Eligibility

- A. Sick leave shall be allowed to an employee when the employee:
  - 1. receives medical, dental or optical examination or treatment, or any mental health examination, counseling or treatment;
  - 2. is incapacitated for the performance of duties by sickness, injury, complications due to pregnancy, medical confinement; or would jeopardize the health of others by his presence at his duty assignment because of exposure to a contagious disease;
  - 3. gives birth or becomes a father pursuant to maternity or paternity statutes; or
  - 4. to provide health care for a member of the employee's immediate family as a result of serious illness or injury and the employee has exhausted all annual leave and compensatory time available.

"Serious illness or injury" means an urgent condition that is certified by the attending physician as requiring hospitalization, institutionalization, or extended home care in which the person needs the constant administration of special medical care or support.

- B. Sick leave with pay shall be allowed during leaves of absence or vacations, provided, however, that any sick leave taken by an employee while on vacation must be supported by a certificate issued by a licensed physician.
- C. Responsibility for administration of this Section shall remain with the Executive Director, subject to such audit as may be ordered by the Department of Administration.

### 9.202 Notification of Sickness

Notification of absence on account of sickness shall be given to the immediate supervisor or Division Head on the first day of absence, preferably within two (2) hours of the employee's scheduled work hours, or if impracticable, as soon thereafter as circumstances permit. If such notification has not been given in accordance with this Section, the employee may be subject to disciplinary action.

## 9.203 Application for Sick Leave

- A. Application for sick leave shall be filed on a form prescribed by the Executive Director.
- B. Sick leave shall be granted in accordance with statute, rules, policies and procedures.

## 9.204 Sick Leave Charged Only for Working Hours

An employee shall be charged for sickness for only those hours for which he was, or would have been scheduled to work.

### 9.205 Accrual of Sick Leave

Employees occupying permanent positions shall accrue sick leave at the rate of one-half day (four hours) for each bi-weekly pay period in which the employees are on pay status for the entire ten (10) days, otherwise there shall be no accrual.

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### 9.206 Minimum Charge for Sick Leave

The minimum charge for sick leave shall be one (1) hour and additional charges in multiples thereof.

### 9.207 Accumulation and Carry Over of Sick Leave

Unused sick leave may be accumulated and carried over to succeeding leave years without limitation.

### 9.208 Vesting of Sick Leave

Sick leave accrued for service with the Government of Guam or any of its instrumentalities, branches, authorities or any entity, corporation or agency, shall vest in the employee upon accrual and shall remain vested in such employee while he is employed by the Government notwithstanding the fact, that from time to time, he may be transferred from one branch to another or to an autonomous agency, authority or entity within the Government of Guam. Sick leave accrued and unused at the time of separation from Government shall remain credited to the employee if such employee returns to Government service. An employee, approved for disability medical retirement under the Retirement Fund's Defined Benefit Plan, shall exhaust his accrued sick leave prior to effecting his retirement.

### 9.209 Advance of Sick Leave

- A. An employee who has suffered a serious illness or ailment and has exhausted his sick leave and who intends to return to work may submit a written request, for advance of sick leave to the Executive Director. Each request for advance of sick leave must be accompanied by a certification of incapacitation for duty by the employee's physician. An advance of sick leave may not exceed thirteen (13) days, and shall be subject to the approval by the Executive Director.
- B. If an employee is separated from service without having earned all of the sick leave allowed and taken, there shall be deducted from any money due him at the time of separation, an amount equal to his salary for the period of unearned sick leave allowed and taken.
- C. If the employee is medically certified as being unable to return to work after all accrued and/or advanced sick leave credits have been used, the

employee shall be allowed to use any accrued compensatory or annual leave credits before being placed on leave without pay.

## 9.210 Physician's Certification of Incapacitation

- A. An employee, who is absent because of illness, injury, or quarantine in excess of three (3) consecutive days, or for the full day immediately before or after a holiday, weekend, day off or vacation, may be required to furnish a certification as to the incapacitation by a licensed physician or furnish administratively acceptable evidence. The Executive Director may require certification for such other periods of illness he deems advisable. Supervisors shall apply reasonable judgment when requesting a doctor's certification.
- B. If the certification required is not furnished, all absences which would have been covered by such certification shall be indicated on the payroll as leave of absence without pay.
- C. If the medical certification furnished by the employee is not acceptable, the Executive Director may require the employee to submit to a medical examination which shall be paid for by the Authority. Based on the medical certification, the Executive Director:
  - 1. shall not approve further use of sick leave if the employee is medically evaluated as fit to return for work.
  - 2. shall allow the employee to use accrued sick leave if the employee is medically evaluated as unfit to return to work. In the event, the employee exhausts his sick leave; the provisions of these rules shall apply.
- D. An employee who, upon a written request by the Executive Director, refuses to comply with these rules shall not be eligible to use accrued sick leave credits and any absence from work shall be handled in accordance with Rule 9.700.

## 9.211 Lump Sum Payment for Sick Leave Prohibited

No employee who separates from the Authority for any reason may receive a cash payment for sick leave accrued at the time he leaves such service, except for:

A. death of the employee as provided for by §7102, Title 4 of the GCA; and

B. retirement of an employee under the Defined Contribution Retirement System.

The Authority shall issue a lump sum payment for an employee who retires under the Defined Contribution Retirement system shall be calculated by multiplying:

- A. the employee's hourly rate based on the average of three (3) highest salaries received him during his years of credited service by one-half (½) of the employee's unused accumulated sick leave hours.
- B. payment of the lump sum for unused sick leave shall be the responsibility of the Authority.

## 9.300 ON-THE-JOB INJURY

### 9.301 <u>Policy</u>

It is the policy of the Authority that all employees are provided with safe working conditions. This policy is intended as an employee benefit separate and apart from Workers' Compensation Law (Title 22 of the GCA, §9101). Unless otherwise provided by statute, this policy shall control in the event of conflict with other rules or policies.

## 9.302 Definitions

- A. Classified (including classified limited-term) employee: A probationary or permanent status employee occupying a classified position.
- B. Day: A work day unless otherwise specified.
- C. Death: Death resulting from an on-the-job injury.
- D. Disability: Physical or mental incapacity due to an on-the-job injury, which prevents the employee from performing the essential functions of the employee's regular position or other temporary duties.
- E. Essential Functions: Those that an employee must be able to perform in the employee's regular position, with or without reasonable accommodation.
- F. Lateral Position: A position with substantially comparable minimum qualifications or equivalent pay grade as the employee's regular position.

- G. Management Official: Official with supervisory or management responsibilities.
- H. On-the-Job Injury: Injury or death arising out of and in the course of employment, including an accidental injury or injury caused by the willful act of a third person directed against an employee because of his employment, and such occupational disease or infection as arises naturally out of such employment, or as naturally or unavoidably results from such accidental injury.
- I. Personal Leave: Annual or sick leave or compensatory time off.
- J. Physician: A person licensed to practice medicine in the United States or its territories or in other medical licensing jurisdictions recognized by the American Medical Association or other practitioners of the healing arts recognized by the Workers' Compensation Commission.
- K. Public Employment: Employment by a department, agency, or instrumentality of the Government of Guam.
- L. Reasonable Accommodation: A modification or adjustment to the employee's regular position, the work environment, or the way things are usually done that enables the employee to perform the essential functions of his regular position.
- M. Regular Position: The position for which the employee was hired.
- N. Temporary Duties: Specific duties of limited duration assigned to the employee during the work-injury period in lieu of the regular duties of the employee.
- O. Unclassified Employee: An employee occupying an unclassified position or one employed on a temporary or limited term status.
- P. Work-Injury Leave: Leave with pay granted by the Executive Director under the provisions of Rule 9.300.
- Q. WCC: Workers' Compensation Commission

### 9.303 Coverage

A. A classified or an unclassified employee who suffers an on-the-job injury will be eligible for work-injury leave for up to three (3) days without charge to personal leave, beginning the day of the injury, provided:

- 1. The employee is unable to perform the essential functions of the employee's regular position, or temporary duties, during the three (3) day period, or portions thereof, as certified to by the employee's physician, the Executive Director shall refer the case to WCC for further medical evaluation to include any necessary tests or testing such as laboratory tests of radiological, sonographic, and computerized axial tomography, and magnetic resonance imagery evaluation. The decision of the WCC shall be final. The Executive Director shall identify the essential functions of the employee's position for the purpose of this Section.
- 2. The injury results in the death of the employee. In this event, the employee's designated beneficiary or beneficiaries, or if there are none, the estate of the employee, shall be entitled to a lump sum payment for the entire three (3) day work-injury period, or, that portion of the work-injury period the employee would have been entitled to had the employee survived.
- B. If an employee is able to perform at least the essential functions of his position or undertake temporary assignments, but requires follow-up medical treatment for injuries, the employee shall be allowed work-injury leave for this purpose. The administration of this provision shall be closely monitored by the Executive Director and coordinated with the WCC.
- C. An employee who is absent from work due to a work-injury and has completed a minimum of fifty-percent (50%) of the performance rating period will be evaluated on his performance for that period. The employee will be entitled to a salary increment upon receiving a satisfactory rating.
- D. The employee on work-injury leave will continue to accrue annual and sick leave as provided in Title 4 of the GCA, §4108 and §4109.
- E. Employment insurance benefits will continue pursuant to contract provisions in effect for the group life and health insurance program.
- F. Work-injury leave will not be allowed if the death or injury of the employee was self-inflicted or the result of the employee's use of illegal drugs, intoxication, recklessness, gross negligence, criminal conduct, or the result of disciplinary action against the employee.

G. To prevent dual compensation, work-injury leave will not be allowed if the employee is receiving workers' compensation.

### 9.304 Responsibilities

- A. An employee's responsibilities include:
  - 1. Immediately reporting the injury to the employee's supervisor. If the supervisor is not available, the employee shall report the injury to the Authority's Human Resources Division or any available management official within the Authority.
  - Pursuing a workers' compensation claim in an expedient and timely fashion prior to the expiration of the approved work-injury leave period or converting to other leave status at the end of the leave period.
  - 3. Acting in good faith in pursuing work-injury claims. Any employee, who engages in fraud, misrepresentation, or abuse, shall be subject to discipline, prosecution, and be required to provide restitution for all monies and benefits received under Rule 9.300.
  - 4. Obtaining physician's certification to include medical evaluation and physician's detailed recommendation.
- B. Management's responsibilities include:
  - 1. Completing all work-injury reports, including the supervisor's portion of the worker's compensation form, to be distributed as follows:
    - a. The original to WCC.
    - b. One (1) copy to the Authority's insurance carrier, employee, employee's division, and the Human Resources Division for placement in the employee's medical jacket.
  - 2. The supervisory official who receives the employee's report must take immediate and expedient action to provide necessary medical treatment and prepare and submit injury report to the Executive Director and other parties specified in Rule 9.304.B.1.

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- 3. In cases requiring immediate treatment, medical assistance shall be sought for the employee at the nearest available medical facility. If the employee is not ambulatory, or otherwise should not be moved without medical intervention, an ambulance shall be called to transport the employee. A supervisory official or Human Resources personnel shall accompany the injured employee to the medical facility for medical treatment as may be determined by the treating physician. Prompt notification of the employee's immediate family shall be made by the supervisor, Division Head, or Executive Director.
- 4. Completion of all work-injury reports and immediate submission to the Division Head, who shall submit such reports to the Executive Director within five (5) working days following the date of notification of injury.
- 5. Notifying the Executive Director if the employee is absent from work without authorization after the expiration of the approved work-injury leave period.
- 6. Immediately notifying the WCC that an employee is on work-injury leave status for the approved period.
- 7. Placing the employee on personal leave status pursuant to the provisions of these rules after the expiration of the approved work injury leave period. The type of personal leave to be taken is at the employee's option.
- 8. Obtaining from the employee per Rule 9.303.A.1. a doctor's certification of the employee's capacity to perform the essential functions of the employee's regular position, along with any specified mental/physical restrictions (e.g., no lifting over 20 pounds, no prolonged walking, standing, bending, stooping, no climbing of ladders, etc.), and recommendations of the physician as to other temporary duties which may be assigned without aggravating the existing condition.
- 9. Acting in good faith.
- 10. Complying with all applicable rules and regulations.

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### 9.305 Employment Status

- A. A classified employee, who as a result of an on-the-job injury becomes disabled and is unable to perform the essential functions of his regular position within six (6) months after the date of injury may, if eligible, retire from the Authority.
- B. If the classified employee is ineligible or declines to retire, the Executive Director may allow the employee to exhaust personal leave; otherwise, the employee shall be placed in lateral or lower vacant position to which the employee qualifies, or be downgraded to a position needed by the Authority for which the employee qualifies, at the discretion of the Executive Director. If the employee assumes the lateral position, the employee shall maintain his current salary. If the employee is downgraded or placed in a lower position, the employee shall maintain the current salary for one (1) year.

If there is no vacant position to which the employee qualifies, or the Executive Director determines that a downgrade is not proper, the Executive Director shall exercise expedient and good faith efforts to place the employee in a position in which he qualifies in another division. If placement is unsuccessful, the Executive Director shall immediately notify the employee in writing that the employee will be terminated within sixty (60) days from the receipt of the notice by the employee. The notice shall include the employee's right to appeal under Rule 9.306. If the employee is unavailable for personal service, service may be made by certified mail to the last known address, provided management has made reasonable good faith efforts to personally serve the employee. In cases of service by mail, the sixty (60) days begin to run on the date of the mailing.

## 9.306 Appeal

A classified employee who is terminated in accordance with Rule 9.305.B may appeal the termination to the Civil Service Commission (hereinafter referred to as "CSC") within twenty (20) days from the effective date of the termination in accordance with CSC's appeal procedures. The CSC may uphold the termination or take whatever action or remedies it deems appropriate. The CSC's decision is final, but subject to judicial review within thirty (30) days after the losing party receives the CSC's written decision.

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### 9.400 EXCUSED ABSENCES/ADMINISTRATIVE LEAVE

### 9.401 General Provision

An excused absence is an absence from duty administratively authorized without loss of pay and without charge to leave. Supervisors and employees will apply the following procedures for excused absences.

## 9.402 Attendance at Official Meetings/Conferences On or Off-Island

- A. Employees shall initiate a written request via his supervisor and Division Head for an excused absence citing the purpose of the meeting/conference, dates involved, and costs, if any, to the Executive Director.
- B. The Executive Director will evaluate the relative costs, availability of funds, potential for the employee's development, and desirability of the Authority's representation when approving the attendance at On- or Offisland meetings/conferences.
- C. Upon approval of the request, a copy shall be provided to both the employee and Payroll Section.

### 9.403 Jury Duty

- A. An employee who is called for jury duty in any court in Guam shall be excused from duty with full pay and without charge to leave for all hours required for such duty, not to exceed the number of hours in the employee's normal work day. However, if the jury duty does not require absence for the entire workday, the employee shall return to duty immediately upon release by the court.
- B. An employee called for jury duty is required to show the Jury Duty Call Notification to his immediate supervisor.
- C. Supervisors are responsible for advising employees that all compensation earned for such jury service, except for the following, must be paid to the Authority in accordance with §6505, Chapter 6, Title 4 of the GCA:
  - 1. allowances for travel;
  - 2. services rendered on days the employee is not required to report to work;

- 3. services rendered when employee is sequestered and unable to report to his home after normal working hours; and/or
- 4. services rendered during the employee's normal working hours but that the Authority requires the employee to make up work before or after normal working hours, including work on weekends and Government of Guam holidays.

An employee may elect to request for annual leave for the purpose of jury duty service in which case the employee may keep the compensation earned for such jury duty.

### 9.404 Witness Leave

- A. Employees who are called to testify or produce official records on behalf of the Government of Guam in any court in Guam shall be excused for duty with full pay and without charge to leave required for such service, not to exceed the number of hours in the employee's normal work day. However, if the witness service does not require absence for the entire workday, the employee shall return to duty immediately upon release by the court.
- B. An employee called to serve, as a witness is required to show the notification to his supervisor. The employee must provide to his immediate supervisor a certificate or certificates showing the time devoted to witness service. The fees shall be the same as the fees of witnesses before the Superior Court, except if the witness is a government employee no witness fees shall be given.
- C. Such leave is applicable to law enforcement officers, who are required to appear in any court of Guam, for contested traffic citations they issued to the public found violating the Motor Vehicle Code. The employee must provide to his immediate supervisor with a copy of the summons requiring his presence in court.

# 9.405 Participation as a Competitor in a Government of Guam Personnel Examination or Interview

A. Employees who are participating in a competitive examination or interview for Government of Guam employment shall be excused from work with pay and without charge to leave for the time required for the examination or interview. Employees are required to report to their work

location after completion of the examination or interview.

B. Employees must advise their supervisor in advance of the need for excused absence to participate in a scheduled examination or interview.

This notice should be given as soon as the employee receives information of the scheduled date and time of examination or interview.

## 9.406 Participation in Examinations for Military Service

An employee, who is scheduled to appear for an examination for entrance into the United States military service, shall be excused from work with pay and without charge to leave for the time required for the examination. The employee shall submit written confirmation of scheduled examination to his immediate supervisor.

### 9.407 Military Training Leave

- A. An employee who is a member of a Reserve Component of the Department of Defense or Transportation, including but not limited to, the U.S. Army, U.S. Navy, U.S. Marine Corps, U.S. Air Force, Army National Guard, Air National Guard and U.S. Coast Guard, shall be entitled to military training leave with pay, without charge to annual leave not to exceed fifteen (15) working days per fiscal year. The leave not used in a fiscal year will be transferred to the next fiscal year until it totals fifteen (15) work days at the beginning of the fiscal year.
- B. The employee shall submit a copy of his military orders or other documents which place the employee on military training, to the Executive Director.
- C. A copy of the official orders shall be filed in the employee's personnel folder.
- D. Any absence in excess of fifteen (15) work days may, upon request by the employee and approval of the Executive Director, be covered by accrued annual leave credits or accrued compensatory leave credits. If not requested by the employee or approved by the Executive Director as annual or compensatory time off leave, such absences in excess of fifteen (15) work days shall be considered as leave without pay.

### 9.408 Military Leave

- A. <u>Purpose:</u> The Uniformed Service Employment and Reemployment Act of 1994 (USERRA) prohibits employers from discriminating against employees who fulfill non-career military obligations in the Uniformed Services and requires employers to provide a leave of absence to allow employees to perform obligations. The purpose of this Rule is to provide military leave as required by law and to comply with other relevant provisions of USERRA.
- B. <u>Eligibility</u>: All full-time and part-time employees who are also members, or intend to become members of one of the Uniformed Service.
- C. <u>Definitions</u>: For the purposes of this Rule, the following definitions apply:
  - 1. Benefit, Benefit of Employment, Rights and Benefits or any variation of these terms means any advantage, profit, privilege, gain, status, account or interest (other than wages or salary for work performed that accrues by reason of employment. These terms include, but not limited to, retirement pension plan, health plan, other types of insurance coverage, awards, paid leave, title, work schedule, and clothing allowance.
  - 2. Federal fiscal year: October 1 through September 30 of each year.
  - 3. Military leave with pay: A period of approved absence, not more than fifteen (15) working days per Federal fiscal year, during which employees are paid their regular rate of compensation while performing military service.
  - 4. Military leave without pay: A period of approved absence during which employees do not receive compensation while performing military service.
  - 5. Military service: The performance of military duty on a voluntary or involuntary basis in a uniformed service. It includes active duty, active duty for training, initial active duty for training, inactive duty training, full-time National Guard duty, time spent undergoing an examination to determine fitness to perform military duty, and a period for which an employee is absent to perform funeral honors 10 USC 12503 or 32 USC 115.

- 6. Qualified or qualify: With respect to an employment position, means having the ability to perform the tasks of the position.
- 7. Reasonable efforts: In cases of actions required of an employer pursuant to USERRA, means actions, including training provided by the Authority that do not place an undue hardship on the Authority.
- 8. Seniority: Longevity in employment, together with any benefit that accrues with or is determined by longevity.
- 9. Undue hardship: In the case of actions taken by an employer, means requiring significant difficulty or expense when considered in light of:
  - (a) the nature and cost of the action required;
  - (b) the overall financial resources; and
  - (c) the effect on expenses and resources as set forth in USERRA.
- 10. Uniformed services: The Armed Forces (U.S. Army, Navy, Marine Corps, Air Force, and Coast Guard); the reserve components of the Armed Forces, the Army National Guard and the Air National Guard when engaged in active duty for training, inactive duty training or full-time National Guard duty; and any other category of service designated by the President of the United States in time of war or national emergency.
- 11. Working days: A working day for a full-time employment shall mean eight (8) hours a day.

## D. Leave of Absence for Military Service:

- 1. Pursuant to USERRA (38 USC Section 4301), a full-time employee who is a former or current member of the uniformed service shall be entitled to paid leave for military service not to exceed fifteen (15) working days per Federal fiscal year.
- 2. Employees whose military service was less than thirty-one (31) days, are entitled to an eight (8) hour rest period after safely arriving home from the place of military service before the

employee is required to return to work pursuant to Rule 9.408.G, Returning from Military Service, and USERRA.

- 3. When an employee returns from military service and the eight (8) hour rest period overlaps the employee's scheduled work shift, the employee shall receive paid military leave to the extent of the overlap. For example, if an employee returns home Sunday at 2:00 a.m. and his regular work shift normally begins Monday at 8:00 a.m., the eight (8) hour rest period would overlap the work schedule by two (2) hours and the employee would receive his regular salary for that two (2) hour period.
- 4. Where leave of absence for military service exceed fifteen (15) working days of paid military leave, employees shall be permitted, upon request, to use any accrued annual, compensatory time-off, leave sharing leave or military leave without pay during the period of military service. However, extended specifically by the terms of USERRA military leave and without pay shall not exceed five (5) years of cumulative military service.

### E. Advance Notice:

An employee who is leaving to perform military service shall provide advance written or verbal notice to his immediate supervisor of the need for a leave of absence (including the approximation of the expected dates of the leave.) However, advance notice is not required if precluded by military necessity or under all relevant circumstances it is impossible or unreasonable to give notice. Employees shall submit leave request indicating the type of leave he wants to take. i.e., military leave with pay (if the fifteen (15) days has not been exhausted), military leave without pay, annual leave, compensatory time-off, leave sharing, or an appropriate combination of leaves. It is requested that the employee provide a copy of their military orders, if available, to the supervisor, preferably before leave is taken.

## F. <u>Employee Benefit</u>:

1. During the fifteen (15) days military leave with pay or when an employee requests to use another kind of paid leave to cover a period of military service, an employee shall receive the same benefits as if the employee remained continuously employed with the Authority.

- 2. If on military leave without pay, the employee shall be entitled to retain the same rights and privileges as an employee granted leave without pay in accordance with these rules. The Authority shall pay the employer's and employee's Government of Guam retirement contributions, group health and life insurance premiums during the period the employee is on leave without pay status and on active military duty.
- 3. All unused leave benefits shall be retained by the employee, who shall have the same credited to the employee's record upon return to his assigned position consistent with §6218(d) of Title 4 of the GCA.

### G. Returning from Military Service:

1. Upon completion of military service, the employee shall report back to work in accordance with the time limits indicated below:

Length of Military Service	Employee's Obligation to Report Back to Work
1-30 days (or an absence of any length to have an examination to determine fitness for military service)	<ul> <li>An employee shall report to work no later than the first full regularly scheduled work shift on the first full calendar day after service ended and the eight (8) hour rest period allowing for the safe transportation back to his home expired; OR</li> <li>As soon as possible after the expiration of the eight (8) hour rest period, if through no fault of the employee, it would be impossible or unreasonable to report within the time described above.</li> </ul>
31-180 days	An employee shall report to work at least fourteen (14) calendar days after completion of military service. If complying with this deadline is impossible or unreasonable through no fault of the employee, the request shall be submitted on the first next full calendar day when submitting the request becomes possible.
More than 180 days	An employee must report to work within ninety (90) calendar days after completion of the period of military service.

- 2. An employee hospitalized for, or convalescing from an illness or injury incurred in or aggravated during military service shall, at the end of the period necessary to recover from the illness or injury, which cannot exceed two (2) years, report for work. The two (2) year period for recovery from illness or injury shall be extended by the minimum time required to accommodate circumstances beyond the employee's control that make compliance with the reporting deadline impossible or unreasonable. Placement of such employee shall be in accordance with Rule 10.100.
- 3. If an employee does not comply with the above reporting deadlines, disciplinary action can be imposed by the Authority in accordance with Chapter 11, Adverse Action Procedures.

### 9.409 Military Family Leave

- A. Mandate: The Military Family Leave Act is established through Public Law 29-149 enacted in law on December 31, 2008 and shall apply to all qualified employees of the Government of Guam as defined in this Rule.
- B. Purpose: The purpose of this Act and in order to serve the families of those troops currently serving in the military conflicts in Iraq, Afghanistan, and throughout the world, serving in the Global War on Terrorism, and to assure that these families are able to spend time together during the qualified service member's leave to and from deployment, to include pre-deployment, post-deployment, during deployment, any return from Rest and Relaxation (R&R) leave during deployment or reintegration from deployment, and to handle their personal affairs by their spouse or designated next of kin or attorney in fact, it is necessary that this Act become effective immediately.
- C. <u>Definitions:</u> The following definitions shall be used in this Rule:
  - 1. Qualified Employee means a person who satisfies all of the following:
    - a. Is the spouse, authorized representative, designated next of kin, or attorney-in-fact of a qualified member.
    - b. Performs service for hire for an employer for an average of twenty (20) or more hours per week, but does not include an independent contractor.

- c. Provides the qualified employer with notice, within two (2) business days of receiving official notice that the qualified member will be on leave from deployment, of his or her intention to take leave provided for in Rule 9.409.D. as requested.
- d. Submits written documentation to the qualified employer certifying that the qualified member will be on leave from deployment during the time the leave provided for in Rule 9.409.C.4. is requested.
- 2. Qualified Employer means any Government of Guam instrumentality, military related unit on Guam, municipal village instrumentality, public authority, or any other governmental entity on Guam subdivision that employs fifteen (15) or more employees.
- 3. Period of military-conflict means either of the following:
  - a. A service member of the Armed Forces of the United States who has been deployed during a period of military conflict to an area designated as a combat theater or combat zone by the President of the United States.
  - b. A service member of the National Guard who has been deployed during a period of military conflict; or
  - c. A service member of the Reserves who has been deployed during a period of military conflict.
- 4. Qualified leave period means the period during which the qualified service member is on leave from deployment during a period of military conflict, to include pre-deployment, post deployment, return from R&R, reintegration, or after deployment.
- D. <u>Leave Required</u>: A qualified employer may allow a qualified employee to take up to fifteen (15) days of unpaid leave during a qualified leave period.

### E. <u>Provisions:</u>

1. A qualified employer shall not retaliate against a qualified employee for requesting or taking the leave provided for in this Rule.

- 2. The leave provided for in this Rule shall not affect or prevent a qualified employer from allowing a qualified employee to take a leave that the qualified employee is otherwise entitled to take.
- 3. This Rule shall not affect the qualified employee's rights with respect to any other employee benefits provided for in other laws.

## 9.410 Disabled Veteran's Re-examination or Treatment

An employee, who has been rated by the Veteran's Administration to have incurred a service-connected disability and has been scheduled by the Veterans Administration to be re-examined or treated for such disability shall, upon presentation of written confirmation of having been so scheduled, be excused from duty without charge to leave for such re-examination or treatment. Excused absences shall not exceed five (5) work days in a calendar year. Thereafter, the employee may utilize other forms of leave as provided in these rules.

## 9.411 Natural Disasters and Other Emergency Conditions

- A. Excused absence with pay and without charge to leave shall be granted to employees when natural disasters or other emergency conditions create unsafe working conditions.
- B. Excused absence, for natural disaster or other emergency conditions, may be granted only when there has been an official proclamation of the hazardous conditions by Executive Order, or an equivalent announcement by the Governor.
- C. When the Governor declares a State of Emergency, the Executive Director shall determine whether affected facilities or portions thereof, which are located in the area covered by the Executive Order or proclamation, are to be closed. With the exception of the following:
  - 1. Employees determined by the Executive Director as non-essential for the cause in such emergency situation shall be released from duty with pay, without charge to leave, for the period the facility is closed.
  - Employees, required to remain on duty to provide essential services, shall be paid at double the regular rate, or granted compensatory leave credits for the hours worked during the period the facility is closed and the other employees are on excused leave.

D. Employees who are on annual or sick leave status when an emergency condition is declared by Executive Order or announcement by the Governor and are not required to report to duty, shall be considered as released from duty with pay without charge to leave for the period the work facility is closed.

## 9.412 Volunteer Services During Disasters/Emergencies

An employee who performs volunteer services, privately or as a member of an organization, in times of civil unrest, disasters, search and rescue operations, and other civil emergencies shall be excused from duty with pay, without charge to accrued leave not to exceed two (2) work days.

## 9.413 Participation in Officially Sanctioned Events

An employee, who is a participating member of an official Guam delegation which is sanctioned by the Governor, shall be excused from duty with pay for two and one-half  $(2\frac{1}{2})$  days without charge to leave, and two and one-half  $(2\frac{1}{2})$  days of annual leave for a period not to exceed five (5) work days in a calendar year.

## 9.414 Absence Pending Formal Investigation

An employee, who is under formal investigation by the Authority for misconduct, or violation of a rule or statute, may be placed on excused absence from duty without charge to leave, not to exceed twenty (20) work days when the employee's absence from the work location is essential to the investigation.

## 9.415 Bereavement Leave

- An employee, upon request, shall be granted two (2) days of excused absence with pay, and without charge to leave upon the death of any member of the employee's immediate family. For purposes of this section, the following relationships shall be considered immediate family: father; mother; foster parent; brother; sister; spouse; common-law; son; daughter; father-in-law; mother-in-law; son-in-law; daughter-in-law; grandparents; grandchildren; guardian; step-, reared-, or adoptive-parents, siblings, children and grandchildren. Bereavement leave shall be taken no later than three (3) calendar days after the date of the funeral (Pursuant to BOC Resolution No. FY2012-010).
- B. Each employee requesting bereavement leave due to a death in the immediate family, shall submit such request to the Executive Director stating the name of the deceased and the relationship to the deceased.

### 9.416 Paternity Leave

- A. Paternity leave shall be granted to a male employee occupying a permanent position upon the birth of child/children by his wife, including common-law, or adoption of his child/children five (5) years old or younger.
- B. Paternity leave shall not exceed twenty (20) days of paid leave and must encompass the date of childbirth or adoption of child/children.
- C. Additional leave taken for such purpose may be charged against accumulated sick leave, or may be unpaid leave at the option of the employee. Total leave, whether paternity, sick or unpaid leave, shall not exceed six (6) months without approval of employee's supervisor.

### 9.417 Maternity Leave

## A. General Provisions of Leave Related to Pregnancy

- 1. A pregnant employee is responsible for notifying her supervisor, in advance of her intention to request leave for maternity purposes including the type of leave, approximate dates and anticipated date of return to duty, to allow the Authority time to prepare for any staffing adjustments which may be necessary.
- 2. The supervisor is responsible for providing gainful employment and making use of her skills for as long as the employee is not incapacitated for duty.
- 3. Sick leave shall be made available during pregnancy to cover for physical examinations and periods of incapacitation based on certification by the employee's physician.
- 4. An employee may request for annual or sick leave, or leave without pay (in addition to the authorized maternity leave) to provide for a reasonable period of adjustment, or to make arrangements for the care of the child. Additional leave requirements for maternity purposes must be supported by physician certification or furnish other administratively acceptable evidence of fitness for duty and approved by the Executive Director.

- 5. An employee who wishes to return to work following delivery or confinement shall be assured continued employment in her position or a position of like seniority, status and pay upon presentation of her personal physician's certification of fitness for duty or furnish other administratively acceptable evidence of fitness for duty.
- 6. The marital status of the pregnant employee shall not adversely affect her right to continued employment or use of leave.

## B. Granting of Maternity Leave

- 1. Maternity leave shall be granted to a female employee occupying a permanent position who is absent from work as a result of childbirth or adoption of a child/children five (5) years old or younger.
- 2. Such maternity shall not exceed twenty (20) work days encompassing the date of childbirth or adoption.
- 3. Any additional leave taken for such childbirth or adoption purposes, may be charged against accumulated sick leave, or may be unpaid leave, at the option of the employee.
- 4. Total leave, whether maternity, sick or unpaid leave, shall not exceed six (6) months without approval of the employee's supervisor.

## 9.418 Participation in a Medical Examination Requested by the Authority

An employee who is required to undergo a medical examination, such as, to determine fitness for the job, shall be excused from work with pay and without charge to leave for the time required for the examination.

## 9.419 Educational Leave Without Pay

- A. In the event, the Authority is desirous of establishing a program where employees are allowed to take educational leave with pay must have the program approved by the BOC.
- B. An employee may be granted excused absence from duty with pay, and without charge to leave to attend on a full-time basis a college, university, or training academy for not more than the equivalent of 2,080 hours of pay

status for the purpose of receiving training that is of clearly foreseeable benefit to the Authority.

- C. The granting of educational leave shall be in accordance with the Authority's approved educational program.
- D. Only employees who have completed their original probationary period are eligible to participate in this program.

## 9.420 Parental Involvement Initiative Leave

- A. An employee, who is a parent and who is not otherwise prohibited from such contact with his child by order of a court, may use up to four (4) hours every two (2) pay periods to meet with a teacher or other school official concerning the employee's child's performance or to volunteer parental-involvement time at his child's school.
- B. The four (4) hours every two (2) pay periods may be utilized at the arrangement of the employee with the employee's supervisor, and may be split into smaller separate segments over the two (2) pay periods. Such leave hours is not to be accumulative.
- C. An employee requesting such leave shall submit a request to his supervisor in advance and is required to obtain from his child's teacher or school official signed certification that the employee has visited the school for a conference, a function, or as a volunteer to assist in the child's school activities.

## 9.421 <u>Disaster Service Volunteer Leave</u>

A. <u>Purpose</u>: It is the purpose of the Government of Guam to allow for its employees to request for disaster leave during periods of disasters and humanitarian need assisting the American Red Cross without loss of seniority, vacation time, sick leave or earned overtime accumulation.

## B. <u>Definitions</u>:

- 1. "Disaster" means a local disaster designated at Level I or higher in the American Red Cross regulations and procedures or a national disaster at Level III or higher in the American National Red Cross regulations.
- 2. "Certified disaster service volunteer" or "volunteer" means any

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person who has completed the necessary training for and has been certified as a disaster service specialist by the American Red Cross.

### C. Disaster Service Volunteer Leave

- 1. An employee who is a certified disaster service volunteer may be granted leave from work with pay in accordance with Rule 9.421.C.2 for up to an aggregate of fifteen (15) days, consecutively, or in any twelve (12) month period to participate in specialized disaster relief service for the American Red Cross in connection with any disaster, upon the request of American Red Cross for such employee's services and upon approval of the Authority.
- 2. An employee granted leave pursuant to Rule 9.421.C.1 shall be compensated by the Authority at his regular rate of pay for those regular work hours during which the employee is absent from work, but shall not receive overtime pay, shift differential pay, hazardous pay or any other form of pay or compensation in addition to the employee's regular pay.
- 3. An employee who is granted leave pursuant to Rule 9.421.C.1 shall not lose any seniority or any already accumulated vacation time, sick time or earned overtime due to such leave.
- 4. The Authority shall not be liable for worker's compensation claims arising from accident or injury while an employee is on assignment as a certified disaster service volunteer for the American Red Cross.
- 5. Duties performed while on disaster leave shall not be considered as a work assignment by the Authority.
- 6. In determining whether to grant leave to an employee, the Authority may consider the needs of the American Red Cross for expertise in a particular certified area.
- 7. The employee's activities and job functions while on leave, however, shall not be directed by the Authority but shall be determined and controlled solely by the American Red Cross.

- 8. An employee who is on leave pursuant to this Section shall not be deemed to be an employee of the Authority for the purposes of the Government Claims Act, Chapter 6, Title 5 of the GCA.
- D. <u>Certification as a Certified Disaster Service Volunteer:</u> No employee shall be paid during regular work hours in the completion of any training towards a certification as a disaster service volunteer unless such employee uses personal or annual leave.

### 9.422 Medical Donor Leave

Any employee of the Authority who has been qualified as a donor for medical purposes and has received notice that the employee has been determined to be a match shall be granted leave with pay by the Executive Director for the time it takes to complete the medical procedure involved, however, not to exceed ten (10) working days.

### 9.500 HOLIDAYS

### 9.501 General Provisions

- A. Employees may absent themselves from duty on the holidays established by these rules, provided, however, that work assignments may be required to be carried out if previous notification is given by the Executive Director.
- B. When an employee is absent from duty at the close of the working day immediately preceding a holiday, and at the beginning of the working day immediately following a holiday, and such absences are determined to have been on a leave without pay status, the employee shall not be considered eligible for compensation for the holiday under these rules but shall be considered as on leave without pay status.

### 9.502 Legal Holidays

1. New Year's Day	<i>y</i> 1
2 Martin Luther King Ir. Daythird Monday in Janua	цу
2 None and 1 Days	lay
4. Independence Day	y 4
5. Liberation Day	21
tiret Monday in Sentemi	oer
6. Labor Day	r 2
NOVEMBET	11
	ber
9. Thanksgiving Day	r 8
10. Lady of Camarin Day	25
11 Christmas Day December	

If any of the numbered holidays listed above falls on a Sunday, the following Monday is a holiday, and if any of such holidays falls upon a Saturday, the preceding Friday is a holiday.

## 9.503 Legal Holiday for Irregular Hours of Duty

For employees whose workweek is other than Monday through Friday, and whose holiday falls on a non-workday, their holiday shall be determined as follows:

## A. Sunday Holiday

- 1. When an employee's workweek does not include Sunday, and a holiday falls on Sunday, his next regular workday within his workweek is his holiday.
- 2. When an employee's workweek includes Sunday and a holiday falls on the day that has been designated as his non-workday in lieu of Sunday, his next regular workday after his "in lieu of Sunday" within his work week is his holiday.

## B. Other Holidays

When a holiday falls on an employee's non-workday other than Sunday, the regular workday preceding the employee's non-workday is his holiday.

### 9.600 LEAVE WITHOUT PAY

### 9.601 Leave of Absence Without Pay

- A. Employees may request leave without pay for good cause when their current authorized annual or sick leave with pay will not cover the total period of requested leave. Leave without pay may be granted for a period not to exceed one (1) year. For extenuating circumstances, the Executive Director may extend the leave without pay for an additional year. No extension may be granted thereafter.
- B. When an employee is on leave without pay status, accrual of sick, annual, or retirement credit is not allowed.

## 9.602 Request by the Employee

Leave without pay is temporary non-pay status and absence granted in response to an employee's request. Leave without pay covers only those hours, which an employee would otherwise work or, for which he would be paid.

### 9.603 Authorization

- A. Authorizing leave without pay is a matter of administrative discretion. An employee cannot demand that he be granted leave without pay as a matter of right, except in the case of:
  - disabled veterans who are entitled to leave without pay, if necessary, for medical treatment; and
  - 2. members of the Reserve Components of the U.S. Armed Forces, including but not limited to, the U.S. Army, U.S. Navy, U.S. Marine Corps, U.S. Air Force, Army National Guard, Air National Guard and U.S. Coast Guard, who are entitled to leave without pay, if necessary, to perform military service duties (Pursuant to BOC Resolution No. FY2012-010).
- B. An employee who does not have adequate annual or sick leave credits may submit a written request for leave without pay to his supervisor, which requires the final approval of the Executive Director. The employee's request should indicate the reasons and the need for leave without pay and the date employee intends to return to duty from leave.

## 9.604 Conditions for Approval of Leave Without Pay

- A. Each request, for extended leave without pay, should be evaluated carefully to assure that the value to the Authority or the serious needs of the employee is sufficient to offset the costs and administrative inconveniences to the Authority which results from the retention of an employee in a leave without pay status. Among these costs are:
  - 1. encumbrance of a position;
  - loss of services which may be needed in the organization; and
  - 3. obligation to provide active employment at the end of the approved leave period.
- B. As a basic condition for approval of extended leave without pay, there should be reasonable expectation that the employee will return to work at the end of the approved period. In addition, it should be apparent that at least one of the following benefits would result:
  - 1. increased job ability.
  - 2. protection or improvement of employee's health.
  - 3. retention of a desirable employee.
  - 4. furtherance of a program of interest to the Authority.

## 9.605 Examples of Appropriate Use of Leave Without Pay

The following examples of types of cases are not all inclusive for which approval of extended leave without pay would be proper, all other factors being favorable, are:

- A. For educational purposes, when the course of study or research is in line with a type of work which is being performed by the Authority, and completion of which would contribute to the Authority's best interests.
- B. For the purpose of recovery from illness or disability, not of a permanent or disqualifying nature, when continued employment or immediate return to employment would impact on the employee's health, or the health of other employees.

- C. For the purpose of caring for a child upon birth or adoption.
- D. For the purpose of providing care to a spouse or child who is ill or disabled, or to provide care to elderly parents or parents-in-laws.

## 9.700 UNAUTHORIZED LEAVE OF ABSENCE FROM DUTY

An employee who is absent from duty without proper authorization shall be placed on unauthorized leave of absence without pay for payroll purposes. Repeated unauthorized absences may be grounds for disciplinary action.

## 9.800 FAMILY AND MEDICAL LEAVE ACT (FMLA)

### 9.801 Policy Statement

FMLA provides eligible employees with job-protected leave for qualifying events or circumstances as described below. Some of those events or circumstances may involve the employee's own health event or circumstance, or may involve the health or military service of the employee's family member, as defined below.

Leave may be taken in continuous full-time periods or may include a reduced or intermittent schedule when medically necessary or for a qualifying exigency due to a call to active duty. When intermittent or reduced scheduled leave is needed to care for an immediate family member or for the employee's own illness and is for planned medical treatment, the employee must consult with the supervisor and make reasonable effort to schedule treatment so as not to unduly disrupt the Authority's operations.

## 9.802 Employee Eligibility

A. An employee is eligible for FMLA leave if he has worked for the Government of Guam for at least twelve (12) months and worked at least 1,250 hours during the twelve (12) months prior to the start of the FMLA leave.

- B. Temporary employees working part-time, after completion of 1,250 hours, are counted as completing the work week even if they do not work a forty (40) hour workweek.
- C. For the purposes of this Rule, full-time employment is considered to be 2,080 hours per year. An employee returning from fulfilling his or her National Guard or Reserve military obligation will be credited with the hours of work that would have been performed during the period of military service.

### 9.803 Reasons for Leave

The FMLA allows eligible employees to take leave for the following qualifying events or circumstances.

### 9.804 Family Leave

- A. An employee may take family leave for the following events or circumstances:
  - 1. Birth and care of a child during the first year.
  - 2. Adoption or foster placement of a child and care during first year.
  - 3. Care of employee's spouse, domestic partner, child or parent with a diagnosed serious health condition, defined under Definitions.
- B. Amount of Leave: Employees taking family leave may take up to twelve (12) weeks of family leave per calendar year (January 1 to December 31).

Leave for birth, adoption of a child or placement of a foster child must be taken in one single period and must be taken within one (1) year of the birth or placement of the child. If both parents work for the Authority and request leave for birth or placement of the child, care of that child in the first year, or care for a parent with a serious health condition, the twelve (12) week leave period for both employees is combined. The parents do not each have twelve (12) weeks of FMLA available for those situations.

## 9.805 Medical Leave

A. An employee may take leave for his own diagnosed serious health condition, as defined below under Definitions.

B. Amount of Leave: Employees taking medical leave for their own serious health condition may take up to twelve (12) weeks of medical leave per calendar year (January 1 to December 31).

## 9.806 Service Member Leave

- A. Exigency: Employees with a spouse, son, daughter, or parent (i.e., the service member) on active duty or call to active duty in the National Guard or Reserves in support of a contingency operation may use leave to address certain qualifying exigencies arising out of the active duty or impending active duty.
- B. Examples of qualifying exigencies include attending certain military events, arranging or providing for alternate child care or school, addressing certain financial and legal arrangements, addressing issues arising from short-notice deployment, attending certain counseling sessions, and attending post-deployment reintegration briefings.
- C. An employee whose family member is on active duty or call to active duty as a member of the Regular Armed Forces is not eligible to take leave because of a qualifying exigency.
- D. Amount of Leave: An employee may take up to twelve (12) weeks of leave per calendar year (January 1 to December 31).

# 9.807 Injury or Illness

- A. Employees may also take leave to care for a covered current service member (the service member) who has a serious injury or illness incurred in line of duty that may render the service member medically unfit to perform his own duties for which the service member is undergoing medical treatment, recuperation, or therapy; or is in outpatient status; or is on the temporary disability retired list.
- B. In order to care for the covered service member, the employee must be the spouse, son, daughter, parent, or next of kin of the service member.
- C. Amount of Leave: An employee may take up to twenty-six (26) weeks of leave per service member or per injury/illness during the twelve (12) month period, beginning on the first day of leave.

If both parents work for the Authority and request leave for birth or placement of child, care of that child in the first year, care for a parent with a serious health condition, or care for a service member, the twenty-six (26) week total leave period for both employees is combined. The parents do not each have twenty-six (26) weeks of FMLA available for those situations.

# 9.808 Notice and Documentation

- A. When the need for leave is foreseeable, the employee shall notify the Authority within thirty (30) days of the need for leave. When the need for leave is not foreseeable, the employee shall notify the Authority as soon as possible. An employee requesting leave must explain the reasons for the needed leave so as to allow the Authority to determine whether the leave qualifies under the policy.
- B. The employee must provide complete and sufficient medical or military documentation in support of a request for FMLA leave. Failure to provide such documentation may result in the denial or delay of FMLA. The Authority may seek a second or third opinion of medical documentation, and may request reasonable updates of supporting documentation. The employee may also be required to provide documentation of the familial relationship to support service member leave.
- C. The Authority will promptly notify the employee in writing if the employee is eligible for FMLA and, if so, whether the requested leave will be counted as FMLA leave. In certain circumstances the Authority may designate an absence as FMLA even if the employee did not request FMLA. The Authority may not retroactively designate an absence as FMLA unless the reasons for the absence were not known to the Authority at the time leave began.
- D. An employee taking FMLA leave must comply with the Authority's leave notification requirements appropriate for the situation. When notifying the Authority, employees must inform the Division Head or Human Resources Division if requested leave or absence is for a reason for which FMLA was previously taken or certified.
- E. An employee on leave for his own medical condition must present a medical release (clearance) to return to work. The employee may be asked to medically certify that the employee is able to perform essential

functions of the position. Failure to submit a sufficient and complete release may delay the employee's return to work.

# 9.809 Paid Versus Unpaid Leave

- A. FMLA does not provide paid leave. However, employee wages during a FMLA covered absence(s) will be provided in accordance to the Authority leave policies.
- B. Employees eligible for FMLA will use applicable paid leave benefits concurrently with FMLA. Leave benefits may be sick, annual or donated leave dependent on the FMLA reason. If sick and/or annual leave is exhausted, leave will be unpaid (leave without pay). Employees who are qualified for FMLA leave are eligible to retain up to two (2) weeks (80 hours) of accrued annual leave each calendar year.

## 9.810 Continuation of Insurance Benefits

- A. During an approved leave, paid or unpaid leave, the Authority will continue to pay the employer share of the employee's government health insurance benefits. If the employee is responsible for a share of the premium through payroll deduction, the employee must continue to pay his share during any unpaid leave.
- B. Life, long term disability and retirement contribution benefits may be continued at employee expense under the leave without pay regulations. If leave is due to an employee's illness, life, long term disability and retirement contribution benefit coverage may be continued through policy provisions.

# 9.811 Return to Employment After Leave

- A. At the end of FMLA leave, an employee must be restored to the job he left or one with equivalent benefits, pay and other terms and conditions of employment. Employees on FMLA must receive unconditional pay raises that were granted during their absence.
- B. The FMLA contemplates that there may be situations when an employee cannot return to employment during or after leave. Termination of employment may occur, for example, while an employee is on leave if there is a layoff or reduction in force, or cause that would otherwise support dismissal, if the employee's job would have been lost if he was

actively working. Similarly, termination of employment may occur if the employee is unable to perform one or more essential functions of the position, with or without reasonable accommodation, after the leave is over.

# 9.812 No Retaliation or Interference

The Authority will not discriminate or retaliate against an employee who exercises his rights under the FMLA, or otherwise interfere with those rights.

## 9.813 Definitions

- A. Child May be a biological, adopted, foster or step child or legal ward, or child of a person standing "in loco parentis" by providing day-to-day care and financial support, where the child is under age 18, or age 18 or older and incapable of self care because of a mental or physical disability.
- B. Next of Kin The nearest blood relative other than the covered service member's spouse, parent, son or daughter in the following order of priority: blood relatives who have been granted legal custody of the service member by court decree or statutory provisions, brothers and sisters, grandparents, aunts and uncles, and first cousins, unless the covered service member has specifically designated in writing another blood relative as his nearest blood relative for purposes of military caregiver leave under the FMLA.
- C. Parent A biological, adoptive, step or foster parent or other person who stood "in loco parentis" to a child by providing day-to-day care and financial support. In-laws are not covered by this policy.
- D. Spouse A legal or common-law spouse. This policy also covers domestic partners. Both spouses and domestic partners must have on file an Affidavit of Domestic Relationship to be eligible for leave to care for the spouse or partner.
- E. Serious health condition An illness, injury, impairment or physical or mental condition that involves inpatient care of continuing treatment by a health care provider.
  - 1. Incapacity Inability to work, attend school or perform other regularly daily activities due to the serious health condition, treatment therefore, or recovery there from.

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- 2. Inpatient care An overnight stay in the hospital, hospice or residential medical care or any subsequent treatment in connection with the inpatient care.
- 3. Treatment Includes, but is not limited to, examinations to determine if a serious health condition exists and evaluations of the condition. Treatment does not include routine physical examinations, eye examinations, or dental examinations.
- 4. Continuing treatment by a health care provider any one of the following:
  - (a) A period of incapacity of more than three (3) consecutive full calendar days, and any subsequent treatment or period of incapacity relating to the same condition that also involves either treatment two (2) or more times within thirty (30) days or treatment by a health care provider on at least one (1) occasion, which results in a regimen of continuing treatment under the supervision of a health care provider.
  - (b) Any period of incapacity due to pregnancy or prenatal care.
  - (c) Any period of incapacity or treatment for such incapacity due to a chronic serious health condition. A chronic serious health condition is one which requires periodic visits (i.e., at least twice per year) for treatment by a health care provider, which continues over an extended period of time, and any cause episodic rather than a continuing period of incapacity.
  - (d) Permanent or long-term conditions.
  - (e) Conditions requiring multiple treatments.

# 9.814 Enforcement

If an employee has concerns or complaints regarding FMLA, the employee may contact the Human Resources Division. In addition, an employee may file a complaint with the Department of Labor.

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## **CHAPTER 10**

#### **HEALTH AND SAFETY**

#### STATEMENT OF POLICY

The purpose of this Chapter is to ensure that applicants and employees meet the health and physical requirements for the efficient performance of their duties. In addition, this Chapter is to develop a safe and healthful environment for employees and for the public when using the Authority's facilities, by establishing/maintaining and properly supervising an active safety and health program tailored to meet the needs of the organization.

#### 10.000 MEDICAL STANDARDS

## 10.001 Establishment of Medical Standards

Medical standards shall include, but need not be limited to, pre-entry medical examinations, medical re-evaluations, the method of administration of medical examinations, and the consequences of failure to meet health and physical condition requirements.

The Executive Director is authorized to establish medical standards in order to:

- A. Ensure that persons seeking employment with the Authority meet the health and physical requirements necessary for the safe and efficient performance of the duties of the class of position in which they seek employment, and can continue to meet the health and physical requirements for a reasonable period of time.
- B. Ensure that each employee is able to perform the duties of his position satisfactorily and without undue hazard or imminent threat to himself or others or without undue hardship on the operation of the program.
- C. After making a conditional job offer and before an individual starts work, the Executive Director may request a medical examination or ask health-related questions, provided that all candidates who receive a conditional job offer in the same job category are required to take the same examination and/or respond to the same inquiries.

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## 10.002 Kinds of Employment Medical Examinations

The Executive Director is authorized to require three (3) types of medical examinations:

#### A. Pre-entry

Pre-entry physical examinations shall be required of all persons prior to initial appointment to the position.

#### B. Periodic

Periodic physical examinations shall be required of all employees holding positions in classes which the Division Head and Human Resources Administrator certifies, and the Executive Director approves, that the nature of the work performed is such that a periodic check of ability to meet the health and physical condition standards is necessary. The Executive Director will determine the intervals, at which periodic physical examinations shall be taken consistent with the Authority's operational requirements.

## C. Special

The Division Head may request the Executive Director to authorize special medical physical or psychological examinations to determine the fitness for duty of employees to continue with their assigned duties. Special physical or psychological medical examinations shall have as their purpose the determination of whether an employee should be retired from the government service or assigned to duties and responsibilities that are within his physical or psychological ability to perform. The Authority shall pay costs for the special medical examinations.

## 10.003 Administration of Employment Medical Examinations

Medical examinations shall be administered by a licensed physician or other licensed professional on forms prescribed by the Executive Director. The examination form shall request a medical determination of the individual's fitness for employment in the class of position. For special medical examinations, forms shall provide a means for recommendations by the examining physician or licensed professional, as to whether the individual employee should be retired or placed in other employment more suited to his physical or mental condition and ability and for which the employee can perform the essential function of the job.

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# 10.004 Temporary Medical Exemptions

The Executive Director may determine that a position must be filled immediately, making it impossible to complete the medical examination prior to appointment. In these unusual cases, the Executive Director may temporarily waive the medical examination, provided that the medical examination is completed at the earliest possible date and in no instance, later than thirty (30) days after the appointment.

# 10.100 PLACEMENT OF EMPLOYEES WHO BECOME MEDICALLY NON-QUALIFIED

## 10.101 General Provisions

- A. The provisions of this Section shall apply to permanent employees who become medically non-qualified and to original probationary employees with a service-connected disability.
- B. It is the responsibility of the Authority to assure, to the extent possible, the continued employment of employees who:
  - 1. become disabled as a result of an injury, accident or illness that is not a result of misconduct;
  - 2. are found to be medically non-qualified for their present position; or
  - 3. has a disability incurred in or aggravated during military service but who are medically qualified for other types of positions within the Authority.
- C. The employee shall be examined at the expense of the Authority by a government or private physician or physicians, in such field or fields of medicine and/or psychiatry as may be applicable to evaluate the employee's qualifications for his present position, or assess his current physical and emotional capacities and/or evaluate his qualifications for a vacancy for which he is being considered under the provisions of this Section.
- D. Employees affected by this rule shall be considered for those vacancies for which they qualify.

- E. In the placement of an employee with a disability, the Authority shall consider the following:
  - 1. The ability of the employee to safely perform the essential functions of the position without undue interruption to the work program and/or undue hardship on the operations of the program.
  - 2. The ability of the employee to absorb any required training or retraining; and
  - 3. The mutual interest of both the Authority and the employee.
- F. If demotion is involved, whether or not initiated by the employee, he shall be compensated in accordance with Rule 6.006.

## 10.102 Placement of Employees with Disabilities

After medical, physical, or psychological re-evaluation, an employee who is no longer qualified to perform the duties of his position satisfactorily within a stated reasonable period of time and in spite of reasonable accommodations due to permanent medical physical or mental incapacity, the Executive Director shall take the following action (provided the employee is qualified and able to perform the new duties within the limitations established by the these rules and the American with Disabilities Act (ADA)):

- A. Transfer the employee to an equivalent position elsewhere in the Authority organizational structure; or
- B. Placement of the employee consistent with Chapter 4; or
- C. If no equivalent position is available, to reassign the employee to a lower graded position, without loss of pay, elsewhere in the Authority.

#### 10.103 Reasonable Accommodation

Every effort shall be made by the Executive Director to provide reasonable accommodations to assure continued employment.

## 10.104 <u>Termination of Employment</u>

The Executive Director shall terminate the employment of those employees who become disabled as a result of an injury, accident or illness that is not a result of

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misconduct or found to be medically non-qualified for their present position only for the following reasons:

- A. If no suitable placement can be made or if the employee refuses placement in a suitable position.
- B. If the employee refuses or is ineligible for retirement.
- C. If the Executive Director has evidence that the employee is permanently disabled from performing the job, or will be disabled for a long time that termination is necessary in light of demonstrated business realities.

Such termination shall be consistent with the Adverse Action Procedures, Chapter 11.

#### 10.200 SAFETY STANDARDS

The minimum safety standards shall be those as established in the Occupational Safety and Health Code (Chapter 87, Title 10 of the GCA) and administered by the Division of Occupational Safety and Health of Department of Labor.

## **CHAPTER 11**

## **ADVERSE ACTION PROCEDURES**

#### STATEMENT OF POLICY

This chapter sets forth the guidelines and procedures by which the Executive Director may suspend, demote, or dismiss a permanent employee.

#### 11.000 COVERAGE

This chapter shall apply to all permanent classified and permanent classified limited-term employees.

#### 11.100 SCOPE

For the purpose of this Chapter, the term "dismissal' shall not be interpreted to include:

- A. Actions taken by the Executive Director referenced in the Chapter on "Resignation, Termination and Clearance"; or
- B. Action taken by the Executive Director in the termination of services of an original probationary employee.

## 11.200 EMPLOYEE DISCIPLINE

#### 11.201 General Provisions

## A. Responsibility for Discipline

The Executive Director derives its authority and responsibility for employee discipline under the provisions of §4105, Title 4 of the GCA.

The Executive Director has the responsibility to remove, suspend, or demote to another position on a fair and equal basis, any employee in the classified service whose conduct or capacity is such that his removal, suspension or demotion will promote the efficiency of government service.

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# B. <u>Delegation of Authority</u>

The Executive Director may delegate responsibility for administration of day-to-day discipline to his line-management, to include such progressive discipline, as oral admonitions, letters of warning, letters of reprimand, and recommendations of adverse action.

# C. <u>Vested Authority</u>

The Executive Director is the only official vested with the final authority to take adverse action, including removal, demotion, or suspension against an employee.

# 11.202 Job Protection Procedures in Employee Discipline Actions

- A. All levels of supervisory and management officials, share the responsibility for strict adherence to employee's job protection rights and considerations including:
  - 1. Informal counseling at the first indication that an on-the-job or personal problem is affecting the employee's job performance.
  - 2. A reasonable opportunity for the employee to correct inadequate performance including providing specific training to the employee to improve the level of his job performance, or to correct unacceptable habits or practices, such as tardiness or lack of attention to work requirements.
  - 3. The right to reply to the notice of proposed adverse action that may result in a suspension, demotion or dismissal.
  - 4. The right to reply to the notice of proposed adverse action and careful consideration of any reply.
  - 5. The right to appeal to the Civil Service Commission as provided in the CSC Rules and Regulations Relative to Demotion, Suspension, Dismissal and Appeal of Adverse Actions.
- B. The Executive Director shall require each supervisor and manager receive orientation and training on the Authority's basic intent that discipline is a tool for correcting people in such a way as to produce satisfactory job performance. The use of discipline in a punitive manner is inconsistent

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with the Authority's concept of discipline as an opportunity to provide constructive correction.

#### 11.300 ADVERSE ACTION PROCEDURES

### 11.301 General Requirements

A. An employee must be given the final notice and statement of the charges pursuant to Title 4 of the GCA, §4406, no later than sixty (60) days after management knew, or should have known the facts or events which form the alleged basis for the adverse action.

In no event may an employee in the classified service be given notice and statement of the charges required by this Rule after the sixtieth (60) day after management knew or should have known of the facts or even that form the alleged basis for such action. Any action brought by management is in violation of §4406 of Title 4 of the GCA is barred and any decision based upon such action is void.

- B. An employee covered by the Adverse Action Procedures may be suspended for not more than thirty (30) work days as the result of a single adverse action, nor may an employee be suspended for more than a total of sixty (60) work days in a calendar year, as the result of multiple adverse actions taken by the Authority.
- C. Copies of the adverse action rules and appeal procedures should be made available upon request by the employee.

#### 11.302 Definition

- A. Suspension: The temporary removal of an employee from his position with loss of pay as a disciplinary measure.
- B. Demotion: The involuntary reduction in status of an employee for disciplinary reasons from a position which he occupies in a specific class, to a position in another class, where the maximum rate if pay is less than the maximum rate of pay for the class which he had held, or a reduction to a lower salary step in the same class.
- C. Dismissal: The termination of an employee for authorized cause for adverse action.

D. Day: Refers to calendar day unless otherwise specified.

# 11.303 Authorized Causes for Adverse Action

The Executive Director may remove an employee for such misconduct(s), which affect(s) the efficiency of the service. The authorized causes for adverse action include:

- A. Fraud in securing appointment.
- B. Refusal or failure to perform prescribed duties and responsibilities.
- C. Violation of the Authority's Drug Free Workplace Policy and Procedures.
- D. Falsification of records, such as, but not limited to reports, time records, information system records, leave records, employment applications, or other official Authority documents.
- E. Insubordination, including but not limited to, resisting management's directives through actions and/or verbal exchange, or failure or refusal to follow supervisor's instructions to perform assigned work, or otherwise failure to comply with applicable established written policy(ies).
- F. Reporting to work under the influence of, or when ability is impaired by the use of alcohol or the unlawful use of controlled substance.
- G. Unlawful manufacture, distribution, dispensing, possession or use of controlled substances while on the job or on the Authority's premises including while operating the Authority's equipment or vehicles.
- H. Unauthorized absence or underdetermined status (AWOL-away without leave).
- I. Criminal convictions for felonies or misdemeanors while employed, including conviction of a moving traffic violation while operating the Authority's equipment.
- J. Discourteous treatment of the public, customers or other employees.
- K. Engaging in political activity prohibited by law.
- L. Misuse or actual theft or attempted theft of government property.

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- M. Acts of physical violence or fighting endangering and threatening the life or safety of customers, employees, or the public.
- N. Violation of safety rules and regulations.
- O. Refusal to take and subscribe to any oath or affirmation which is required by law in connection with employment.
- P. Acts prohibited by §9102 of Title 4 of the GCA relating to strikes against the Government.
- Q. Threatening, coercing, harassing or acts of discrimination to employees, supervisor, customers or individuals, to include sexual harassment.
- R. Unsatisfactory performance.

# 11.304 Employees Covered

All employees in the permanent classified and permanent classified limited-term service are covered by these Rules, except for the following:

- A. Contract employees whose contracts are not renewed upon expiration.
- B. Probationary employees serving original appointments.
- C. Employees on limited-term, temporary, seasonal, intermittent, part-time, provisional, or only for a specific project.
- D. Employees who are exempt by law or other legal authority from the jurisdiction of the Civil Service Commission with regards to adverse actions.

## 11.305 Adverse Action Covered

- A. These Rules apply to the following adverse actions:
  - 1. Suspension
  - 2. Demotion (disciplinary action)
  - 3. Dismissal
- B. The use of any combination of the adverse actions listed for the same offense is prohibited.

## 11.306 Notice of Proposed Adverse Action

An employee against whom adverse action is sought is entitled to immediate written notice stating any and all reasons, specifically and in detail, for the proposed action. The written notice must make it clear that it concerns only proposed action and not a matter already decided. A copy of the notice of proposed adverse action may be submitted to the CSC. The Executive Director or delegated management official may issue the proposed adverse action to the employee.

# 11.307 Employee's Answer

An employee is entitled to seek reconsideration of the proposed adverse action by answering any charges within ten (10) days after receipt of the notice. The answer may be made orally, in writing, or both. The Executive Director shall be available during the notice period to meet with the employee at the designated date and time requested by the employee. The Executive Director may designate a committee to hear the employee's answer. The employee may be represented by a person of his choice. The Executive Director must consider the employee's answers to the charges in the proposed adverse action notice. If the employee fails to answer during the notice period, the employee's inaction shall be construed as an answer, and the Executive Director may proceed with the adverse action upon expiration of the notice period. The employee is not prohibited from meeting the Executive Director during the notice period.

The entire ten (10) days for the employee to respond to the notice of proposed adverse action must expire before a final notice of adverse action is issued.

## 11.308 Suspension During Notice Period

- A. An employee, against whom adverse action is proposed, must be retained in active duty status during the notice period. However, in an emergency situation, an employee may be immediately suspended during the notice period under the following conditions:
  - 1. The continued presence of the employee may interfere with the efficient operation of the Authority, or the health or safety of the employee or others.
  - 2. Suspension is necessary to eliminate the possibility of deliberate damage to equipment, property, or important documents.

- 3. The employee's absence without authorized leave prevents the issuance of notice of proposed adverse action and the Authority's attempt to contact the employee was unsuccessful.
- B. Suspension under this Section is a separate adverse action and it is appealable to the CSC within twenty (20) days of the effective date of the action. A copy of the notice of immediate suspension shall be filed with the CSC not later than the working day next following the effective date of the suspension.
- C. If the CSC sustains the Authority's action in suspending the employee during the notice period, the number of days of suspension under this Section shall be considered part of the final disciplinary penalty and in no case shall the final days of suspension be more than thirty (30) work days.

# 11.309 Leave Pending Investigation

In cases requiring investigations of allegations against an employee involving misappropriation of public funds or property, mistreatment of persons in a government institution or acts which constitutes a crime, the Executive Director may authorize the employee an administrative leave of absence with pay for up to twenty (20) work days. The administrative leave may be terminated by the Executive Director by giving the employee twenty-four (24) hours written or oral notice.

## 11.310 Employment Status During Imprisonment

- A. An employee who is incarcerated pending disposition of a case by the court, and who does not have accrued annual leave, may be granted leave without pay at the discretion of the Executive Director.
- B. The Executive Director shall determine whether to take adverse action against an employee so imprisoned or take such appropriate action as he deems necessary pursuant to laws and the Authority's Personnel Rules and Regulations. Nothing in this Section shall preclude the Executive Director from taking adverse action against an employee during imprisonment or upon release.

#### 11.311 Final Notice of Adverse Action

A. An employee is entitled to written notice of the Authority's decision within ten (10) days after receipt of the employee's answer to the charge(s) except as provided in the CSC's Hearing Procedures for Adverse Action Appeals,

and provided further that the Executive Director shall not issue a final decision during the notice period. The decision shall be made by the Executive Director and shall be delivered to the employee at, or before the time the action will be made effective except as provided in the CSC's Hearing Procedures for Adverse Action Appeals. The notice shall be in writing; be dated; state the specific facts found upon which such action is based; inform the employee of his right to appeal to the CSC; and, inform him of the time limit within which an appeal may be submitted as provided in the CSC's Hearing Procedures for Adverse Action Appeals.

- B. Prior to the final notice of adverse action, the Executive Director may conduct an inquiry or investigation into the charges and proposed adverse action, including calling a meeting with the employee.
- C. Copies of the final notice of adverse action shall be filed by the Authority with the CSC not later than the next work day following the effective date of the action. A copy of the final notice shall be retained by the Human Resources Division.

## 11.312 Appeal to the Civil Service Commission

The Hearing Procedures for Adverse Action Appeals adopted by the Civil Service Commission shall be applicable for all Adverse Action Appeals Proceedings.

# 11.313 Service of Proposed and Final Notices of Adverse Action

The proposed and final notices of adverse action shall be personally served upon the employee. In the event, the Executive Director cannot locate the employee, after reasonable efforts have been made to locate the employee, service of the proposed or final notices may be made by leaving the notice at the employee's dwelling or usual place of abode with some person of suitable age and discretion residing therein, or by mailing the notice to the employee at the last known address. Service by certified mail with return receipt is complete upon mailing.

#### 11.400 GUIDELINES FOR DISCIPLINARY OFFENSES AND PENALTIES

## 11.401 General Provisions

A. The list that follows is not intended to cover every possible type of offense affecting the efficiency of the service. Penalties for offenses not listed will be prescribed by the Executive Director.

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- B. Many of the items listed on this schedule combine several offenses in one statement, connected by the word "OR". Usage of the word "OR" in a charge makes it non-specific. Use only the items, which describe the employee's actual conduct and leave out parts which do not apply.
- C. Penalties for disciplinary offenses will, in general, range from the minimum penalty to the maximum indicated. In unusual circumstances, depending on the gravity of the offense, the past record, and the position of the employee, a penalty outside the general range may be imposed.
- D. Suspension penalties on this schedule apply to work days and holidays.
- E. Depending on the gravity of the offenses, dismissal proceedings may be instituted against an employee for any number of offenses committed. A greater penalty may be imposed for any offense if the circumstances justify greater penalty.
- F. In as much as a reprimand is not an adverse action under these rules, a management official need not apply the Adverse Action Procedures. The penalty of reprimand is included in the schedule of penalty to provide certain flexibility for management's discretion to institute progressive disciplinary action against an employee or group of employees.

# 11.402 Use of Past Records

In imposing disciplinary measures by incremental steps based on deficiencies in job performance and conduct, the Executive Director shall not take into consideration on a current charge prior infractions of the same rule which occurred more than two (2) years previously, except in dismissal cases in which the overall disciplinary record of the employee may be taken into consideration.

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# 11.403 Range of Penalties for Stated Offenses: (Reprimands - Suspensions - Dismissals)

Code of Conduct. Inasmuch as a reprimand is not an adverse action under these rules, a management official need not apply the Adverse Action Procedures. The penalty of reprimand is included in the schedule to institute a progressive disciplinary action against an employee or group of employees.

I. ATTENDANCE

	NATURE OF OFFENSE	FIRST C	FFENSE	SECOND OFFENSE				
ł		Minimum	Maximum	Minimum	Maximum			
A.	Unauthorized absence (AWOL). If the absence is for three (3) consecutive workdays, the employee will have abandoned the position from Authority employ-							
	ment.	Reprimand	Suspension	Suspension	Dismissal			
B.	Falsifying attendance record for oneself or another employee.	Reprimand	Suspension	Suspension	Dismissal			
C.	Leaving job to which assigned at any time during working hours without proper permission.	Reprimand	Suspension	Suspension	Dismissal			
D.	Excessive, unexcused, or unauthorized absence on one or more scheduled days of work or assigned overtime.	Reprimand	Suspension	Suspension	Dismissal			
E.	Unexcused tardiness.	Reprimand	Suspension	Suspension	Dismissal			
F.	Failure to return to work from approved leave.	Reprimand	Suspension	Suspension	Dismissal			

II. CONDUCT

	II. <u>0011</u>							
	NATURE OF OFFENSE	FIRST O Minimum	FFENSE Maximum	SECOND ( Minimum	OFFENSE Maximum			
A.	Criminal, dishonest, infamous or notoriously disgraceful conduct, or other failure of good behavior either during or outside of duty hours which is of such a nature that							
	it causes discredit to the Authority.	Reprimand	Suspension	Suspension	Dismissal			
B.	Disobedience or discourteous to constituted authorities, or deliberate refusal to carry out any proper order from any supervisor having responsibility for the work of the							
	employee; Insubordination.	Reprimand	Dismissal	Suspension	Dismissal			
C.	Actual or attempted theft of government time, monies or Authority's property or property of							
	others.	Reprimand	Dismissal	Suspension	Dismissal			

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	NATURE OF OFFENSE	FIRST OFFENSE		SECOND	OFFENSE
	NATURE OF OFFENSE	Minimum	Maximum	Minimum	Maximum
D.	Disorderly conduct, fighting, threatening or attempting to inflict bodily injury to another; engaging in dangerous horseplay or resisting				
1	competent authority.	Reprimand	Dismissal	Suspension	Dismissal
E.	Disrespectful conduct; use of insulting, abusive, or obscene language to or about other personnel or the public	Reprimand	Dismissal	Suspension	Dismissal
F.	Fraud, falsification, misstatement, or concealment of material fact in connection with any official record or to obtain employment benefits; abuse of trust.	Reprimand	Dismissal	Suspension	Dismissal
G.	Release or disclosure of confidential information protected by the Privacy Act.	Reprimand	Dismissal	Suspension	Dismissal
H.	False testimony or refusal to testify in an inquiry, investigation or other official proceeding.	Reprimand	Dismissal	Suspension	Dismissal
I.	Knowingly make false or malicious statements with the intent to harm or destroy the reputation of authority, or other official standing	•			
J.	of individuals or organizations.  Gambling or unlawful betting during working hours.	Reprimand  Reprimand	Dismissal  Dismissal	Suspension Suspension	Dismissal  Dismissal
K.	Promotion of gambling or any other game of change on Government or Authority premises.	Reprimand	Dismissal	Suspension	Dismissal
L.	Willful damage to Government or Authority premises or the property of others. Carelessness, neglect or misuse of Authority equipment or			Daspension	
L	property.	Reprimand	Dismissal	Suspension	Dismissal
M.	Taking more than specified time for meals or rest period.	Reprimand	Dismissal	Suspension	Dismissal
N.	Unauthorized distribution of written or printed material of any description.	Reprimand	Dismissal	Suspension	Dismissal
О.	Posting or removing any material on bulletin boards on Authority property at any time unless authorized.	Reprimand	Dismissal	Suspension	Dismissal

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	NATURE OF OFFENCE	FIRST O	FIRST OFFENSE		OFFENSE
	NATURE OF OFFENSE	Minimum	Maximum	Minimum	Maximum
P.	Concerted curtailment or restriction of production or interference with work in or about the Authority's, but not limited to, instigating, leading or participating in any walkout, strike, sit-down, slowdown or refusal to return to				
	work at the scheduled time.	Reprimand	Dismissal		
Q.	Unauthorized possession of firearm or weapons on Authority property.	Reprimand	Dismissal		
R.	Violation of Authority policies, rules and regulations (e.g., Drug Free Workplace, etc.)	Reprimand	Dismissal		
S.	Engaging in prohibited acts covered in §9102 of Title 4 of the GCA.	Penalty shall be imposed pursuant to §9103, Title 4 of the GCA			
T.	Official misconduct.	Reprimand	Dismissal		

# III. DISCRIMINATION

	NATURE OF OFFENSE	FIRST O	FIRST OFFENSE		OFFENSE
		Minimum	Maximum	Minimum	Maximum
<b>A</b> .	Discriminating against an employee or applicant because of race, color, religion, sex (gender/harassment), national origin, age, disability, creed, political affiliation or marital status or other prohibited		<b>D</b>		<b>D</b> :
	discriminatory practices.	Reprimand	Dismissal	Suspension	Dismissal

# IV. INTOXICANTS

	NATURE OF OFFENSE	FIRST O	FFENSE	SECOND OFFENSE			
		Minimum	Maximum	Minimum	Maximum		
A.	Reporting for duty or being on duty under the influence of intoxicants, unauthorized possession of or attempting to bring intoxicants on Government or Authority premises.	Reprimand	Dismissal	Suspension	Dismissal		
<u> </u>		Reprimand	Disinissai	Suspension	Dismissai		
B.	Reporting for duty while under the influence of a narcotic or dangerous drug or use of same on Government						
	or Authority property or on duty.	Reprimand	Dismissal	Suspension	Dismissal		
C.	Unauthorized sale or transfer of narcotic or dangerous drug on Government or Authority property						
	or during duty hours.	Reprimand	Dismissal	Suspension	Dismissal_		

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#### ٧. **PERFORMANCE**

	<u> </u>						
	NATURE OF OFFENSE	FIRST O	FIRST OFFENSE		<b>DFFENSE</b>		
	NATURE OF OFFENSE	Minimum	Maximum	Minimum	Maximum		
A.	Careless workmanship resulting in				<del></del>		
	spoilage or delay in production.	Reprimand	Suspension	Suspension	Dismissal		
B.	Covering up or attempting to						
	conceal defective work; removing						
	or destroying same without			!			
	permission.	Reprimand	Suspension	Suspension	Dismissal		
C.	Failure or delay in carrying out						
	orders, work assignments or						
	instructions of superiors.	Reprimand	Suspension	Suspension	Dismissal		
D.	Disregarding job duties by loafing,						
	wasting time or inattention to duty.	Reprimand	Suspension	Suspension	Dismissal		
E.	Sleeping during working hours.	Reprimand	Suspension	Suspension	Dismissal		
F.	Unauthorized use or possession of,						
	loss of, or damage to Government						
	or Authority property or the						
	property of others.	Reprimand	Suspension	Suspension	Dismissal		
G.	Inexcusable neglect in the						
	performance of assigned duties.	Reprimand	Suspension	Suspension	Dismissal		
H.	Failure to work overtime, after						
	being scheduled.	Reprimand	Suspension	Suspension	Dismissal		
I.	Unsatisfactory performance.						
	Incompetence. Productivity or						
	workmanship not up to required						
	standard of performance.	Reprimand	Dismissal				

# IV. SAFETY

	NATURE OF OFFENSE	FIRST O	FIRST OFFENSE		DFFENSE
	NATURE OF OFFENSE	Minimum	Maximum	Minimum	Maximum
A.	Failure to observe precautions for personal safety, posted rules, signs, written or oral safety instructions, or to use protective clothing or	Dannimand	Syamonaian	Sycmonoica	Diamicant
	equipment.	Reprimand	Suspension	Suspension	Dismissal
B.	Violation of safety regulations				
	which endangers life or property.	Reprimand	Suspension	Suspension	Dismissal
C.	Endangering the safety of or causing injury to personnel through				
	carelessness.	Reprimand	Suspension	Suspension	Dismissal

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	NATURE OF OFFENSE	FIRST OFFENSE		SECOND OFFENSE	
	NATURE OF OFFENSE	Minimum	Maximum	Minimum	Maximum
D.	Failure to observe no smoking regulations or carrying matches in				
<u> </u>	restricted areas.	Reprimand	Suspension	Suspension	Dismissal
E.	Violating traffic regulations driving on Government premises, or improper operation of government motor vehicles.	Reprimand	Dismissal	Suspension	Dismissal
F.	Failure to report an accident or personal injury to supervisor in which the employee was involved in while on the job.	Reprimand	Dismissal	Suspension	Dismissal

# 11.500 CIVIL SERVICE COMMISSION HEARING PROCEDURES COVERING SUSPENSIONS, DEMOTIONS AND DISMISSALS

It shall be the responsibility of the Executive Director to ensure that the Civil Service Commission's hearing procedures be disseminated to each employee.

## **CHAPTER 12**

## **GRIEVANCE PROCEDURES**

#### STATEMENT OF POLICY

It shall be the policy of the Authority to promote favorable relations between management and its employees by resolving complaints expeditiously; prevent similar complaints; assure fair and equitable treatment of all employees; and promote harmonious working relationships among all levels of employees.

The Executive Director shall develop procedures outlining the responsibilities and steps to be followed by employees in the presentation of an informal or formal grievance. All levels of management shall carefully and promptly respond to an employee's grievance and shall be guided by these procedures.

### 12.000 APPLICABILITY

The regulations shall apply to all permanent classified and permanent classified limited-term employees.

#### 12.100 DEFINITION

A grievance is any question or complaint filed by a permanent employee alleging that there has been a misinterpretation, misapplication or violation of a personnel statute, rule, regulation, written policy which directly affects the employee in the performance of his official duties; or that he has received prejudicial, unfair, arbitrary, capricious treatment in his working conditions or work relationships.

The time frames will serve as guide and may be extended or shortened based on concurrence of the parties involved.

#### 12.200 COVERAGE

Grievances may include, but are not limited to, such actions as employee-supervisor relationships, duty assignments not related to job classification, shift and job location assignments, hours worked, working facilities and conditions, policies for granting leave, and other related matters.

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#### 12.300 EXCLUSIONS

## 12.301 General Exclusions

The following actions are not covered by the grievance procedures:

- A. Disqualification of an applicant;
- B. Disqualification of an eligible;
- C. Examination ratings;
- D. Removal during original probationary period;
- E. Appeals from classification determinations;
- F. Appeals from adverse personnel actions;
- G. Allegations or complaints of discrimination; and
- H. Appeals of performance evaluations.

# 12.302 Grievance Procedures for Employee Organizations

The procedures are also not applicable when the employee is in a unit covered by an exclusive recognition, as an employee organization, which has negotiated grievance procedures for that unit. When negotiated procedures exist, they shall be the exclusive procedures available to public employees in the unit for settlement or group grievances.

# 12.303 Equal Employment Opportunity (EEO) Discrimination Complaint

When an aggrieved employee submits a written allegation of discrimination on grounds of race, color, religion, sex, national origin, marital status, age, disability or political affiliation in connection with a matter which is subject to the Authority's grievance procedures, as well as, the EEO Discrimination Complaint Procedures, that allegation shall be processed under the EEO Discrimination Complaint Procedures.

# 12.400 GENERAL PROVISIONS FOR USE OF GRIEVANCE PROCEDURES

# 12.401 Freedom from Reprisal or Interference

- A. An employee and his representative shall be free to use the grievance system without restraint, interference, coercion, discrimination, or reprisal.
- B. An employee, whether acting in an official capacity for the Authority, or on any other basis, must not interfere with, or attempt to interfere with, another employee's exercise of his rights under the grievance system. To be fully effective, the spirit as well as the letter of this non-interference requirement must be enforced. It is not enough for an official to abstain from overt threats or interference. He should refrain from making any statement or taking any action, which has the appearance or even the flavor of a threat, interference, or intimidation.

# 12.402 Employee's Status During Grievance Procedures

An employee's status during each procedural level shall be status quo.

# 12.403 Right to Seek Advice

All levels of management will provide an opportunity for an employee to communicate with and seek advice from:

- A. The Authority's Human Resources Division;
- B. The EEO Coordinator or Counselor; or
- C. A supervisory or management official of higher rank than the employee's immediate supervisor.

# 12.404 Representation

- A. An employee has the right to present a grievance without representation.
- B. An employee has the right to present a grievance with representation.
  - 1. An employee has the right to be accompanied, represented, and advised by a representative of his choice at any stage of the grievance proceedings.

- 2. An employee may change his representative, but to do so, he must notify his supervisor and the Executive Director of the change in writing.
- 3. A person chosen by the employee must be willing to represent him.

# 12.405 Official Time for Presentation of the Grievance

- A. An employee must be given a reasonable amount of official time to present his grievance if he is otherwise in an active duty status.
- B. An employee's representative, if he is an employee of the Government of Guam and is otherwise in an active duty status, must be given a reasonable amount of official time to present the grievance.
- C. There is no requirement that the official time for the presentation include time for investigation or preparation, or that it includes travel expense or per diem travel allowance or consultation with private attorney.

# 12.406 Termination of Grievance

- A. An employee who has filed a grievance may terminate the grievance at any time.
- B. Failure on the part of the employee to proceed to a higher step of the grievance procedure within the time period specified will terminate the grievance.

# 12.407 Management's Responsibility for Timely Action and Settlement At the Lowest Possible Level

- A. It shall be the responsibility of management to settle grievances fairly and promptly at, or near the organizational level where the employee brought the grievance to their attention.
- B. Failure by management to render a decision to the employee within the allotted time at any step constitutes denial; the employee may then proceed to the next step of the grievance procedures.

# 12.500 STEP 1 - INFORMAL GRIEVANCE PROCEDURES

# 12.501 Management Responsibility

An employee's grievance may or may not be objectively justified. What is important is that the grievance is real to the employee. When the grievance is well founded, management official has both a duty and a need to eliminate the cause. When the grievance is not well founded, it is equally important to reach an understanding based on the full facts. Therefore, the informal procedure should assure consideration of every employee's grievance with a degree of promptness, sympathy, understanding, fairness, competence, and authority which convinces the employee that he has been treated fairly.

# 12.502 Settlement at the Lowest Possible Level of Management

The informal procedures should be as simple as possible consonant with bonafide consideration of grievances. It should encourage settlement of matters at the lowest possible administrative level in the shortest possible time and should not, therefore, require any written explanation from the employee. The employee may present his grievance under the informal procedures, either orally or in writing, and he should not be prevented from submitting a written explanation if he desires.

# 12.503 Supervisor's Responsibility

- A. Normal day-to-day discussions between employees and supervisors regarding working conditions and related employment matters are the most constructive and expeditious means of developing and enhancing favorable and effective work relationships.
- B. Each employee of the Authority has the right to present matters to his supervisor, and each supervisor has the obligation to act promptly and fairly upon them, seeking advice and assistance of others when necessary.

# 12.504 Employee's Responsibility

- A. Each employee is expected to make a consorted effort to achieve informal settlement of his grievance. He should promptly bring his grievance to the attention of the appropriate supervisory level.
- B. Tolling Period: In counting the number of days for each step, if the last day of the period falls on a weekend, the filing time or receipt time falls on the next working day.

## 12.505 Using the Informal Grievance Procedure – Step 1

## A. Initiation by Employee

In keeping with the personal nature of matters covered by grievance procedures, only employees can initiate grievances, singly or jointly. They may not be initiated by employee organizations. Employee organizations may be permitted to present a grievance on behalf of an employee or a group of employees when requested to do so by the employee or employees.

#### B. Time Limit

- 1. An employee may present a grievance to his immediate supervisor concerning a continuing practice or condition at any time. Grievances concerning a particular act or occurrence must be presented within fifteen (15) calendar days of that action or occurrence.
- 2. The immediate supervisor shall render a decision within ten (10) calendar days of the presentation of the grievance.

## C. Form of the Grievance

An employee may present a grievance under the informal procedure either orally or in writing.

#### D. Non-rejection Provision

A grievance may not be rejected in the informal procedure for any reason.

If the grievance is not timely or consists of a matter not covered under the grievance system, the employee should be so advised but he must be allowed to submit his grievance under the formal procedures if he insists.

# E. Mandatory Use of the Informal Procedure

An employee must complete the informal procedure before the Authority may accept from him a grievance concerning the same matter under the formal procedure.

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# 12.600 STEP 2 – FORMAL GRIEVANCE PROCEDURES – NEXT ADMINISTRATIVE LEVEL

# 12.601 Presentation of the Grievance - Step 2

- A. An employee is entitled to present a grievance under the formal procedure if:
  - 1. he has completed the informal procedure;
  - 2. the grievance is not satisfactorily resolved at the informal level; and
  - 3. the immediate supervisor failed to render a decision within ten (10) calendar days of the presentation of the grievance at the informal level.
- B. The grievance presented in Step 2 must:
  - 1. be in writing on a form prescribed by the Executive Director;
  - 2. contain sufficient detail to identify and clarify the basis for the grievance;
  - 3. specify the remedy requested by the employee or the appropriate supervisory level; and
  - 4. be submitted to the appropriate division manager who is the next higher supervisor than the immediate supervisor within five (5) calendar days after receipt of the answer in Step 1 or after the answer was due.

# 12.602 Responsibility of Next Higher Supervisor

- A. The next higher supervisor must determine whether the grievance is timely, is covered by the grievance procedures, and has been processed through the informal procedure.
- B. The next higher supervisor shall make a positive attempt to resolve the grievance. He shall render a decision, in writing, to the employee within five (5) calendar days of receipt of the written grievance.

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# 12.700 STEP 3 - FORMAL GRIEVANCE PROCEDURES - EXECUTIVE DIRECTOR

# 12.701 Presentation of the Grievance - Step 3

- A. An employee is entitled to present a grievance under Step 3 if:
  - 1. he has completed Step 2 of the procedures; and
  - 2. the grievance is not satisfactorily resolved at Step 2 level; or
  - 3. specify the remedy requested by the employee; and
  - 4. be submitted to the Executive Director within five (5) calendar days after receipt of the answer in Step 2 or after the answer was due.

# 12.702 Authority Grievance Committee

# A. Appointment of the Committee

Within seven (7) calendar days of receipt of the written grievance from the employee, the Executive Director shall appoint a Grievance Committee to investigate the circumstances of the grievance and to make a recommendation as to its disposition.

# B. Committee Membership

The Committee shall consist of three (3) members who are permanent government employees: one (1) member from the employee's peer group; one (1) member who is at the managerial/supervisory level; and one (1) member who is neither from the employee's peer group nor at the managerial/supervisory level.

# C. Responsibility of the Committee

The Committee must determine whether the grievance is timely, is covered by the grievance procedures, and has been processed through the informal procedure.

# D. Committee Inquiry

The Committee shall be expected to convene and initiate a grievance inquiry appropriate to the nature and scope of the issues involved in the

grievance. The inquiry will typically include the securing of documentary evidence and personal interviews in an effort to fully understand the issues and obtain the maximum information available pertinent to the issues.

#### E. Grievance File

When the Committee begins a grievance inquiry, the Committee Chairperson (elected by the members of the Committee) shall establish an employee grievance file. This is an independent file, separate and distinct from the personnel folder. The grievance file must contain all documents pertaining to the grievance including:

- 1. statements of witnesses;
- 2. records or copies of records; and
- 3. reports of personal interviews.

## F. Open Record

The grievance file is an open record. It is open for review by the employee and his representative and must not contain any document that is not available to the employee. Information to which the Committee is exposed which cannot be made available to the employee in the form it was received must be included in a file in a form, which the employee can review or it must not be used.

## G. Committee Report

The Committee shall complete its investigation within fifteen (15) calendar days of the date the Committee was appointed and shall submit a written report of its findings and recommendations to the Executive Director within two (2) calendar days following completion of its investigation.

#### H. Executive Director's Written Decision

The Executive Director shall render a written decision to the employee within five (5) calendar days of receipt of the written report from the Committee.

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# 12.800 STEP 4 - APPEAL TO THE CIVIL SERVICE COMMISSION

# 12.801 Presentation of the Grievance - Step 4

- A. An employee is entitled to present a grievance appeal under Step 4 if:
  - 1. he has completed Step 3 of these procedures; and
  - 2. the grievance is not satisfactorily resolved at Step 3 level; or
  - 3. the Executive Director failed to render a decision within five (5) calendar days of the submission of the written report from the Authority Grievance Committee at Step 3 level; or
  - 4. there has been a violation of the Government Code or Authority Personnel Rules and Regulations; or
  - 5. the procedural rights of the employee filing the complaint as outlined have been disregarded; or
  - 6. the decision of the supervisor, Authority Grievance Committee and the Executive Director has been unjust, inequitable or not in accord with the facts; or
  - 7. the Executive Director fails to act on the Authority Grievance Committee's recommendations.
- B. The grievance presented in Step 4 must:
  - 1. be in writing on a form prescribed by the Executive Director;
  - 2. contain sufficient details to identify and clarify the basis of the grievance;
  - 3. include copies of the grievance forms submitted in Steps 2 and 3;
  - 4. specify the remedy requested by the employee; and
  - 5. be submitted to the Civil Service Commission within five (5) calendar days after receipt of the answer in Step 3 or after the answer was due.

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## **CHAPTER 13**

# **RESIGNATION AND TERMINATION**

## STATEMENT OF POLICY

The purpose of this Chapter is to provide an orderly, uniformed and fair procedures for non-disciplinary separation of employees from the Authority's service.

## 13.000 RESIGNATION

# 13.001 Coverage

This Section shall apply to all permanent classified and permanent classified limited-term employees.

# 13.002 Notice of Resignation

An employee may resign by giving written notice of the resignation to the Executive Director. The employee shall notify the Executive Director in writing at least ten (10) workdays before the date of separation. When a resignation letter is directed to the Executive Director, it shall by its terms, be effective immediately or on a certain date. If no effective date is indicated, it shall be effective upon delivery to the Executive Director.

Upon receipt by the Executive Director of any resignation letter, the Executive Director may make the resignation effective immediately or sooner than the effective date in the resignation letter. Such resignation shall be effective according to its terms unless the Executive Director, at his discretion, makes the resignation effective immediately or at sometime sooner than the resignation letter. Acceptance of such resignation by the Executive Director is not required for the resignation to become effective.

# 13.003 Withdrawal of Resignation

With the consent of the Executive Director, the employee may withdraw a resignation at any time prior to the effective date of the resignation.

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# 13.004 Resignation in Good Standing

A resignation shall be deemed to be in good standing when it is made voluntarily and not as a direct result of a final adverse action or criminal conviction. With the exception of an employee serving an original probationary period, an employee who resigns in good standing shall have reemployment rights consistent with Title 4 of the GCA and Rules 4.706 and 4.802.

# 13.005 Resignation Pending Adverse Action

The employee within twenty (20) days of effective date of the action, may appeal to the Commission or appropriate entity by filing that person's written answer to the charges against the employee, regardless whether the employee has tendered any resignations, which shall have no effect upon the employee's appeal rights. In the event an employee resigns before the issuance of the final notice of adverse action, the employee's twenty (20) day appeal period to the Commission shall begin to run at the time the employee submits the resignation, which notice of Proposed Adverse Action shall be deemed a final notice of adverse action. Management may not fill the employee's position until the appeal time frames or appeal, if taken, has been exhausted.

# 13.100 TERMINATION OF EMPLOYMENT

# 13.101 Termination of Employment

The Executive Director may terminate the services of an employee for any of, but not limited to the following reasons:

- A. The duration of the temporary period of employment is ended.
- B. The employee failed to demonstrate satisfactory work performance during the original probationary period or failed to satisfy other conditions of employment.
- C. For misconduct, in which case, the adverse action procedures shall be adhered to. (Refer to Adverse Action Procedures.)

# 13.200 EXIT INTERVIEW

A personal interview shall be conducted with each employee separating from the services of the Authority. The interview shall be held prior to the employee's effective date of separation. The interview shall be conducted in such manner as to obtain from the

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separating employee the true reason or reasons for his separation. Such interview shall be recorded on forms prescribed by the Executive Director and made part of the separating employee's personnel folder. A representative of the Human Resources Division shall conduct the interview.

## 13.201 Clearance

Each separating employee must be cleared of all obligations within the Authority no later than the employee's last working day. Final payment of annual leave accruals will be withheld pending completion of exit interview and clearance of all obligations to the Authority.

## 13.300 FURLOUGH and LAYOFF PROCEDURES (Pursuant to Chapter IV, Section 19 of Public Law 27-05)

- (a) The written notice procedures contained in the Personnel Rules and Regulations for furloughs and layoffs shall be for thirty (30) days.
- (b) The government shall pay for both government and employee health insurance contributions during any period of furlough only when the employee is certified to have family income at or below the Department of Public Health & Social Services' Medically Indigent Program Income Eligibility Level for the specific household size.
- (c) Employees with some form of income (e.g., spouse's income, part-time or full-time job, etc.) during the furlough period shall be required to pay for the employee's contribution only, of the health plan premium, provided that income is greater than the Department of Public Health & Social Services' Medically Indigent Program Income Eligibility Level for the specific household size. Employees who wish to continue their life insurance benefits shall be required to pay for the premium for supplemental plans only. The employee shall continue to be fully covered for the basic life insurance while on furlough.
- (d) Upon furlough of identified personnel, any appropriations to such agency in excess of actual personnel costs and the cost for continuing health care benefits shall be reverted to the original funding source.
- (e) Furloughed employees shall be recalled according to need, classification, or ability to do the job based on retention standing points. The recall notice shall be sent by registered mail, return receipt requested, to the current home address furnished by the employee. It is solely the responsibility of the employees' to ensure that the agency has their current home address.
- (f) Unless and until made available to the furloughed employee, any position affected by furlough shall only be filled by the incumbent, provided the incumbent wishes to return and responds to the recall in conformance with Personnel Rules and Regulations, however, such incumbent may be displaced in accordance with employees' retention standing points.
- (g) Employees returning from furlough shall be paid the same salary as before they were furloughed. Any unused sick leave or annual leave accrued prior to the furlough shall be reinstated. All employment benefits shall be restored at the same rate as before the furlough and subject to all amendments or changes to benefits that may be in effect upon the recall date.
- (h) Upon separation of personnel identified for layoff, each vacated position shall be automatically eliminated.

The procedures to effectively administer the Furlough and Layoff Procedures shall be those established by the Authority.

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## **CHAPTER 14**

## **MERIT CAREER PLAN**

#### **14.000 PURPOSE**

This procedure outlines the responsibilities of the Executive Director when permanent classified Authority employees apply and are being considered for career opportunities.

## 14.100 COVERAGE OF THE MERIT CAREER PLAN

This plan applies only to permanent classified and classified limited-term employees.

## 14.200 EXAMINATION UNDER THE MERIT CAREER PLAN

The same examination will be used for all persons responding to a particular Merit Career Job Announcement.

## 14.300 REFERRAL OF CERTIFICATION LIST

The top five (10 for entry level labor/maintenance positions) eligibles shall be furnished to the Executive Director based on rank order. However, in the event of tie scores with the fifth (10<sup>th</sup> for entry level labor/maintenance positions) eligible, all eligibles with the same score as the fifth (10<sup>th</sup> for entry level labor/maintenance positions) eligible will be referred.

#### 14.400 SELECTION INTERVIEW

The Executive Director shall establish procedures for interviewing certified eligibles.

## 14.500 EVALUATION OF CANDIDATES DURING THE SELECTION PROCESS

A. Evaluation of candidates shall be based on job-related criteria, which measures the knowledge, skills, abilities and personal characteristics essential to successful performance in the position to be filled. Due consideration shall be given to formal recognition of superior performance of candidates, job-related training, and performance appraisals.

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B. Length of service, length of experience or level of formal education may be used as an evaluation factor when there is a clear and positive relationship with the requirements of the job to be performed. Length of service or experience may not be the factor given the greatest weight unless the nature of the vacant job is such that other factors cannot be expected to identify significant qualitative differences between qualified candidates.

## 14.600 SELECTION DOCUMENTATION REQUIREMENTS

- A. The basis for selection must be job-related. The results of the selection process must be on file with the Human Resources Division. Evaluation results are confidential and form a part of the selection process for the candidates being considered for the position.
- B. The Executive Director will advise all persons certified under a Merit Career Job Announcement about the selection within ten (10) working days of the selection.
- C. Individuals who were certified and were not selected may request the Executive Director to review the adequacy of the consideration they received provided that such a request is received in writing by the Executive Director within five (5) working days after the non-selectee received the notice about the selection.

The minimum qualifications established for the position may not be contested by a competitor. The following information shall be made available to competitors under a Merit Career Job Announcement upon request, and the Executive Director shall periodically publish the competitor's right to this information:

- 1. whether the individual was considered eligible on the basis of minimum qualification requirements for the position;
- 2. whether an individual was one of those in the group from which selection was made; and
- 3. who was selected.

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## 14.700 HANDLING EMPLOYEE COMPLAINTS

- A. The Executive Director shall respond to employee questions or complaints about the career program, or about a specific promotion action, and provide the employee with appropriate information or explanation.
- B. Issues that are not a basis for a formal complaint are:
  - 1. failure to be selected when proper procedures are used. A complaint may not be filed for non-selection from a group of properly ranked and certified candidates; and
  - 2. any action required to be taken under the provisions of the statute, or instructions of the Civil Service Commission.

## 14.800 EXCEPTIONS TO THE MERIT CAREER PLAN

- A. The provisions of the Merit Career Plan are not required for career promotions which are:
  - 1. Promotions without current competition where at an earlier date an employee was selected under a Merit Career Job Announcement for a position with known promotional potential to the position to which he is being promoted. The promotional potential must have been included in the announcement, and where appropriate, the career ladder (intervening promotion) documented in the original announcement.
  - 2. Where the employee's position is reconstituted in a higher grade because of gradual accretion of additional duties and responsibilities and the accretion was not the result of planned management action. For example, an increase in the level of the employee's performance or change in workload, procedures, or organization that affects the grade of the positions only incidentally.

To be eligible for a career promotion when the position is upgraded under these conditions, an employee must continue to perform the same basic function and his former position must be absorbed in the new one. When an additional position is created, or when the new position is not a clear successor to the former position, career promotion is not authorized. Similarly, a career

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promotion may not be made from a non-supervisory position to a supervisor or manager position because these levels of position inherently have specific administrative authority which can only be delegated by management.

- B. The provisions of this Merit Career Plan may not be required for the following personnel actions:
  - 1. A transfer from a position having known promotional potential to a position having no higher promotional potential.
  - 2. A detail appointment.
  - 3. An action taken as a remedy for failure to receive proper consideration in a competitive promotion procedure.
  - 4. A promotion resulting from the upgrading of a position without significant change in duties and responsibilities due to issuance of a new classification specification (standards) or the correction of a classification error.
  - 5. Re-promotion to a class or position from which an employee was demoted without personal cause and not at his request. Acceptance of a demotion in lieu of layoff is not a demotion at the employee's request for these purposes.

The competitive procedures of the Merit Career Plan will not be used before these individuals are accorded their rights for repromotion.

## 14.900 ADMINISTRATION REQUIREMENTS

A. The Executive Director shall provide for initial and periodic orientation to all employees, supervisors and managers concerning the provisions of this Merit Career Plan and the training of all Division Heads in their respective responsibilities for assuring the maximum publicity of Merit Career Job Announcements and for advising employees on requirements and provisions of this Merit Career Plan.

- B. The Executive Director shall institute controls and audit procedures as deemed necessary to assure that all promotion actions are consistent with the provisions of the Merit Career Plan.
- C. The Executive Director will assure that each current and future Division Head is provided a copy of the Merit Career Plan and any subsequent changes to the Plan.

## **CHAPTER 15**

# OFFICIAL PERSONNEL FOLDER, MEDICAL FOLDER AND IDENTIFICATION CARD

## STATEMENT OF POLICY

The purpose of this Chapter is to establish and maintain the integrity of official personnel folders and medical folders through custodial responsibility, accessibility, and the filing of documents relating to employees of the Authority. It also includes provisions for the issuance and use of Authority identification cards.

## 15.000 OFFICIAL PERSONNEL FOLDER

- A. An official personnel folder shall be maintained for each employee by the Human Resources Division. The folder shall contain the employee's employment application, employment history, pertinent letters and papers, personal data, and any training and education records sponsored by the Authority or other educational training or institutions. Employees are required to keep the Human Resources Division informed of name, address, telephone number and next-of-kin changes. Additional access to the employee's personnel folder shall be limited to the following Authority employees for official purpose only:
  - 1. Executive Director;
  - 2. Division Heads or supervisors under whom the employee is assigned;
  - 3. Human Resources Division employees; and
  - 4. other Authority employee or person(s) specifically authorized in writing by the employee concerned to review his personnel folder.
- B. Officials who have access to any employee's folder shall hold in strict confidence any information obtained from the folder.

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## 15.100 OFFICIAL MEDICAL FOLDER

An official medical folder shall be maintained for each employee by the Human Resources Division. The folder shall contain the employee's medical documents, genetic information, and other pertinent documents. The authorized personnel to have accessibility to an employee's official medical folder shall be the employee's supervisor, Division Head, Executive Director and safety and human resources personnel.

## 15.200 IDENTIFICATION CARD

Any person accepting employment with the Authority shall be required to possess and display an identification card. Identification cards will be on a form prescribed by the Executive Director and will be initially issued at no cost to the employee. If the employee loses his identification card, he will be charged a replacement fee. Identification cards will be surrendered to the Authority upon separation from employment.

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## **CHAPTER 16**

## DRUG FREE WORKPLACE PROGRAM POLICY

## STATEMENT OF POLICY

The Authority is committed to maintaining a safe and healthy work environment free from the influence of alcohol and drugs. To that end, the Authority has adopted a Drug-Free Workplace Program. Compliance with the Authority's drug policy is a condition of employment. The Authority intends to take severe disciplinary action, up to including termination, against an employee who violates the Authority's Drug Free Workplace Program.

## 16.000 PREVENTION AND TREATMENT

The Authority encourages any employee with a drug or alcohol abuse problem to voluntarily seek treatment. The Authority has established an employee assistance program to provide counseling and referral services for employees with drug or alcohol abuse problems who voluntarily seek help.

## 16.100 PROHIBITED ACTIVITY

The Authority strictly prohibits unauthorized use, possession (including storage in a desk, locker, car or other repository), manufacture, distribution, dispensation or sale of illegal drugs, drug paraphernalia, controlled substances, or alcohol on the Authority's premises, in official vehicles, during working hours or any activity that compromises the integrity or accuracy of the Authority's drug and alcohol program, or any failure or refusal to abide by the Drug-Free Workplace Program, and conviction under any criminal drug statute.

#### **16.200 TESTING**

The Authority may require employees and applicants to be tested for drugs or alcohol upon hiring; when the Authority suspects that the employee's work performance or onthe-job behavior may have been affected in any way by drugs or alcohol; or when the Authority determines that an employee may have contributed to an accident involving fatality, serious bodily injury, or substantial damage to property. In addition, employees under test designated positions will be subject to random drug testing. Any positive drug or alcohol test is a violation of the Authority's Drug Free Workplace Program. Any test for drug or alcohol abuse will be conducted using reasonable procedural safeguards.

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## **16.300 PROCEDURES**

The procedures to effectively administer the Drug Free Workplace Program shall be those established by the Authority.

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## **CHAPTER 17**

## **EMPLOYEE RECOGNITION PROGRAM**

#### STATEMENT OF POLICY

It is the policy of the Authority to develop the Employee Recognition Program to recognize employees who by their suggestions, inventions, superior accomplishments or other personal effort contribute to the efficiency, economy or improvements of the Authority operations; and perform special acts or services in the public interest in connection with or related to his official employment.

#### 17.000 SERVICE MEDALS

## 17.001 Silver Medal

A silver medal for faithful service to the Government of Guam is granted to an employee and will be known as the Twenty-five (25) Year Service Medal.

This medal may be granted by the Authority, to any person who has faithfully served the Government of Guam for a total for at least twenty-five (25) years. Creditable service to the Naval Government of Guam in a civil capacity, or active service in the Guam militia, shall be counted toward the time necessary to establish eligibility for this medal. Service in a federal capacity shall also be counted, provided such service has been directly in connection with the Government of Guam activities.

The Twenty-five (25) Year Service Medal will be of silver and may be worn by its recipient on occasions of ceremony.

A Five (5) Year Silver Bar may be granted by the Authority for each five (5) years of service over the twenty-five (25) year basic period provided the additional service would have been eligible to count toward original award of the medal.

### 17.002 Gold Medal

An award for faithful service to the Government of Guam is established and shall be known as the Gold Service Medal.

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This medal may be granted by the Authority to any person who has faithfully served the Government of Guam not less than thirty-five (35) years. Creditable service to the Naval Government of Guam in a civil capacity, or active service in the Guam militia, shall be counted toward the time necessary to establish eligibility for this medal. Service in a Federal capacity shall also be counted, provided such service has been directly in connection with Government of Guam activities.

The Gold Service Medal may be worn by its recipient on occasions of ceremony.

## 17.100 EMPLOYEE RECOGNITION PROGRAM

- 17.101 <u>Purpose</u>: The Authority's Employee Recognition Program should be designed to recognize competent, efficient, dedicated employees who:
  - A. contributed to the services of the Authority above and beyond the requirement of their position titles;
  - B. rendered outstanding service to the Authority to the best of their ability and knowledge in performing their assigned duties;
  - C. by their outstanding accomplishments or other personal efforts contributed to the effectiveness of their division or to the mission accomplishments of the Authority as a whole; or
  - D. recognizes and reward employees who offer suggestions, ideas, recommendations, whose implementation would result in monetary savings or improve Authority's operations.

Additionally, the program is to be used as a tool to motivate and inspire other employees of the Authority for such recognition and at the same time enhance the overall work attitude.

17.102 <u>Policies and Procedures</u>: The Executive Director shall establish policies and procedures for granting an award under the Authority's Employee Recognition Program.

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## **GLOSSARY**

- 1. ADVERSE ACTION: Action taken by the Executive Director or his designated representative which may suspend, demote, or dismiss a permanent employee.
- 2. ADMINISTRATIVE LEAVE: Leave with pay without charge to annual leave.
- 3. ADMINISTRATIVE WORKWEEK: Consists of 40 hours of work or paid leave per workweek.
- 4. ALLOCATION/CLASSIFICATION: The assignment of an individual position to an appropriate class in the classification plan on the basis of kind and difficulty of the duties and job requirements of work performed in the position.
- 5. **APPOINTING AUTHORITY**: The Executive Director of the Guam Housing and Urban Renewal Authority.
- 6. **BOARD**: Shall mean the Guam Housing and Urban Renewal Authority Board of Commissioners.
- 7. **CERTIFICATION OF ELIGIBLES:** A document containing names from which competitive appointment is made.
- 8. CLASS OF POSITION: Includes all positions, which are sufficiently similar, as to:
  - (a) kind and subject matter of work;
  - (b) level of difficulty and responsibility; and
  - (c) the qualification requirements of the work to warrant similar treatment in personnel and pay administration.
- 9. **CLASS SERIES**: Consists of two or more classes that are similar as to line of work but differ as to level of responsibility and difficulty.
- 10. CLASS STANDARD: An official document which describes the general characteristics of the class, including title, nature of work summary, statement of examples of typical duties performed, a statement of minimum qualifications, and the minimum knowledge, abilities, and skills needed to perform the work which provides the criteria for placing each position in its proper class.
- 11. CLASS TITLE: The official name given to a class of positions to identify the class and all positions in the class, and shall be used for personnel, budget and fiscal purposes.

- 12. CLASSIFICATION PLAN (Position Classification Plan): A plan in which classes of positions are arranged in a logical and systematic order according to similarities and differences in duties, responsibilities, and qualifications requirements.
- 13. CLASSIFIED LIMITED-TERM: A person may be employed in the classified service contingent upon the availability of a grant, federal program or federal funds. An appointment in the classified service may be commensurate with the duration of a grant, federal grant, federal program or federal funds including renewals and extensions thereof.
- 14. CLASSIFIED SERVICE: Government service of which employees have attained permanent status and cannot be removed from employment without cause.
- 15. **COMMISSION:** Shall mean the Government of Guam Civil Service Commission.
- 16. COMMON-LAW: Persons who have co-habituated for at least two consecutive years and who are readily eligible to marry without emancipation under the laws of Guam.
- 17. **COMPARABLE POSITIONS**: Positions of equivalent or lower grade and pay in the same occupational category.
- 18. COMPENSATION PLAN: A compilation of all classes of positions in the classification plan setting forth their assignments of pay grades in accordance with Chapter 6 of Title 4 of the GCA.
- 19. **COMPENSATORY TIME-OFF**: Time off in lieu of overtime pay. The amount of time off shall be granted at time and one half.
- 20. CREATION OF NEW CLASS OR CLASSES OF POSITIONS: Those creations pursuant to §6303 of Title 4 of the GCA, because there is no existing class in the classification plan to which a position creation can be properly allocated.
- 21. CREDITABLE SERVICE: Service period for increment step increases.
- 22. **DEMOTION**: The change of an employee's position to a position with a lower maximum salary rate.
- 23. **DEMOTION** (Involuntary): Demotion of an employee for cause.
- 24. **DEMOTION (Voluntary)**: Demotion requested by an employee in order to retain employment, when lay-off from his position is eminent, or for other reasons when the action is entirely voluntary on the part of the employee and not for cause.

- 25. **DETAIL**: The temporary assignment of an employee to perform a particular function other than the position to which regularly assigned. Detail shall not be for a period of more than 90 days, except where the Board has granted an extension of up to an additional 90 days per calendar year.
- 26. **DISCIPLINE**: Corrective action(s) taken by the Executive Director, which is/are necessary to maintain the efficiency of the service.
- 27. **DISMISSAL**: Separation, discharge or removal for cause of an employee from his position.
- 28. **DIVISION HEAD:** The head of a respective division within the Guam Housing and Urban Renewal Authority.
- 29. **DUTY**: A task assigned to an employee by a responsible management authority.
- 30. **EMERGENCY**: Situations which may jeopardize human life and property or GHURA's operations which require immediate action.
- 31. **EMPLOYEE**: Any person employed by the Guam Housing and Urban Renewal Authority.
- 32. **ESSENTIAL FUNCTIONS**: Those functions contained in a job specification that the Executive Director believes to be important in accomplishing the purpose of the job.
- 33. **FIRST DEGREE OF CONSANGUINITY**: Blood relationship restricted to parent-child or sibling, to include adoptive and step-parents and children.
- 34. GCA: Shall mean the Guam Code Annotated.
- 35. **AUTHORITY-WIDE**: For in-house permanent status employees occupying classified positions within the Guam Housing and Urban Renewal Authority.
- 36. GRADUAL ACCRETION OF DUTIES AND RESPONSIBILITIES: The acquiring of duties and responsibilities over a period of time. The employee must continue to perform the same basic function and his former position must be absorbed in the new one.
- 37. **GRIEVANCE**: Complaints, which relate to the working condition and relationship to GHURA policies, rules and regulations, and which cannot be resolved through informal discussions with the immediate supervisor.

- 38. IMMEDIATE FAMILY: With respect to leave, immediate family is defined as the employee's spouse, common-law, mother, father, grandparents, guardian, children, in-loco parentis, sister, brother, mother-in-law, and father-in-law. Step, adoptive, and spouse of adoptive parents, children, and grandchildren would also be considered 'Immediate Family."
- 39. IN-LOCO PARENTIS: Refers to the situation of an individual who had such responsibility for the employee when the employee was a child. A biological or legal relationship is not necessary.
- 40. JOB CONTENT: Duties and responsibilities assigned to a particular position.
- 41. KNOWN PROMOTIONAL POTENTIAL: Upward career mobility in a series of positions within the Guam Housing and Urban Renewal Authority without competition and where at an earlier date an employee was selected under a competitive examination.
- 42. LAY-OFF: The involuntary termination of employment as a result of reorganization or lack of funds.
- 43. LEAVE YEAR: The period from the beginning of the first complete pay period in the fiscal year commencing October 1, to the beginning of the first complete pay period in the following fiscal year.
- 44. LIMITED TERM APPOINTMENT (LTA): An appointment to positions, which are permanent in nature, not to exceed one year (Pursuant to BOC Resolution No. FY2012-010).
- 45. LINE MANAGEMENT: The line of authority from the Executive Director down to the first level supervisors.
- 46. MERIT CAREER: Promotion within the classified service, which is covered under the Merit Career Plan of these rules.
- 47. MINIMUM QUALIFICATION: Minimum experience and training requirements derived from the knowledge, abilities, and skills and other qualification required to perform the duties and responsibilities of the position.
- 48. MISCONDUCT: Any action of an employee which is of a personal nature not related to the employee's ability to perform the job, but which constitutes a violation of regulations governing expected employee conduct on the job.

- 49. **NEPOTISM:** Supervisor-subordinate relationship between and among spouses and persons within the first degree of consanguinity, or as prescribed in §4204 of Title 4 of the GCA.
- 50. NEXUS: Refers to a conflicting link between a job and a criminal offense where there is a strong likelihood that employment will impair the government's ability to provide safe and efficient government services.
- 51. NON-PERMANENT STATUS: Those employees in the government's merit personnel system who do not have permanent status and are non-permanent employees until such time as they acquire permanent status.
- 52. **OFF-THE-CLOCK WORK**: Work-related activities performed and not compensated. Examples this includes, when an employee: a) performs work-related activities <u>during</u> his/her lunch break; b) performs work-related activities <u>before</u> his/her scheduled work hours; or c) performs work-related activities <u>after</u> his/her scheduled work hours.
- 53. **OPEN COMPETITIVE**: This is an examination, which permits the competition of persons who meets the requirements of the official announcement for the position, and is not restricted to persons currently employed in the classified service.
- 54. ORIGINAL OR INITIAL APPOINTMENT: First-time permanent appointment to the classified position.
- 55. ORIGINAL PROBATIONARY PERIOD: It is that period in which an employee initially serves to attain permanent status as a Government of Guam employee. This also applies to former employees who have not been employed in the Government of Guam service after four years of separation in good standing.
- OVERTIME: Actual hours worked in excess of 40 hours in an administrative work week. For classified employees whose normal work week schedule does not consist of five working days and two days off in a work week, overtime shall mean only hours worked in excess of their administrative workweek.
- 57. **PASSING SCORE**: A score of 70.000 or above.
- 58. **PAY GRADE**: The designated grade of compensation, as provided in the Compensation Schedule.
- 59. PAY GRADE REASSIGNMENT: Change of pay grade allocation of a class as determined by Board.

- 60. PAY GRADE SCHEDULE: A systematic arrangement of salary grades set forth by the Chapter 6 of Title 4 of the GCA or as authorized in Chapter 5 of Title 12 of the GCA.
- 61. **PERMANENT APPOINTMENT:** An appointment made by the Executive Director to a position subject to the probationary period requirements.
- 62. **PERMANENT STATUS**: Permanent status is attained once an employee completes a satisfactory original probationary period.
- 63. **PERSONNEL FOLDER**: The file shall contain documents or information of the employee's classification, performance evaluation, training, past work experience, commendations, and disciplinary actions. A separate folder shall be established to include the employee's medical documents and information, drug testing results, inclusive of health and life insurance.
- 64. PLANNED MANAGEMENT ACTION: Refers to the pre-determination of a position via the vehicle of management budget or classification review where the new position is not a clear successor to the former position or where a promotion is recommended from a non-supervisory position to a supervisory or manager position. The requirements for competitive examinations shall apply.
- 65. **POSITION**: The work consisting of duties and responsibilities assigned by the Executive Director for performance by an employee whether part-time or full-time, temporary or permanent, occupied or vacant.
- 66. **POSITION DESCRIPTION:** A formal written record describing the essential function, scope, and principal duties and responsibilities for a position and/or employee; used as an aid in evaluation of jobs and for such other purposes as selection, development, performance appraisal, training and other similar human resource functions.
- 67. PRIORITY PLACEMENT LIST: List established for displaced permanent classified employees to be afforded first offer of employment to positions that they previously filled, or to comparable positions they are qualified for.
- 68. **PROBATIONARY APPOINTMENT**: The initial appointment by the Executive Director of an employee to a class of position in which the employee will commence serving a probationary period.
- 69. **PROBATIONARY PERIOD**: A working test period and is part of the examination process following an appointment from certification list during which an employee is required to demonstrate fitness for the position to which appointed by the satisfactory performance of the duties and responsibilities of the position.

- 70. **PROMOTION**: The movement of a permanent employee to a position with a higher maximum salary rate.
- 71. PROMOTIONAL COMPETITIVE: Competitive recruitment under the merit system that are only open to permanent status employees of the Government of Guam.
- 72. RAW SCORE: The numerical score, which is attained by an examinant without the application of a formula.
- 73. **REALLOCATION** (Reclassification): The change in the allocation of position by assigning it to a higher or lower class, or another class at the same level for any of the following reasons:
  - A. Significant changes in the nature or variety of work which influence the overall level of difficulty.
  - B. Re-determination of the initial classification judgment without a change in duties and responsibilities.
- 74. **RECRUITMENT**: The process of announcing positions in an effort to solicit candidates for appointments in the Guam Housing and Urban Renewal Authority service.
- 75. **RE-EMPLOYMENT:** A former permanent classified employee who returns to Government service within four years of separation in good standing to the same or comparable job in the Guam Housing and Urban Renewal Authority. The pay remains the same.
- 76. **REINSTATEMENT**: A permanent classified employee who returns to his former position as a result of Civil Service Commission ruling, or as a result of military service.
- 77. **RESIGNATION**: The voluntary termination of employment by an employee without cause.
- 78. **SELECTIVE CERTIFICATION**: Certifying of eligible applicants who meet special requirements set forth and approved by the Executive Director.
- 79. SERIES OF CLASSES: Consists of two or more classes that are similar as to kind of work, but differ as to level of responsibility and difficulty.
- 80. **SPOUSE**: Husband or wife.

- 81. SUSPENSION: The temporary removal of an employee from his position with loss of pay for cause.
- 82. TEMPORARY APPOINTMENT (6-MONTH): A temporary appointment to permanent positions where there are no eligibles or sufficient number of eligibles for that particular position. Renewals with no break in service may be granted depending on funding availability.
- 83. TERMINATION: The removal of an employee from employment for authorized cause.
- 84. TRANSFER: The lateral movement of an employee without any change in position title or salary, or from one class of position to another class of position having similar duties and responsibilities and qualification requirements, or a movement from one department to another department.
- 85. UNCLASSIFIED SERVICE: Government service of which employees serve at the pleasure of the Board and do not attain permanent status.
- 86. WEIGHTED SCORE: A product of raw score and the appropriate formula for the particular examination.
- 87. WORKDAY: A regularly recurring period of eight consecutive hours exclusive of lunch hour.
- 88. WORKWEEK: A regularly recurring period of seven consecutive 24-hour intervals. A workweek need not coincide with a calendar week. It may be any day of the week at any hour of the day. A workweek must remain the same unless any change is intended to be permanent.

## APPENDIX A

GHURA Listing of Positions Unique to Housing & Community Development Operations and Certified, Technical and Professional Positions (subject to change).

Accountant I – K Accountant II – M Accountant III-N

Accounting Technician II – I
Accounting Technician III – J

Administrative Aide – F Administrative Assistant – J

Architectural/Engineering Manager - P (Incumbent remains at R)

Building Inspector – J Building Inspector II – J

Building Maintenance Leader - J

Buyer I – H

Chief Planner - Q

Clerk I - C

Community Development Manager - P

Computer Systems Analyst I – K (Incumbent remains at L)

Computer Technician II - J

Construction Inspector II – I (Incumbent remains at J)

Controller - P
(Incumbent remains at R)

Data Control Clerk II - F

Data Processing Manager - Q

Deputy Controller - O (Incumbent remains at Q)

Deputy Director (Unclassified) - Exec-S

Engineering Technician II – J

Executive Director (Unclassified) - Exec-T

General Accounting Supervisor - P

Housing Specialist - L

Housing Specialist Supervisor - N

Interviewer Clerk - G

Land Agent III - M

Maintenance Laborer – D Maintenance Man I – G Maintenance Worker – H

Management Analyst IV - N

Personnel Services Administrator - R

Personnel Specialist III – N

Planner I – K
Planner II – K
(Incumbent remains at L)
Planner III – M

Planner IV – N

Program Coordinator I – K Program Coordinator III – N

Program Development Coordinator - N

Property Site Manager - O

Records Management Officer - J

Section 8 Administrator – Q

Special Assistant (Unclassified) - L (Incumbent remains at O)

Supply Management Administrator - N

Systems Programmer - N

Wage Compliance Officer - J

(Includes paygrades from the 2010 Government-Wide Classification and Compensation Study)